

OCBC Bank (Hong Kong) Personal Internet Banking

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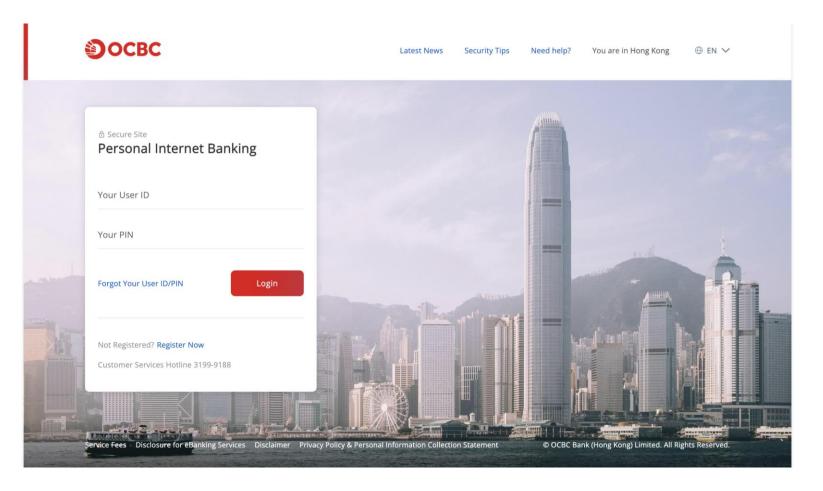
FPS Binding

Daily Limit Maintenance

Account Services > Login



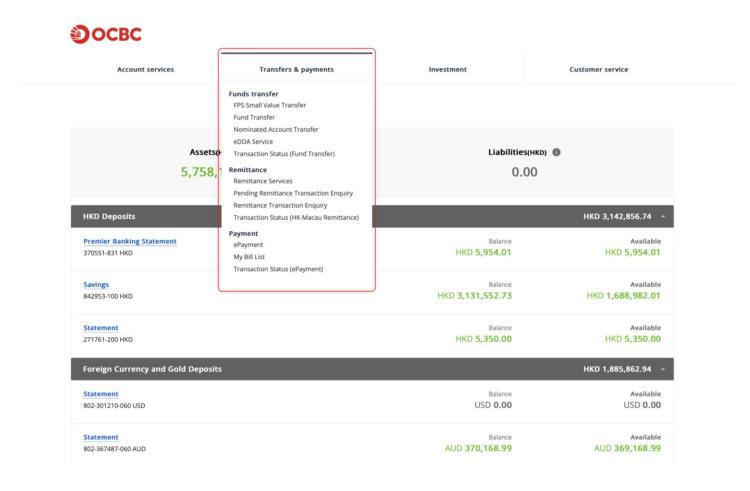
- ➤ Redesigned screen for more user-friendly logon experience. Enter user ID & PIN and click "Login" to login to Internet Banking
- > Important information, including key updates, is now displayed prominently at the top
- Quick access to news and security tips via shortcut buttons



Account Services > Login



- Effortless navigation with categorized menus
- > Find what you need in seconds thanks to a streamlined menu structure that groups services logically for quick access.

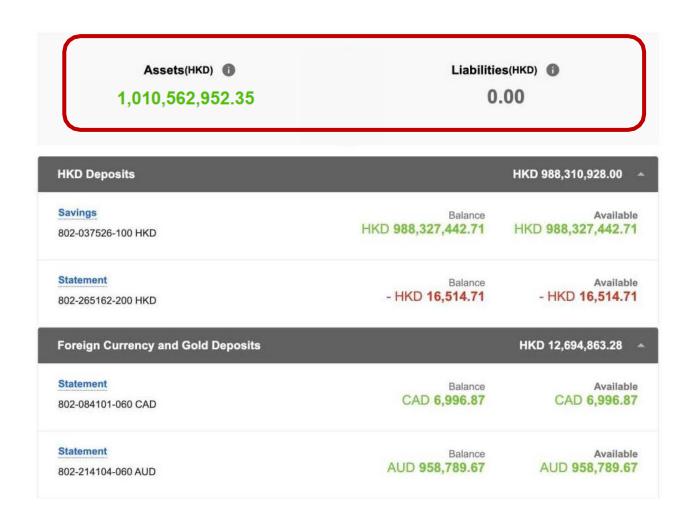


Account Services > My Portfolio



Brand new user interface for a greater experience

> "Total Assets" and "Total Liabilities" are provided for a quick glance across profile

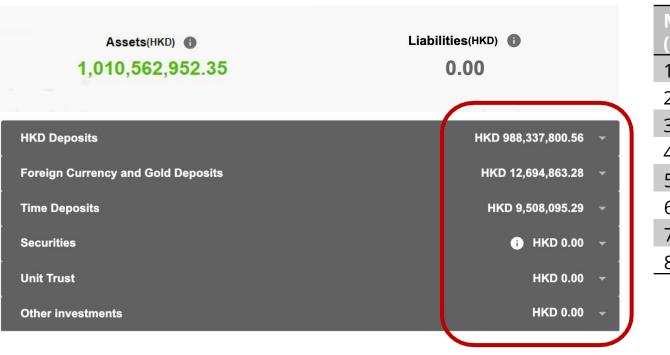


Account Services > My Portfolio



Brand new user interface for a greater experience

- At most 8 sub-sections are divided by product categories with section balances (in HKD equivalence) for user easier reference (Display only when relevant A/C is possessed)
- Each section can be collapsed / expanded with ease for section balance



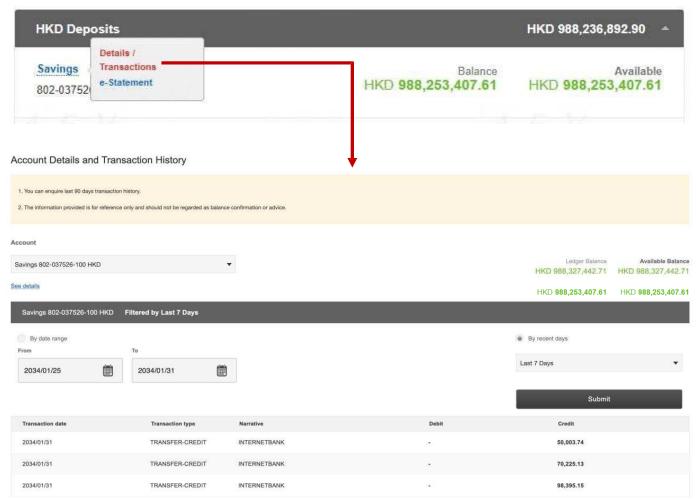
My Portfolio Available Sections: (Only display for relevant A/C)

- 1. HKD Deposits
- 2. Foreign Currency and Gold Deposits
- 3. Credit Card
- 4. Time Deposits
- 5. Mortgage
- 6. Securities
- 7. Unit Trust
- 8. Other Investments

Account Services > My Portfolio



- Mouse-over accounts to re-direct to "Details/Transactions" for transaction history enquiry
- e-Statement shortcut is also provided for specific accounts to access e-Statement with ease

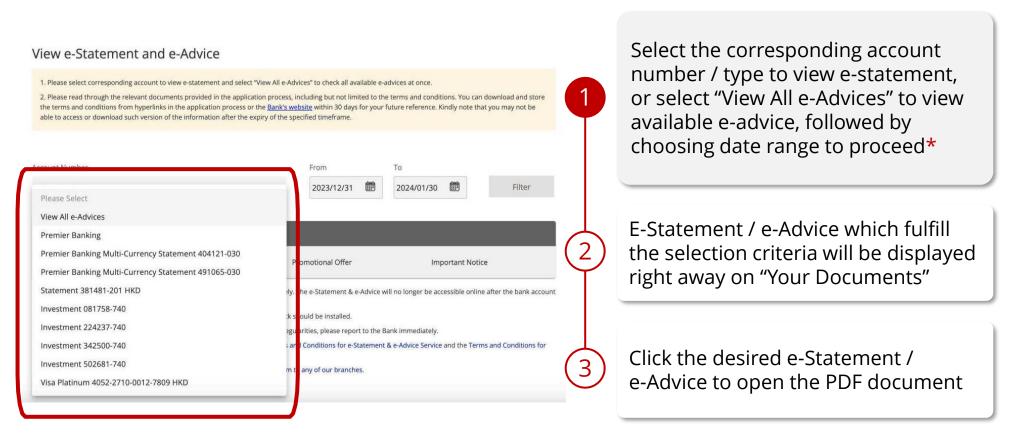


Account Services > e-Statement & e-Advice - View



Brand new user interface for a greater experience

Re-organize "View e-Statement & e-Advice" to view various documents by account number / account type (for Premier Banking & Integrated Account)



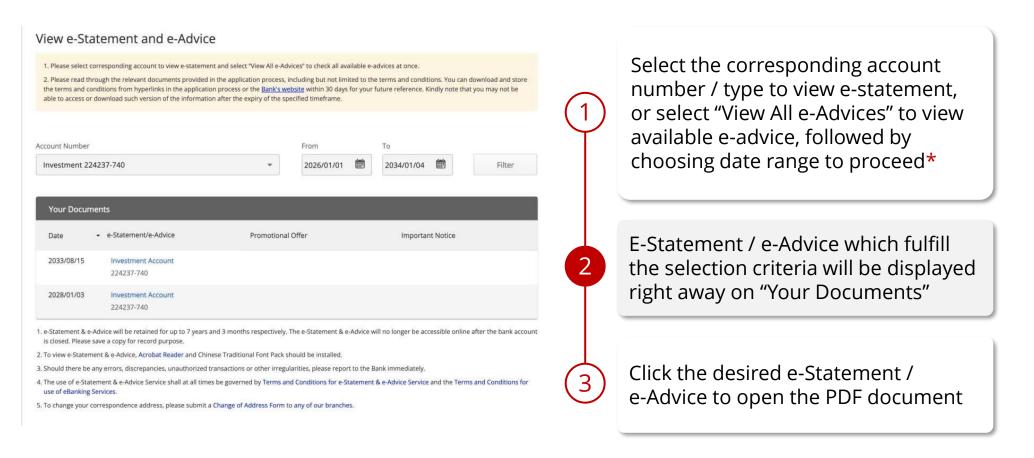
^{*} You can view, print and download up to the past 7 years' e-Statement and the recent 3 months' e-Advice via our Internet Banking.

Account Services > e-Statement & e-Advice - View



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Account Services > e-Statement & e-Advice - View



Brand new user interface for a greater experience

➤ Re-organize "View e-Statement & e-Advice" to view various documents by account number / account type (for Premier Banking & Integrated Account)



Select the corresponding account number / type to view e-statement, or select "View All e-Advices" to view available e-advice, followed by choosing date range to proceed*

E-Statement / e-Advice which fulfill the selection criteria will be displayed right away on "Your Documents"

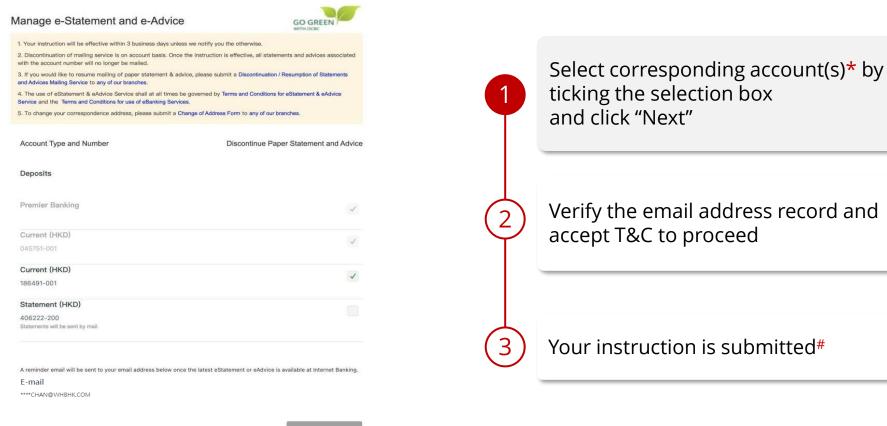
Click the desired e-Statement / e-Advice to open the PDF document

^{*} You can view, print and download up to the past 7 years' e-Statement and the recent 3 months' e-Advice via our Internet Banking.

