

# Activating your OCBC Velocity e-banking profile 啟動 OCBC Velocity 網上理財系統

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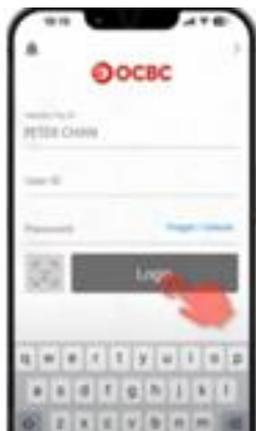
- Please have the **PIN mailer** ready, where you can find your **Organisation ID**, **User ID** and **password**
- 請準備**密碼函**,內附有**公司 ID (Organisation ID)**,**用戶ID (User ID)**及**預設密碼 (Password)**

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- Install and launch the **OCBC HK/Macau Business Mobile** app
- 下載及開啟**OCBC HK/Macau Business Mobile** 手機應用程式

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- To login, enter **Organisation ID**, **User ID** and **password** printed on the PIN mailer
- 輸入密碼函內提供的**公司 ID (Organisation ID)**,**用戶ID (User ID)**及**預設密碼 (Password)** 以登入手機應用程式

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- SMS **One-Time Password (OTP)** will be sent to the registered mobile number
- Enter the **One-Time Password (OTP)** shown in the SMS, and tap on **“Submit”**
- If you do not receive your OTP or the OTP has expired, please tap on **“Request another OTP”**
- **一次性密碼(OTP)** 將透過短訊發送至已登記的手機號碼
- 輸入短訊內顯示的**一次性密碼(OTP)**, 然後點擊「提交」
- 假如沒有收到一次性密碼(OTP), 或收到的一次性密碼已失效, 請點擊「請求另一個一次性密碼(OTP)」

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- Upon successful verification, tap on **“Activate Now”** to activate **OneToken**
- 登入資料獲核實後, 點擊「立即激活」以啟動**OneToken**

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From: OCBC Bank <noreply@notify.ocbc.com>  
Sent: Thursday, August 22, 2024 6:18 PM  
Subject: OCBC OneToken Activation

Dear Sir/ Madam  
Thank you for using OCBC Velocity.

Use this Activation Code **XYZr-123456** to proceed.  
This Activation Code will be valid for 300 seconds.

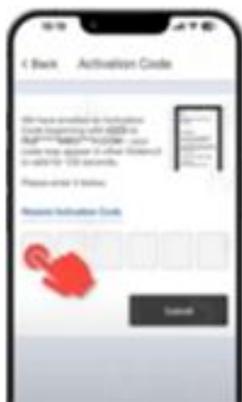
We look forward to serving you again.

Yours faithfully,  
OCBC Bank (Hong Kong) Limited  
OCBC Bank (Macau) Limited

Please do not reply to this email as it was generated by automated system.

- An email **activation code** will be sent to your registered email address
- **激活碼**將透過電郵發送至已登記的電郵地址

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- Enter the **activation code** and tap on “**Submit**”  
(If you do not receive it, or the activation code has expired, please tap on “**Resend Activation Code**”)
- 輸入**激活碼**,然後點擊「提交」  
(假如沒有收到激活碼,或收到的激活碼已失效,請點擊「重發激活碼」)

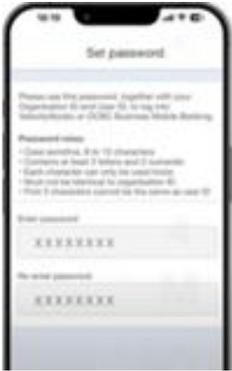
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- Create your unique 6-digit **OneToken** PIN
- Tap on “**Next**”
- If needed, link **OneToken** with the biometric authentication function provided by your mobile phone, including **One Touch** (Touch ID) and/or **One Look** (Face ID - for iOS users only)
- 為**OneToken**建立一個6位數字的個人識別碼(PIN)
- 點擊「下一步」
- 如有需要,可選擇將**OneToken**同步至您的手機所提供之生物認證功能,包括**One Touch** (Touch ID) 及/或**One Look** (Face ID - 只適用於iOS 用戶)