Account Services > e-Statement & e-Advice - Manage



- > Accounts are now sorted by categories to provide a much cleaner presentation
- User can discontinue the paper statement/advice in this function with valid email address registered in the Bank



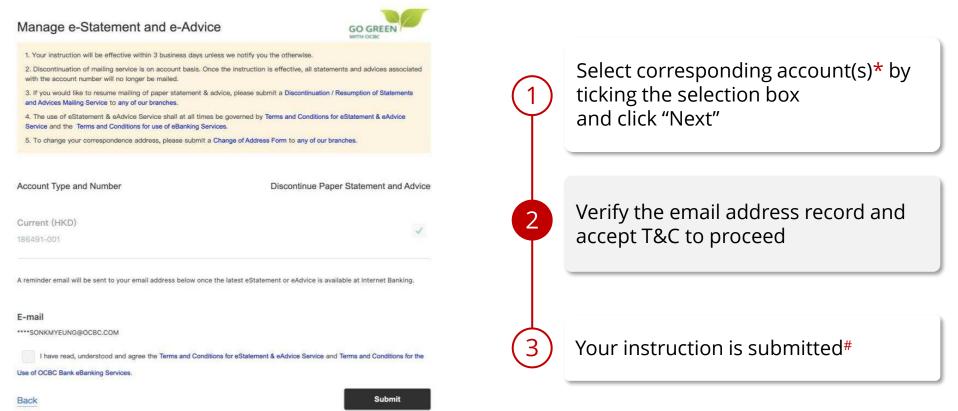
^{*} Discontinuation of mailing service is on account basis. Once the instruction is effective, all statements and advices associated with the account number will no longer be mailed.

[#] Instruction submitted will become effective within 3 business days.

Account Services > e-Statement & e-Advice - Manage



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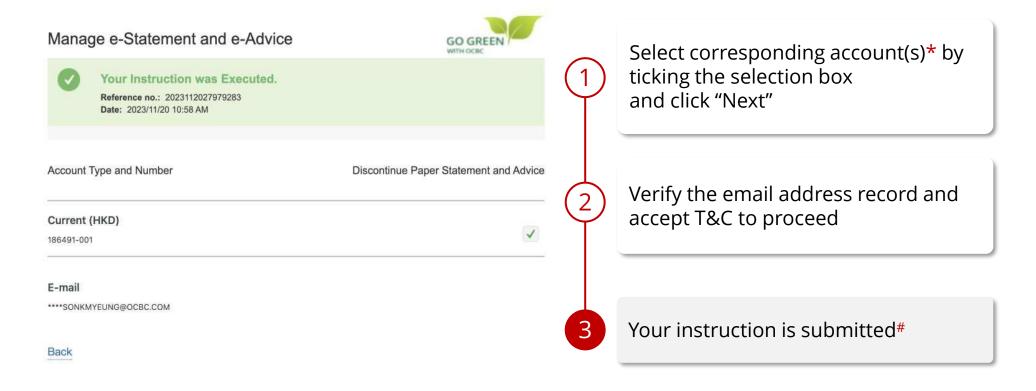
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Account Services > **Rate Enquiry**



Brand new user interface for a greater experience

➤ Easier to enquire for FCY Exchange Rate, FCY Deposit Rate, Gold Price & HKD Deposit Rate which leads to a more accurate asset management

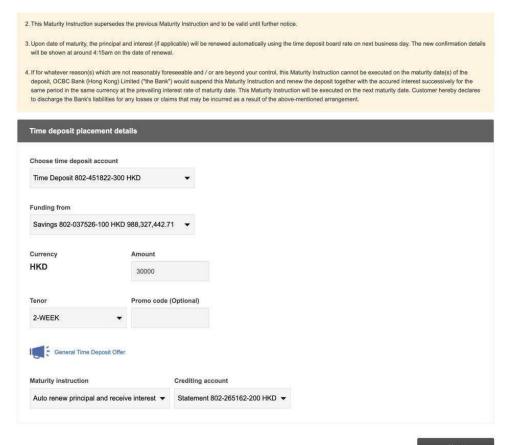
FCY Exchange Rate	FCY Deposit Rate	Gold Price	HKD Deposit Rate
FCY Exchange Rate			
The following information is for referentime of transaction	ice only. The actual transaction exchange	rate shall be subject to the exchange r	rate displayed by the Bank at the
Currency		Bank Buy	Bank Sell
Renminbi (CNH)		1.084900	1.096200
Australian Dollar (AUD)		5.054300	5.079500
Canadian Dollar (CAD)		5.620100	5.644700
Swiss Franc (CHF)		9.099200	9.130400
Danish Kroner (DKK)		1.135100	1.149500
Euro (EUR)		8.499600	8.546000
Pound Sterling (GBP)		9.904300	9.967900
Japanese Yen (JPY)		0.053400	0.053660
Norwegian Kroner (NOK)		0.703300	0.717300
New Zealand Dollar (NZD)		4.605100	4.630100

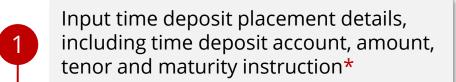
Account Services > Time Deposit - Placement



Brand new user interface for a greater experience

- Account balance can be viewed when selecting "Funding from" account
- Multiple currencies and tenors for selection





Interest rate will be displayed here.
Verify the time deposit placement details and click "Submit" to proceed#

You have successfully placed the time deposit and "Interest at maturity" will be displayed here. You can then check the corresponding details in "My Portfolio"

* Maturity Instruction includes (1) Auto renew principal and interest, (2) Auto renew principal and receive interest and (3) Receive principal and interest.

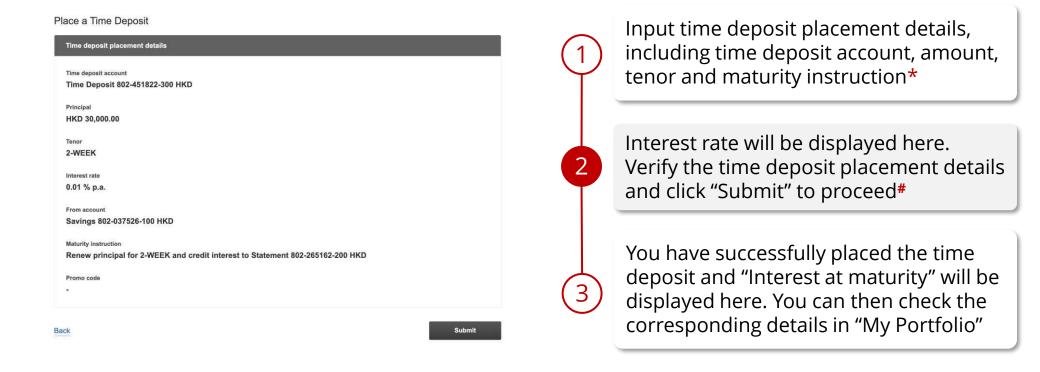
"From rate" & "To rate" will be also displayed for non-HKD foreign currencies time deposit.

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Account Services > Time Deposit - Placement



- Account balance can be viewed when selecting "Funding from" account
- Multiple currencies and tenors for selection



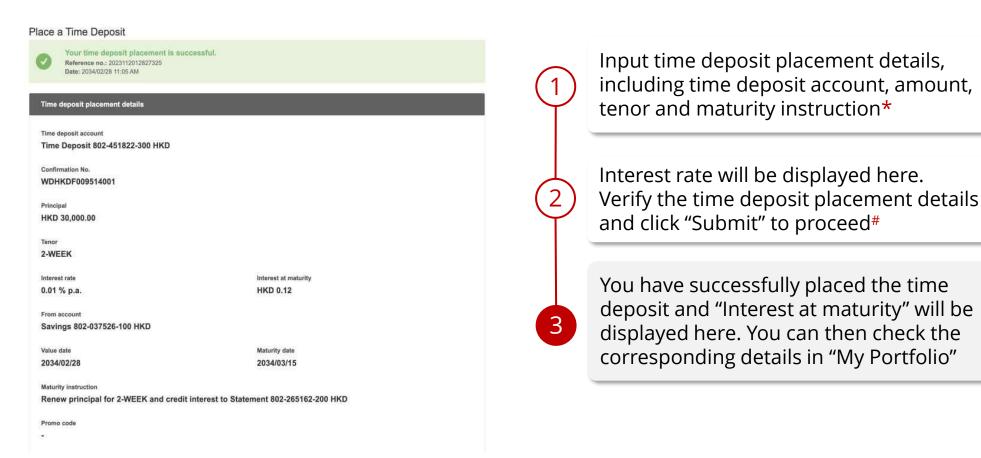
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Account Services > Time Deposit - Placement



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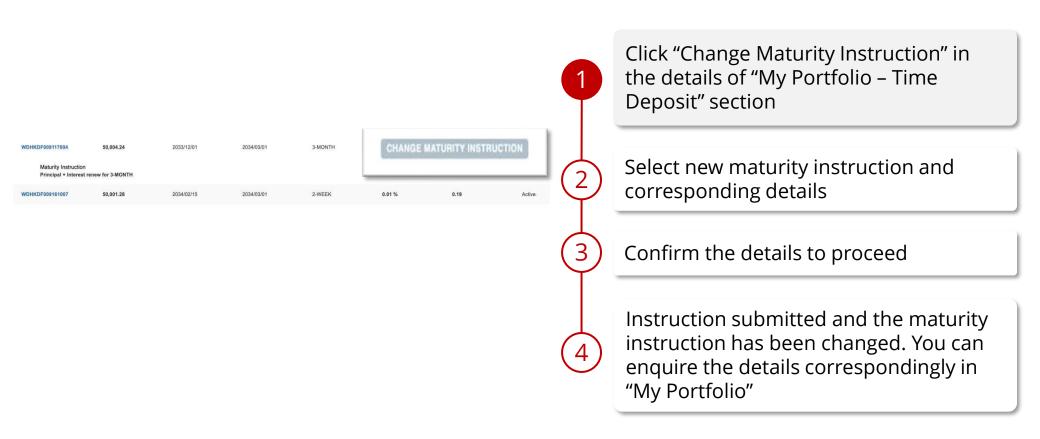
^{*} Maturity Instruction includes (1) Auto renew principal and interest, (2) Auto renew principal and receive interest and (3) Receive principal and interest.

^{# &}quot;From rate" & "To rate" will be also displayed for non-HKD foreign currencies time deposit.

Account Services > Time Deposit - Change Maturity Instruction



- Details of placed time deposit can be enquired in "My Portfolio"
- You can change the Maturity Instruction anytime for time deposit with "Active" status



Back

Account Services > Time Deposit - Change Maturity Instruction



Brand new user interface for a greater experience

- Details of placed time deposit can be enquired in "My Portfolio"
- You can change the Maturity Instruction anytime for time deposit with "Active" status

Change Maturity Instruction Time deposit details WDHKDF009117004 Deposit" section Time deposit account Time Deposit 802-451822-300 HKD HKD 50,004.24 corresponding details 3-MONTH Value date Maturity date 2033/12/01 2034/03/01 **Existing maturity instruction** Auto renew principal and interest New maturity instruction Auto renew principal and receive interest -Crediting account Savings 802-037526-100 HKD 1-WEEK "My Portfolio"

Click "Change Maturity Instruction" in the details of "My Portfolio – Time

Select new maturity instruction and

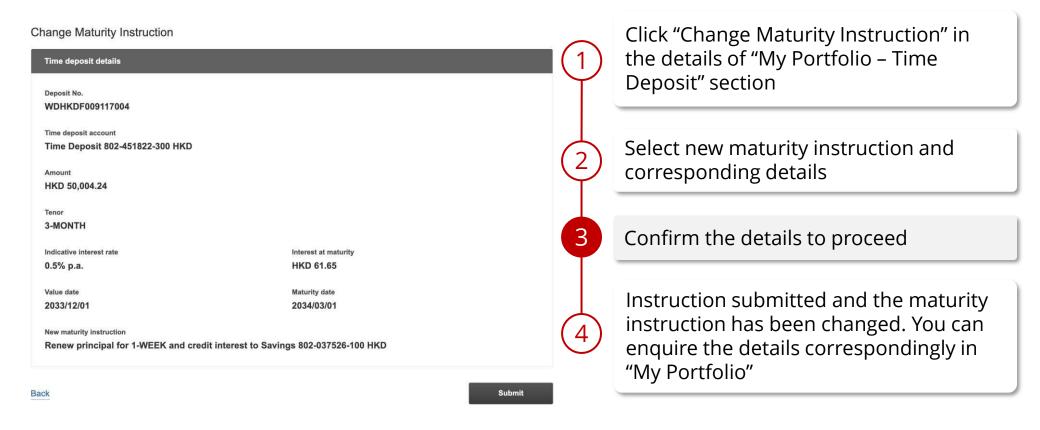
Confirm the details to proceed

Instruction submitted and the maturity instruction has been changed. You can enquire the details correspondingly in

Account Services > Time Deposit - Change Maturity Instruction



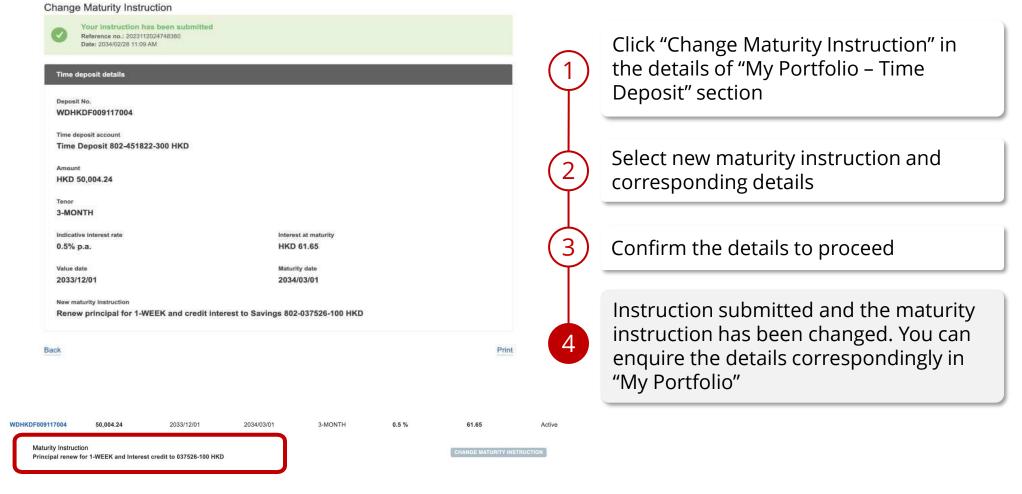
- Details of placed time deposit can be enquired in "My Portfolio"
- You can change the Maturity Instruction anytime for time deposit with "Active" status



Account Services > Time Deposit - Change Maturity Instruction

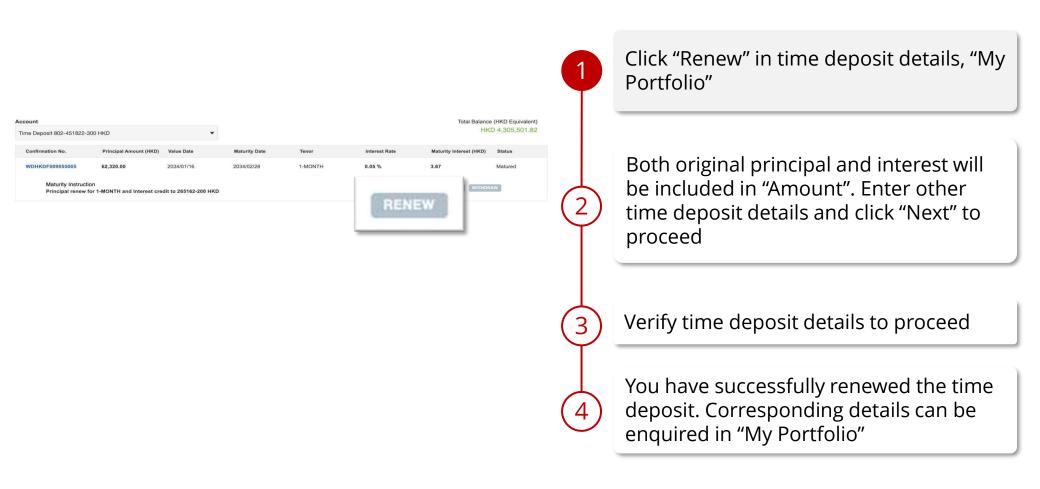


- Details of placed time deposit can be enquired in "My Portfolio"
- You can change the Maturity Instruction anytime for time deposit with "Active" status