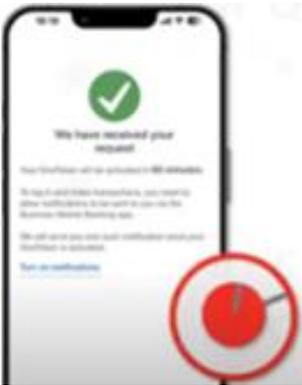
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- Create your login password according to the password rules
- Tap on “**Submit**”
- 依照密碼規則設置登入密碼
- 點擊「提交」

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- Tap on the “**Done**” button
- Your **OCBC Velocity** account will be ready for use in **60 minutes**
- 點擊「完成」
- 您可在**60分鐘後**開始使用**OCBC Velocity**網上理財系統

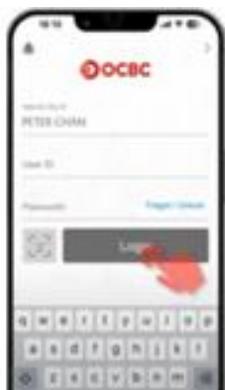
After finishing the above process to activate your OCBC Velocity profile, please take the following steps to complete the first-time login process

完成以上啟動 OCBC Velocity 程序後，請進行下列步驟以完成首次登入程序



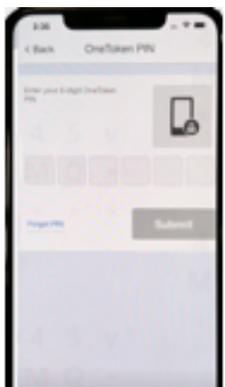
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- Launch the **OCBC HK/Macau Business Mobile** app again
- To login, input your **Organisation ID**, **User ID** and **password** you have created
- 再次開啟**OCBC HK/Macau Business Mobile** 手機應用程式
- 輸入您的**公司 ID (Organisation ID)**, **用戶ID (User ID)** 及您自訂的密碼 (**Password**)以登入應用程式

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- Enter the 6-digit **Onetoken PIN** you have created
- Tap on "**Submit**"
- 輸入您自訂的6位數字**Onetoken PIN**
- 點擊「提交」

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收件人: "noreply@notify.ocbc.com" <noreply@notify.ocbc.com>  
收寄人:  
副寄:  
1 寄件日期: 2024年5月30日 週四, 時間: 8:33 上午  
主編: OCBC OneToken First-Time Login: One-Time Password (OTP)

Thank you for choosing OCBC Velocity.

We notice this you are attempting to login in for the first time after activating OCBC OneToken. As a one-time security precaution, please use this Challenge Code and follow the instructions on the Velocity screen to do so.

Mobile Number:  
Challenge Code Request Date and Time: 5/30/2024 8:32:58 AM  
Challenge Code: **677181**

If you had requested more than one Challenge Code for this transaction, make sure you use the latest one - just check the date and time.

Not logging in? If you did not make this request, HK call +852 2815 9919, Macau call +853 2832 2222.

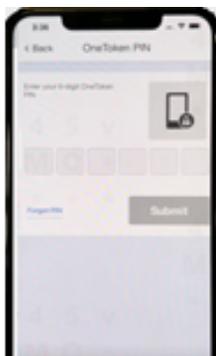
We look forward to serving you again.

Yours faithfully,  
OCBC Bank (Hong Kong) Limited  
OCBC Bank (Macau) Limited

- An email **Challenge Code** will be sent to your registered email address
- Enter the **Challenge Code** and tap on "**Generate OTP**"
- **挑戰碼**將透過電郵發送至已登記的電郵地址
- 輸入**挑戰碼**,然後點擊「請求**一次性密碼**」鍵

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- You are brought to the OneToken PIN screen again. Enter the 6-digit **Onetoken PIN** you have created.
- Tap on “**Submit**”
- 您會再次進入OneToken頁面, 請輸入您自訂的6位數字**Onetoken PIN**
- 點擊「提交」

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- Your first-time login process has been completed. You may now view your account overview and start operating your accounts with your mobile app.
- 首次登入程序已完成, 您現已可瀏覽賬戶概覽及開始操作您的賬戶

From now on, you may login to your OCBC Velocity profile via desktop or your OCBC HK/Macau Business Mobile app any time by simply inputting your Organisation ID, User ID and password followed by authentication with OneToken.

從現在起, 您可以隨時再次登入OCBC Velocity網頁版或OCBC HK/Macau Business Mobile 手機應用程式, 登入時只需輸入公司 ID (Organisation ID), 用戶ID (User ID) 及密碼 (Password), 然後以OneToken認證即可