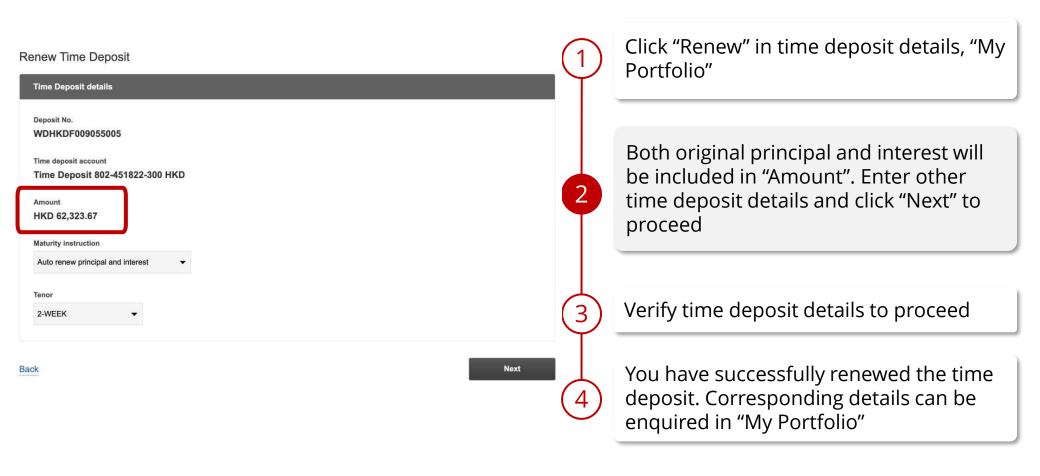


Brand new user interface for a greater experience



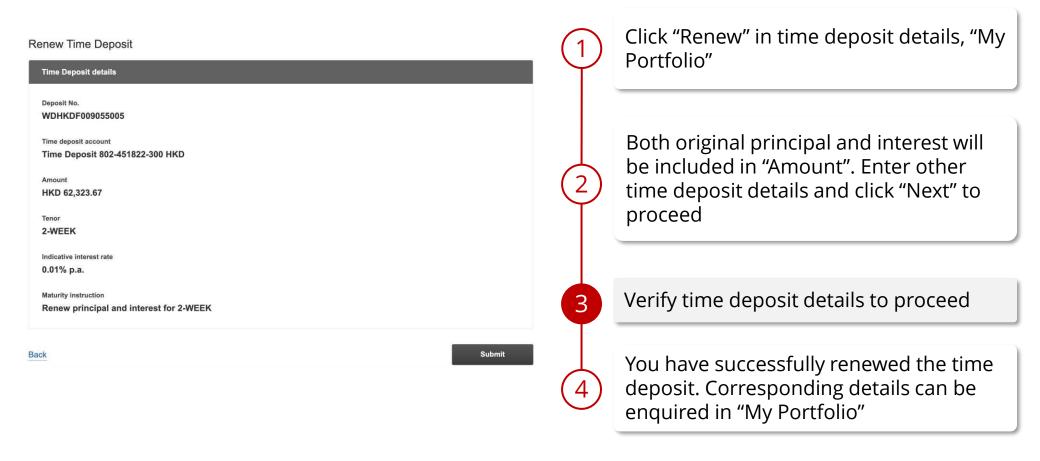


Brand new user interface for a greater experience



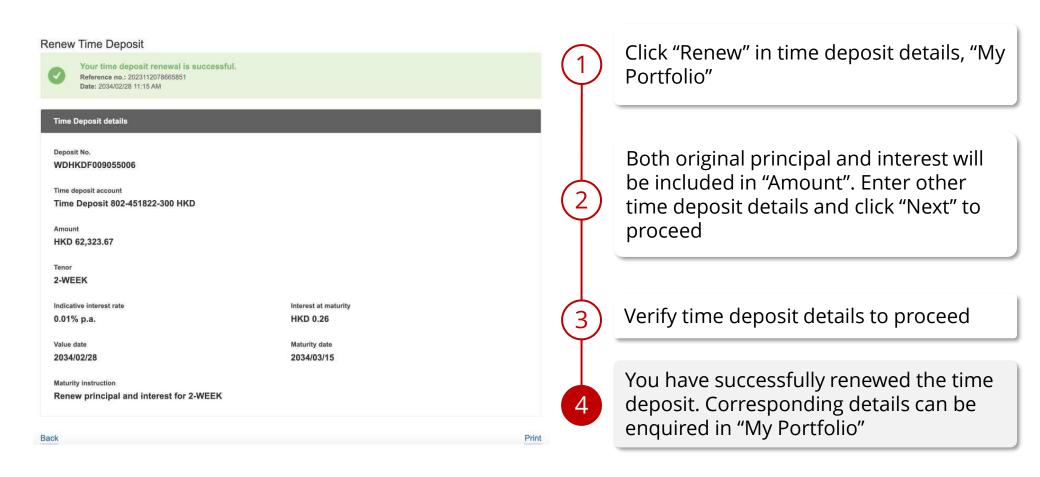


Brand new user interface for a greater experience



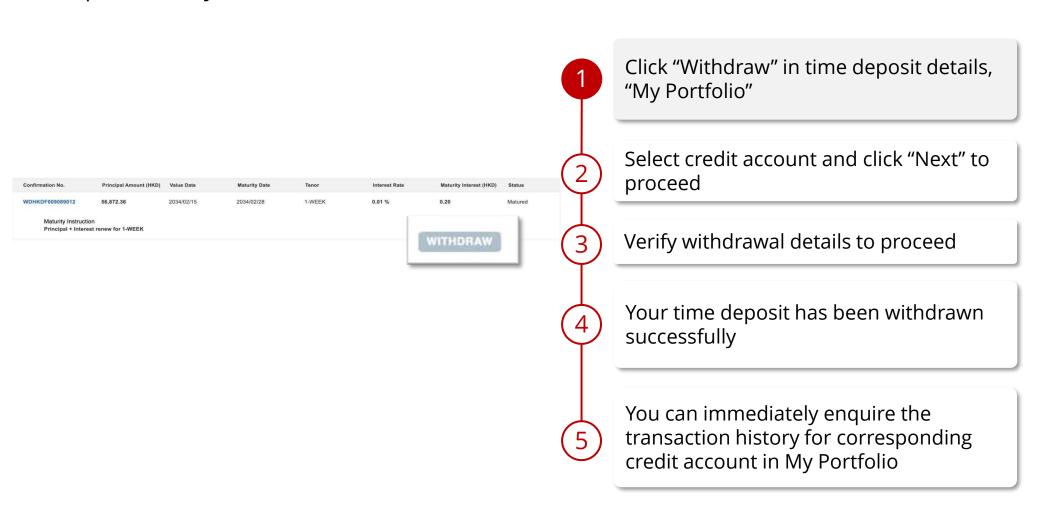


Brand new user interface for a greater experience



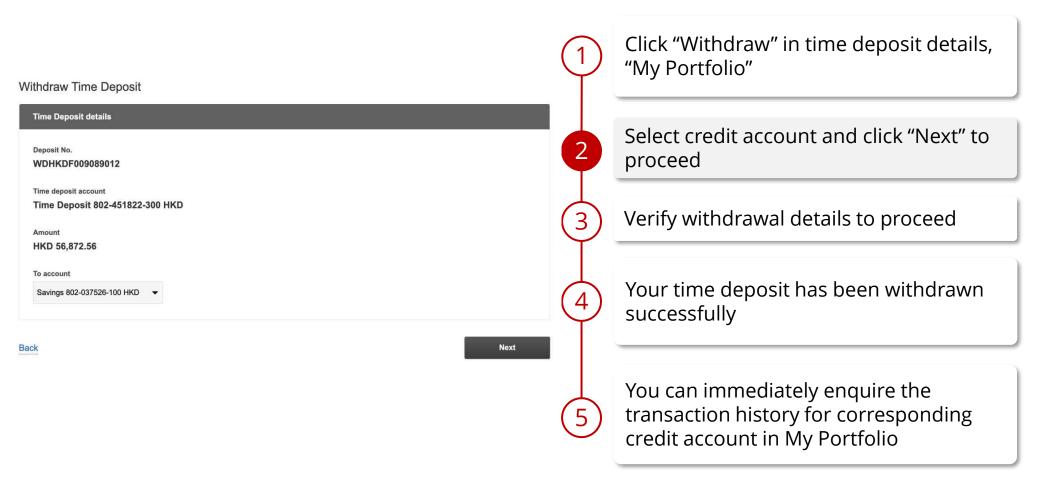


Brand new user interface for a greater experience



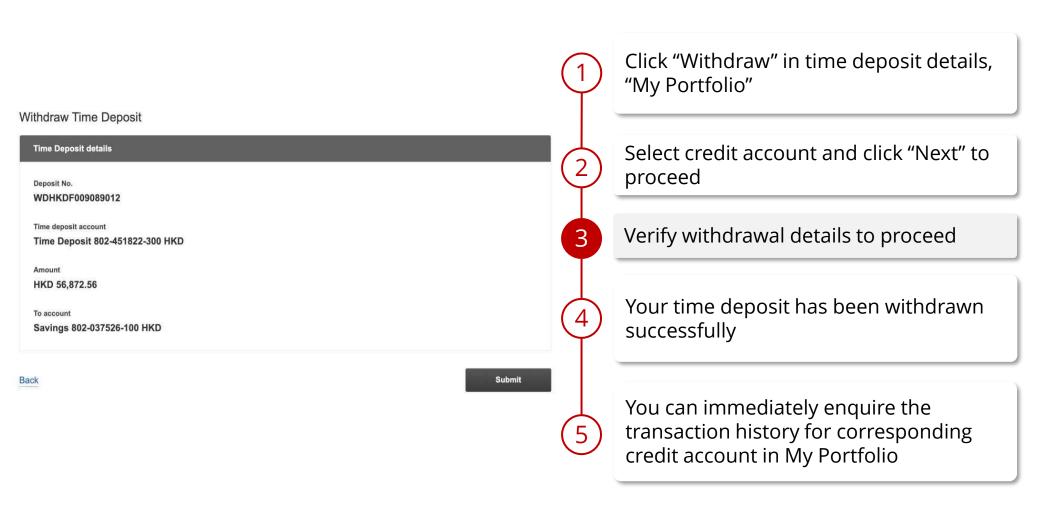


Brand new user interface for a greater experience



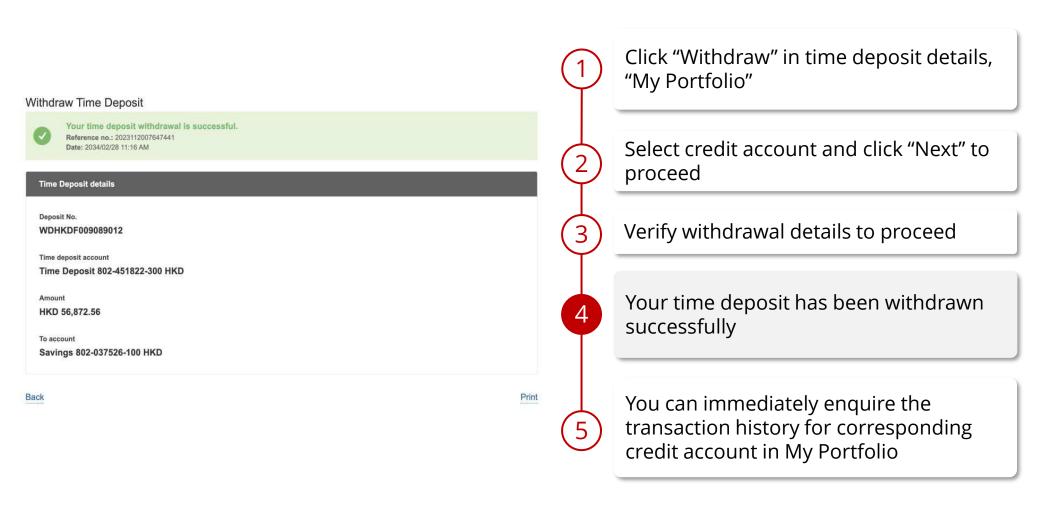


Brand new user interface for a greater experience



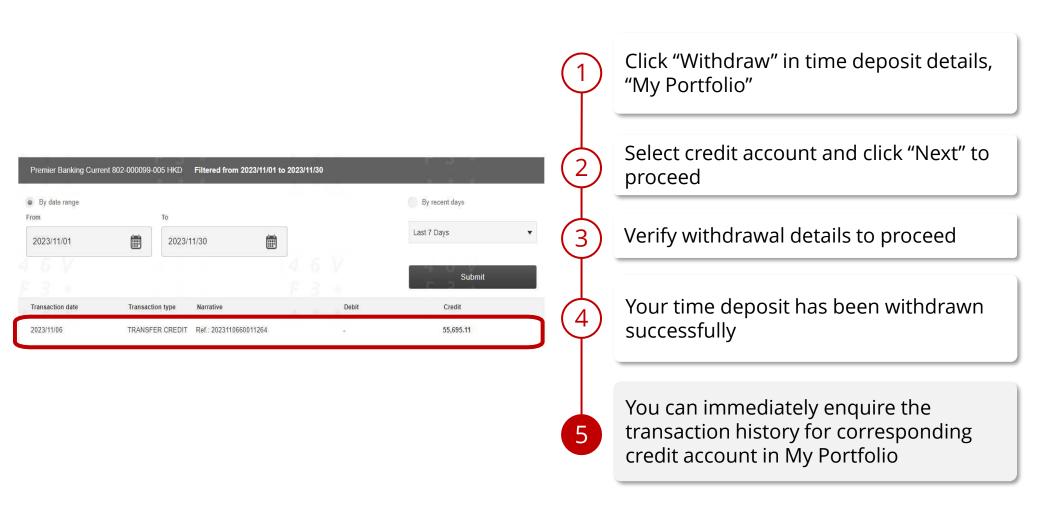


Brand new user interface for a greater experience



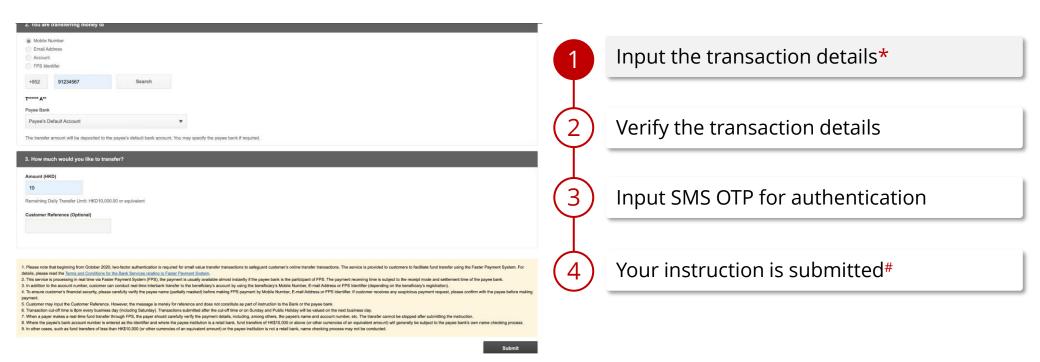


Brand new user interface for a greater experience





- Support transfer payee type
 - Mobile Number
 - Email Address
 - Bank Account Number
 - > FPS Identifier

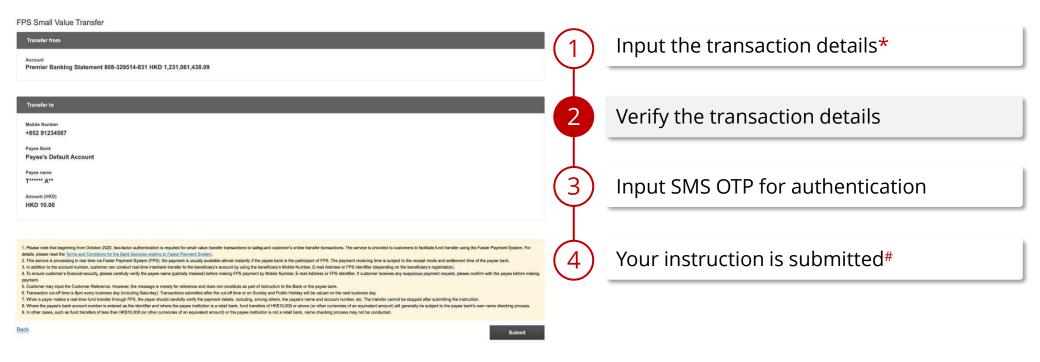


^{*} The remaining daily limit can be viewed under the transaction amount

[#]SMS & Email notifications will be received after transaction submission



- Support transfer payee type
 - Mobile Number
 - Email Address
 - Bank Account Number
 - > FPS Identifier



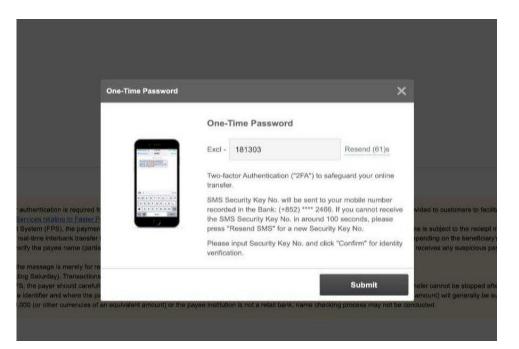
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Brand new user interface for a greater experience

- Support transfer payee type
 - Mobile Number
 - Email Address
 - Bank Account Number
 - > FPS Identifier



1 Input the transaction details*

Verify the transaction details

Input SMS OTP for authentication

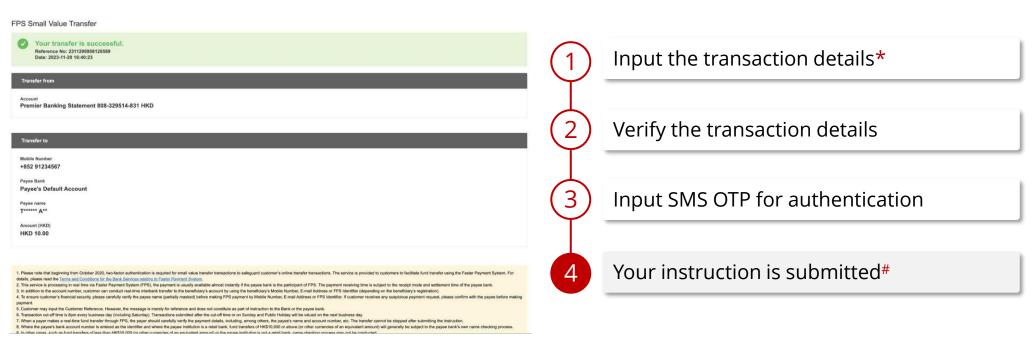
Your instruction is submitted#

^{*} The remaining daily limit can be viewed under the transaction amount

[#]SMS & Email notifications will be received after transaction submission



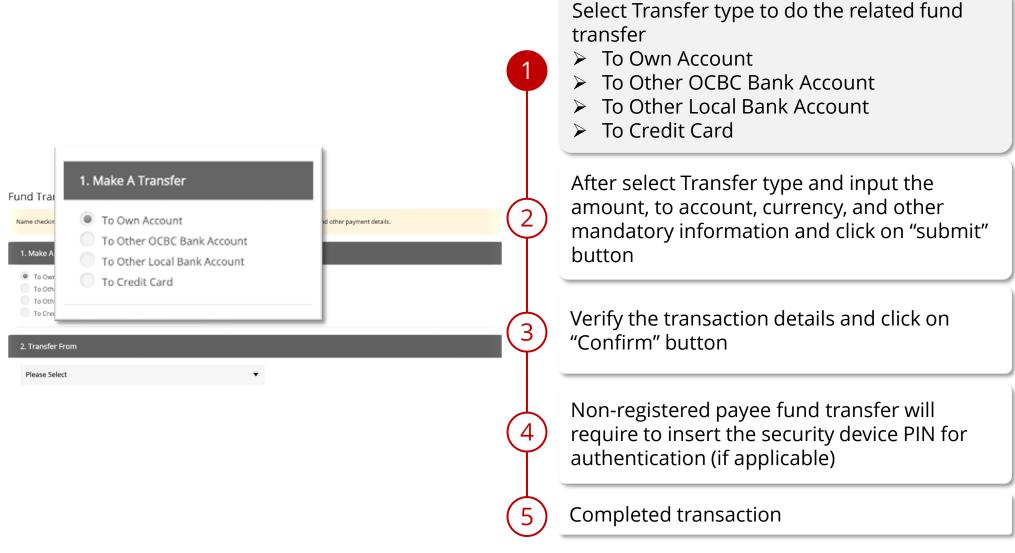
- Support transfer payee type
 - Mobile Number
 - Email Address
 - Bank Account Number
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^{*} The remaining daily limit can be viewed under the transaction amount

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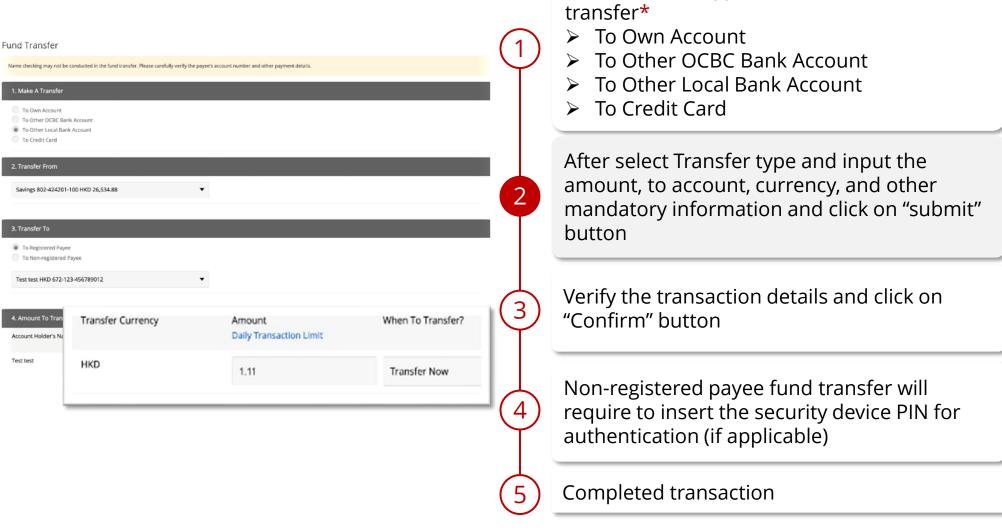




^{*} Fund Transfer can be selected to execute immediately or establish a forward date transaction with designated date.

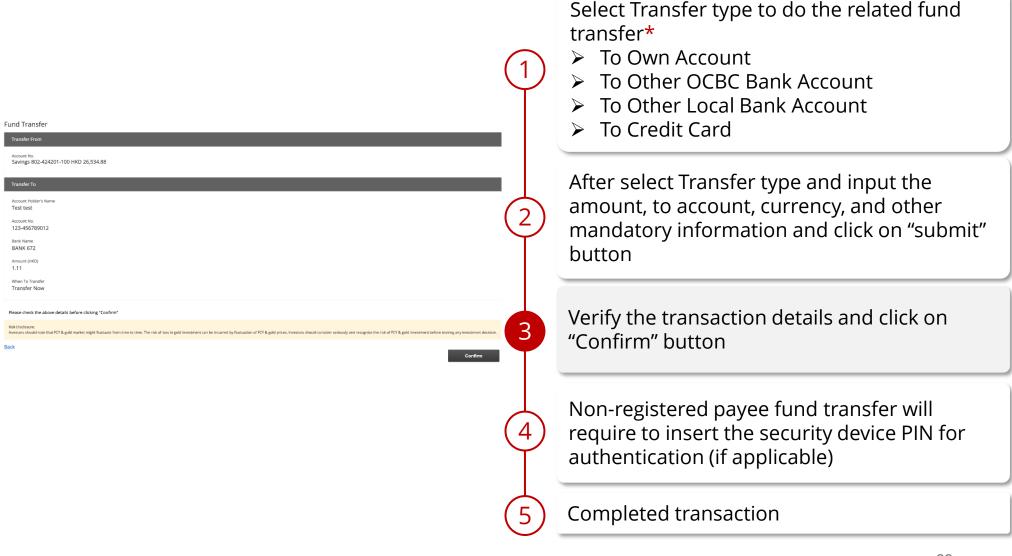


Select Transfer type to do the related fund



^{*} Fund Transfer can be selected to execute immediately or establish a forward date transaction with designated date.

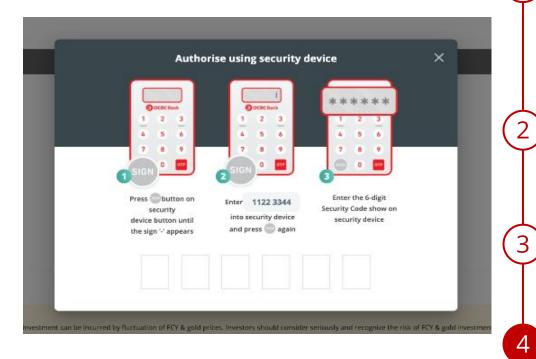




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Brand new user interface for a greater experience



Select Transfer type to do the related fund transfer*

- > To Own Account
- > To Other OCBC Bank Account
- To Other Local Bank Account
- To Credit Card

After select Transfer type and input the amount, to account, currency, and other mandatory information and click on "submit" button

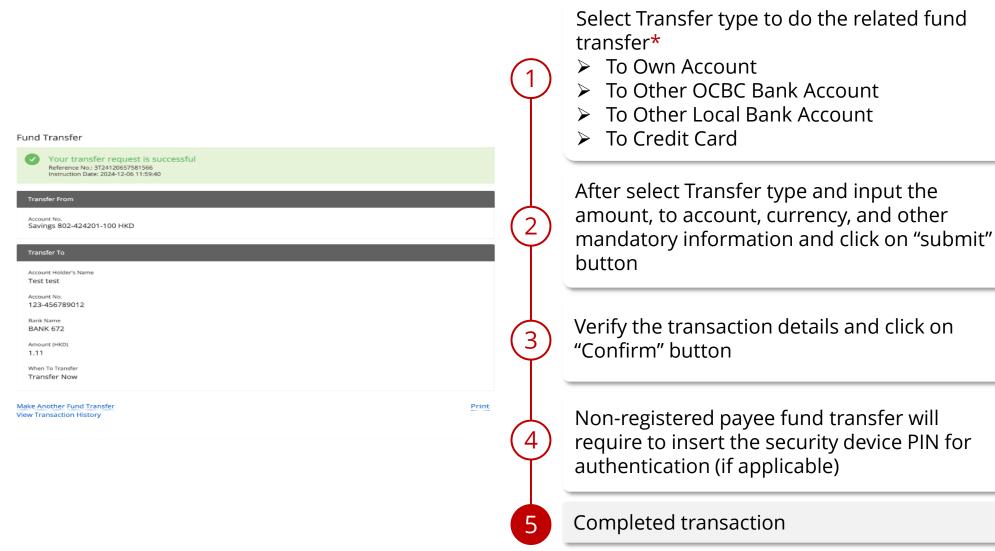
Verify the transaction details and click on "Confirm" button

Non-registered payee fund transfer will require to insert the security device PIN for authentication (if applicable)

(5) Completed transaction

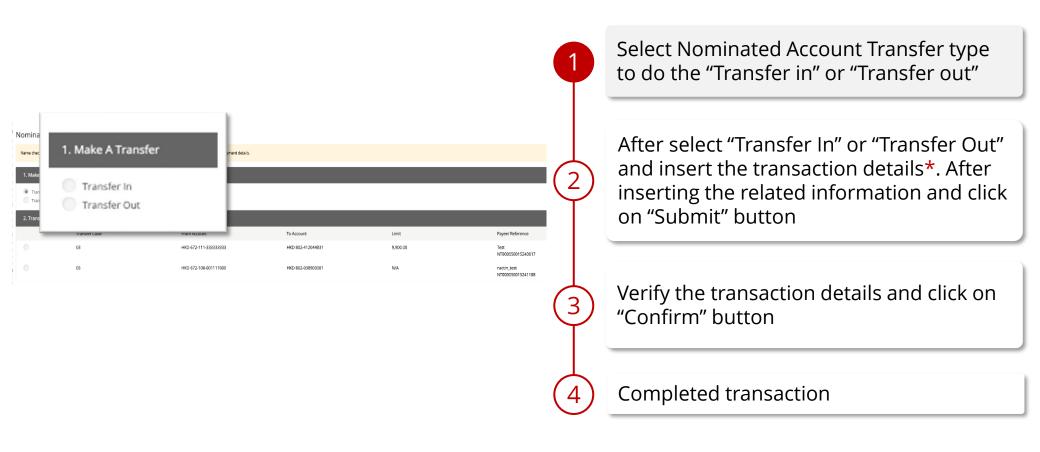
^{*} Fund Transfer can be selected to execute immediately or establish a forward date transaction with designated date.





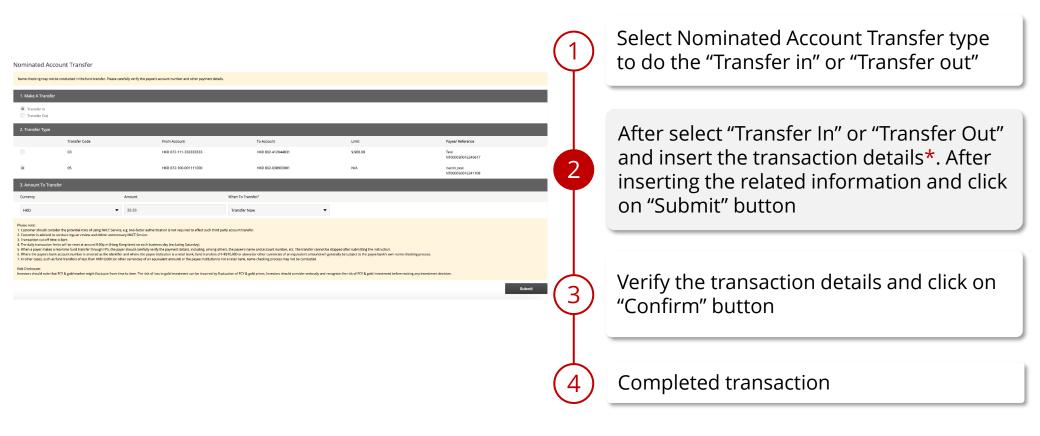
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⁴³

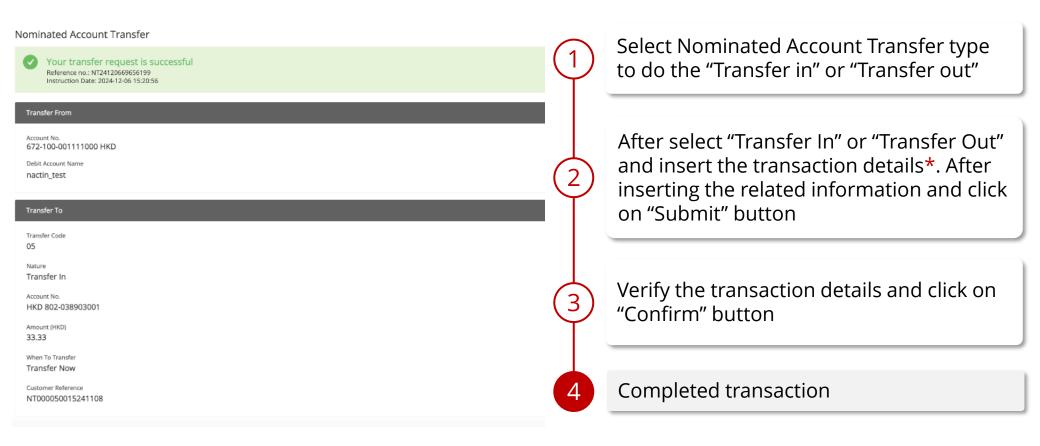


Brand new user interface for a greater experience

Nominated Account Transfer Transfer From Select Nominated Account Transfer type Account No. to do the "Transfer in" or "Transfer out" 672-100-001111000 HKD Debit Account Name nactin test After select "Transfer In" or "Transfer Out" Transfer To and insert the transaction details*. After Transfer Code 05 inserting the related information and click on "Submit" button Transfer In Account No. HKD 802-038903001 Amount (HKD) 33.33 Verify the transaction details and click on 3 When To Transfer "Confirm" button Transfer Now Customer Reference NT000050015241108 Completed transaction 1. Customer should consider the potential risks of using NACT Service, e.g. two-factor authentication is not required to effect such third party account transfer 2. Customer is advised to conduct regular review and delete unnecessary NACT Service 3. Transaction cut-off time is 8pm.

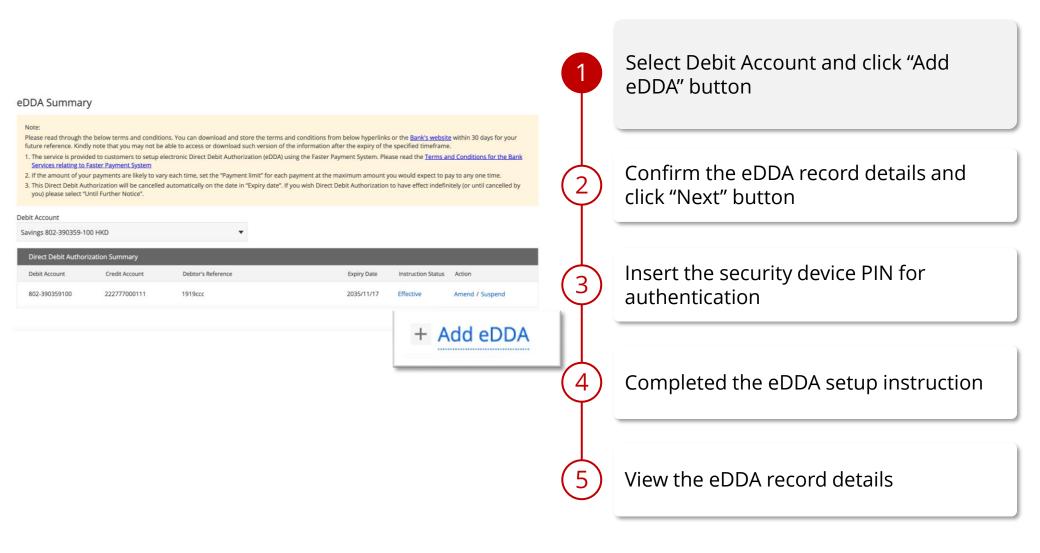
⁴⁴



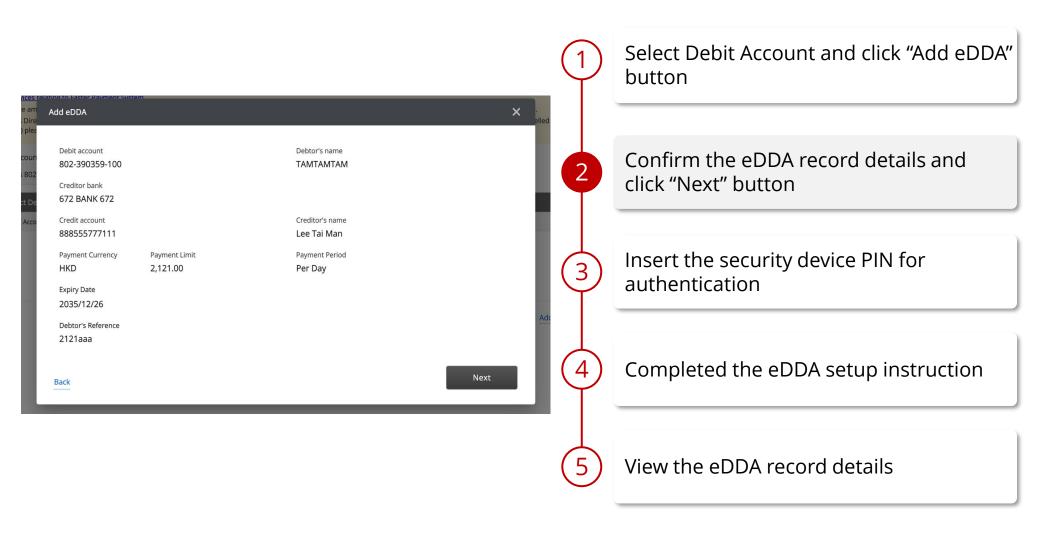


^{*} Nominated Account Transfer can be selected to execute immediately or establish a forward date transaction with designated date.



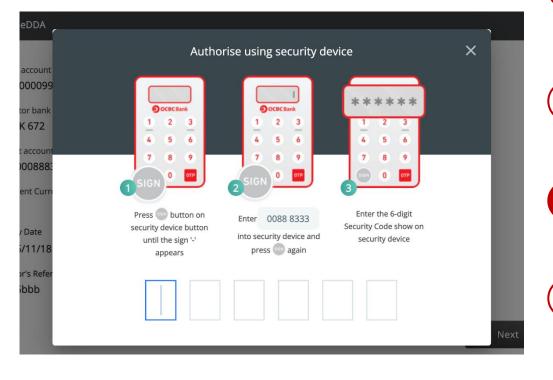








Brand new user interface for a greater experience



Select Debit Account and click "Add eDDA" button

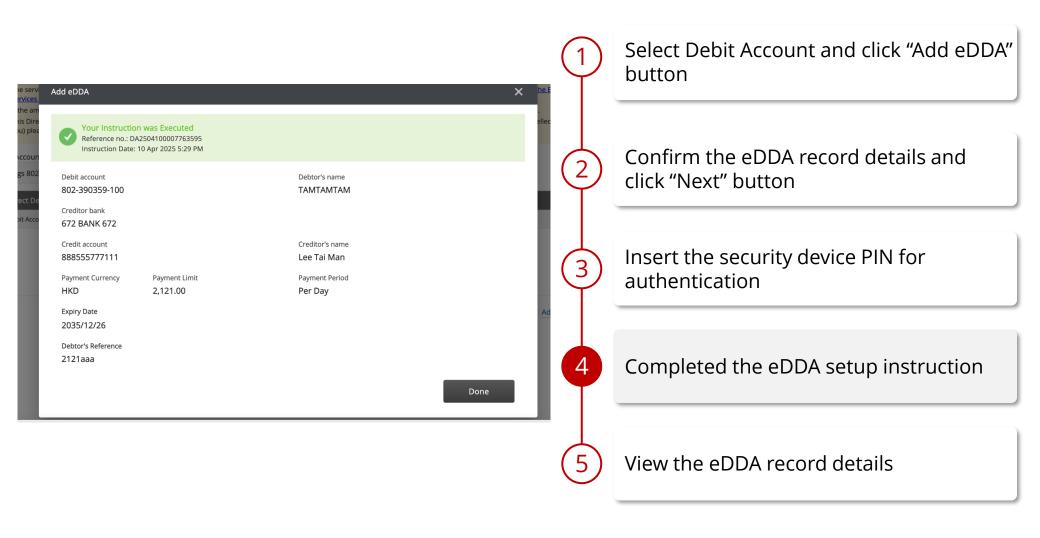
Confirm the eDDA record details and click "Next" button

Insert the security device PIN for authentication

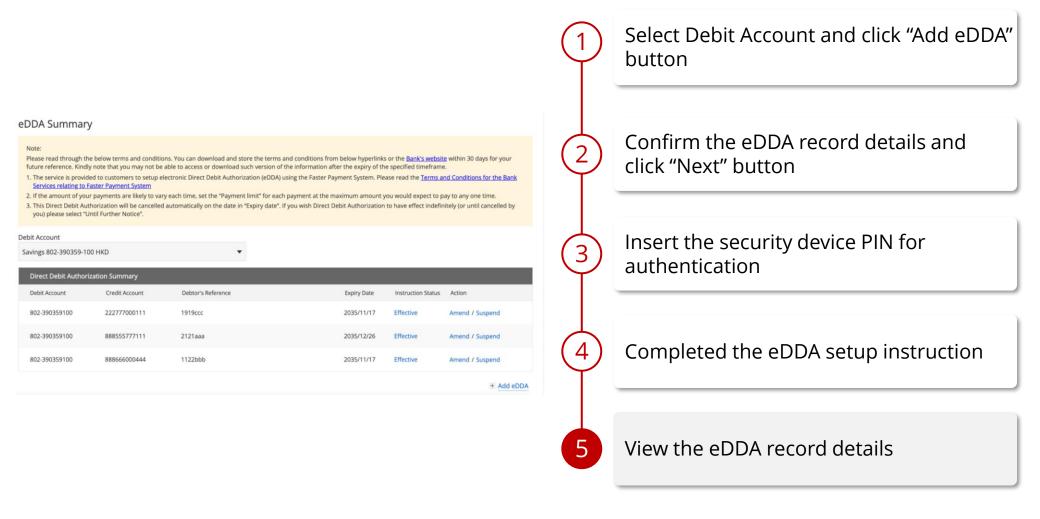
(4) Completed the eDDA setup instruction

(5) View the eDDA record details

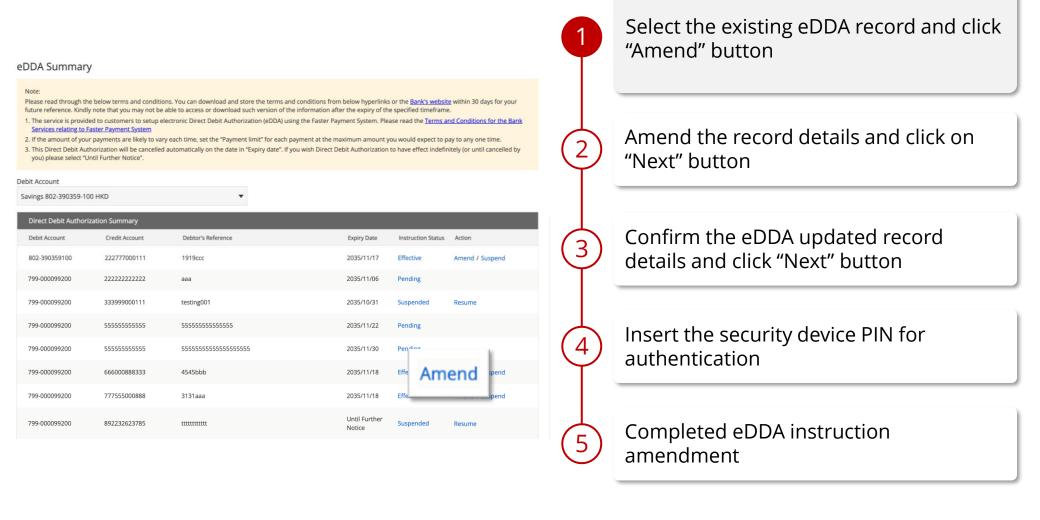




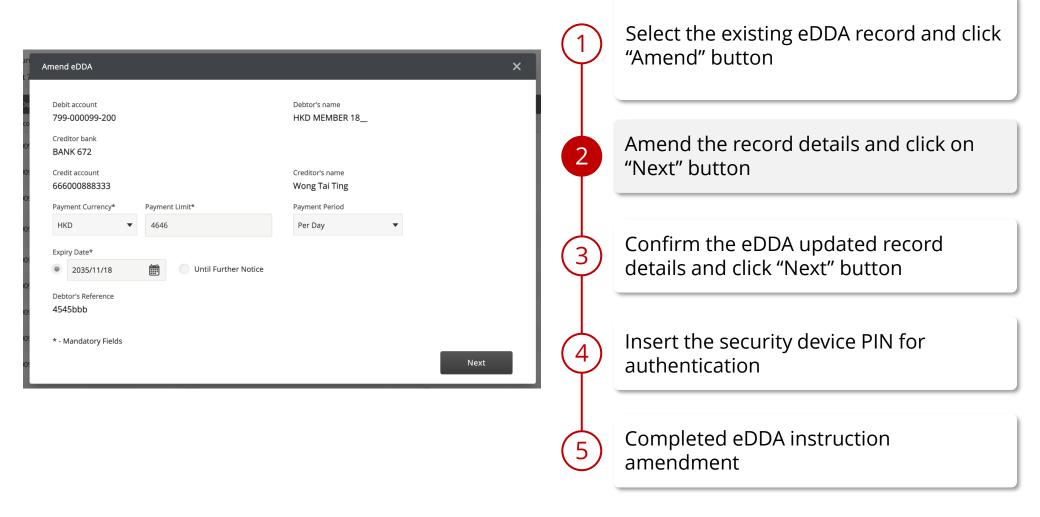




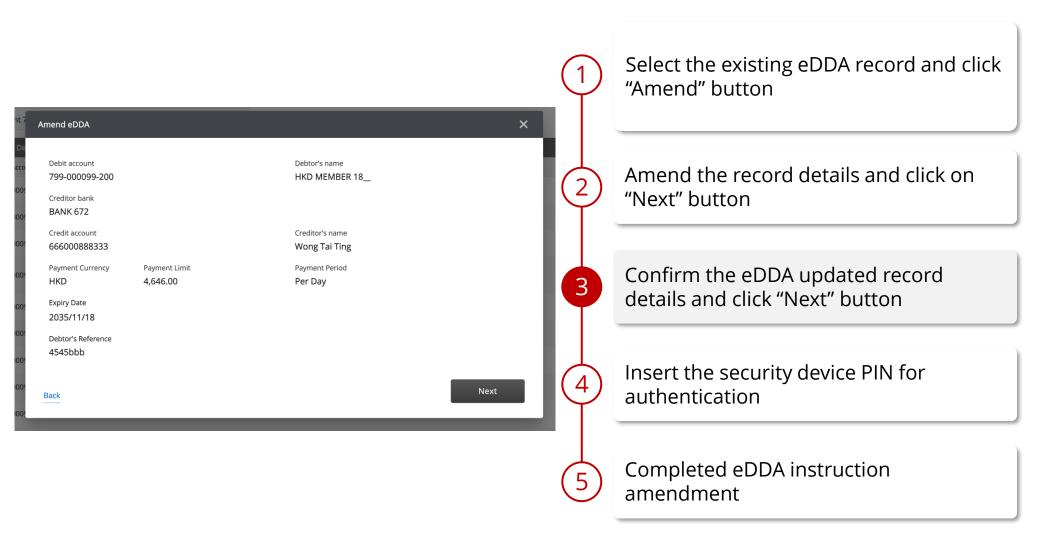




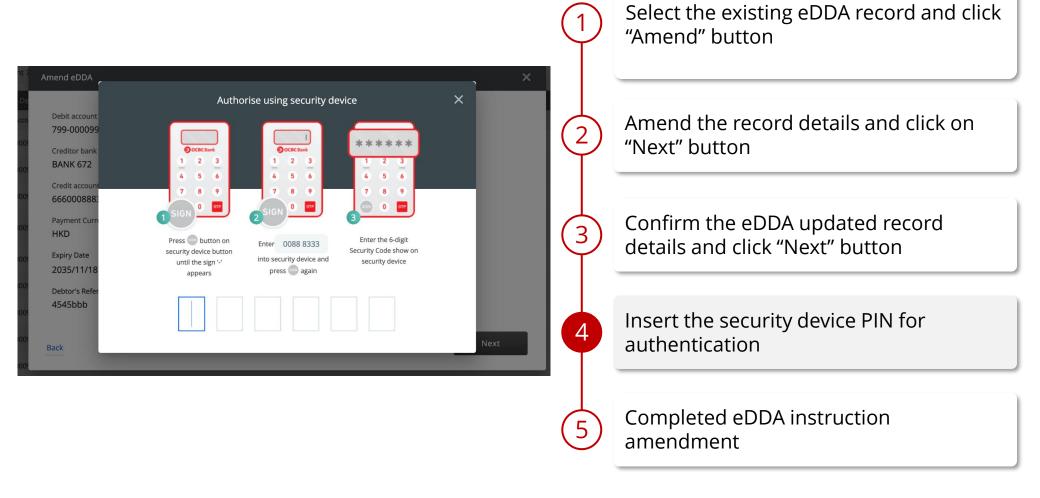




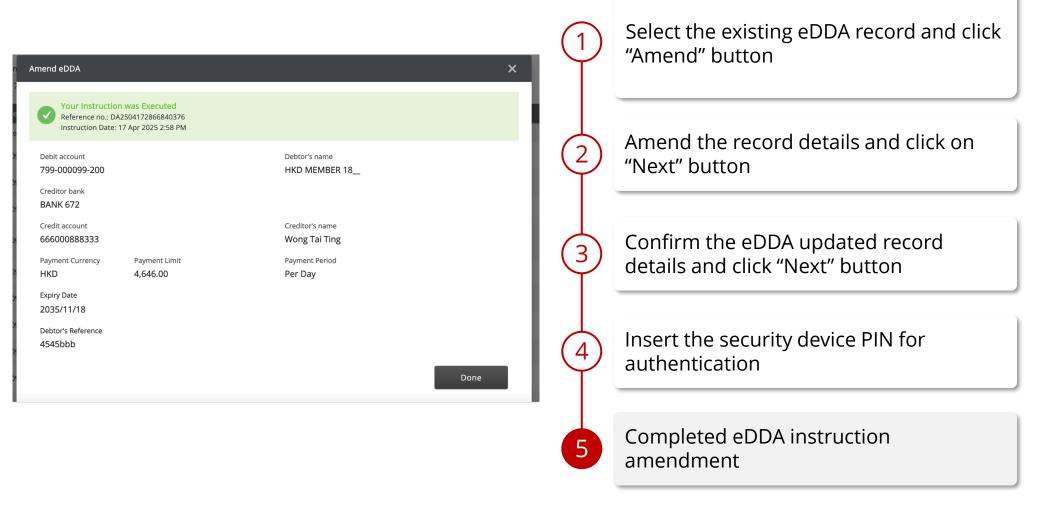




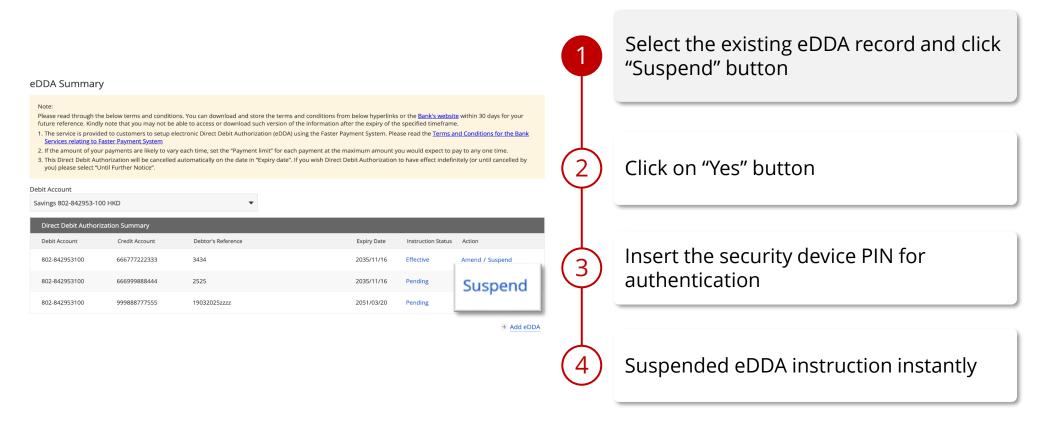




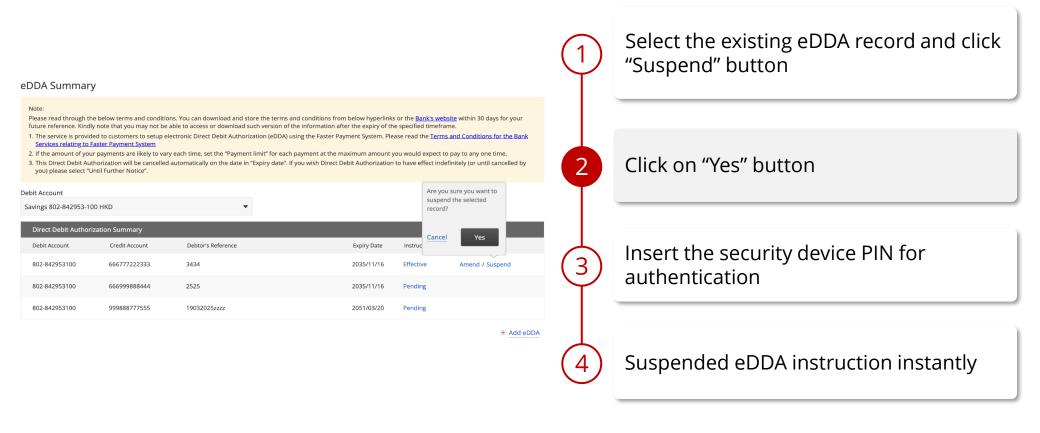




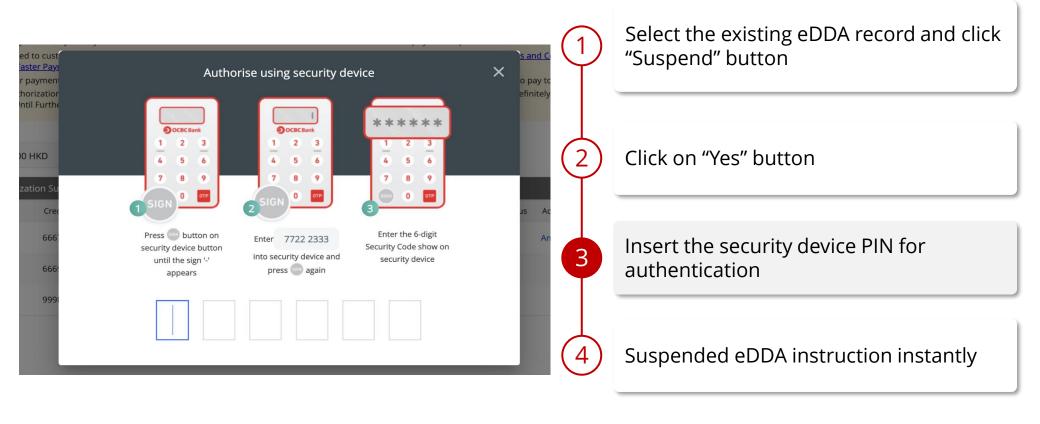




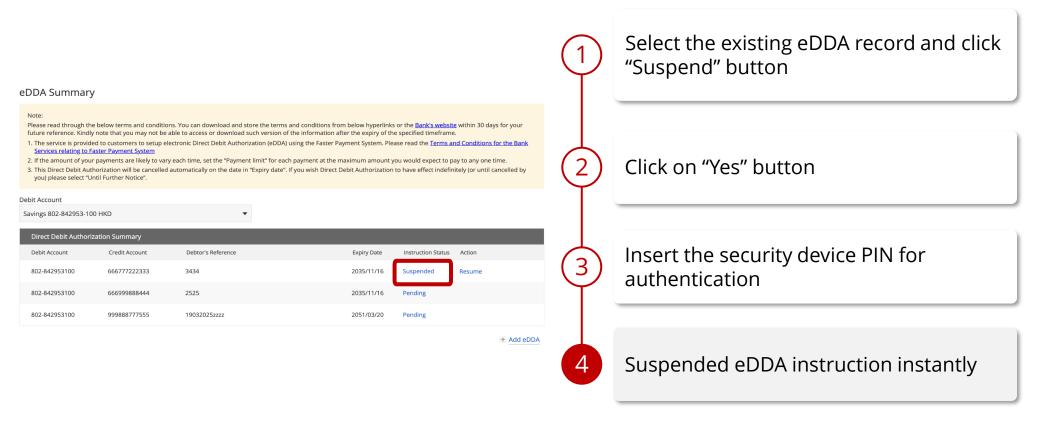






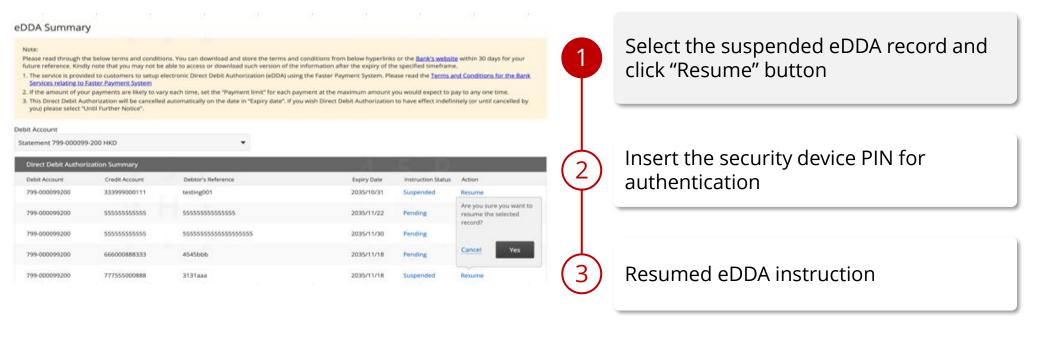






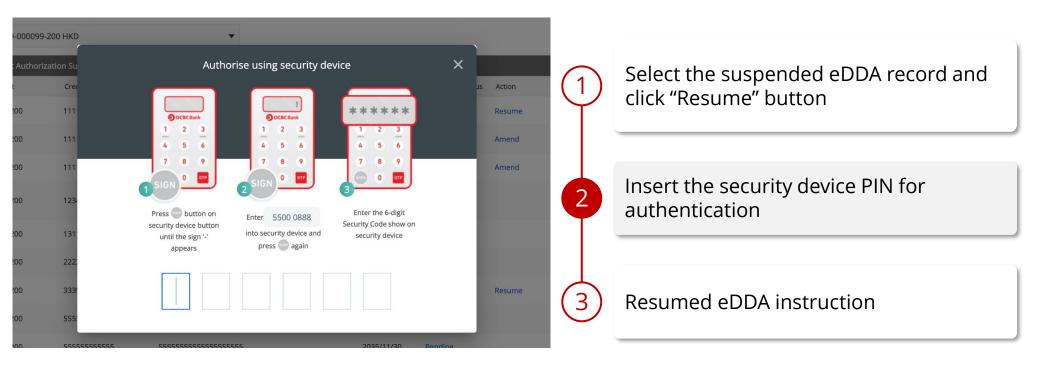
Transfer & Payment > eDDA - Resume





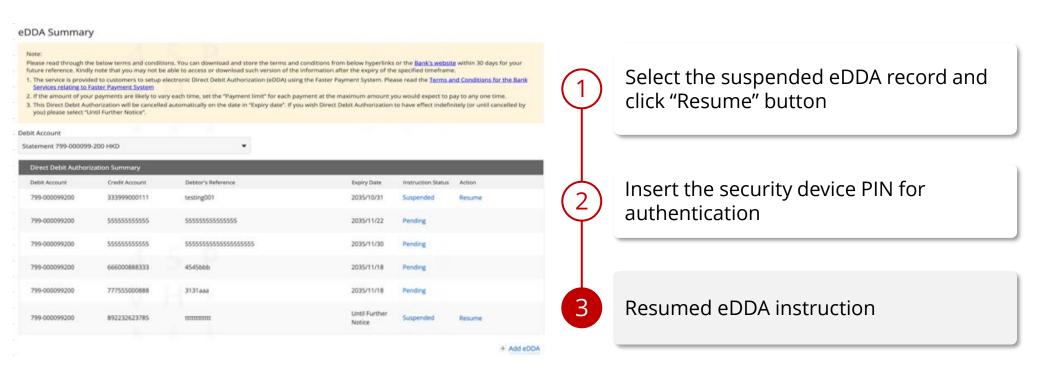
Transfer & Payment > eDDA - Resume





Transfer & Payment > eDDA - Resume

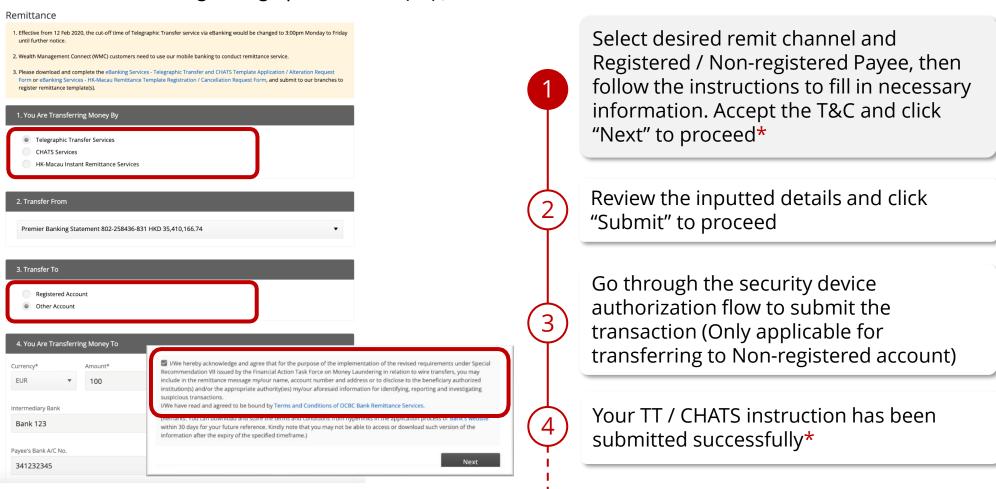






Brand new user interface for a greater experience

➤ Provide quick and easy channels for customers to submit outward remittance / view inward remittance instructions through Telegraphic Transfer (TT) / CHATS service

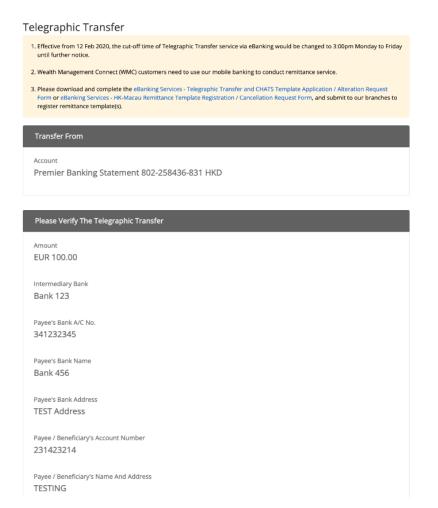


^{*} Telegraphic Transfer & CHATS Services have been merged into a single "Remittance Services" page.



Brand new user interface for a greater experience

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Select desired remit channel and Registered / Non-registered Payee, then follow the instructions to fill in necessary information. Accept the T&C and click "Next" to proceed*

Review the inputted details and click "Submit" to proceed

Go through the security device authorization flow to submit the transaction (Only applicable for transferring to Non-registered account)

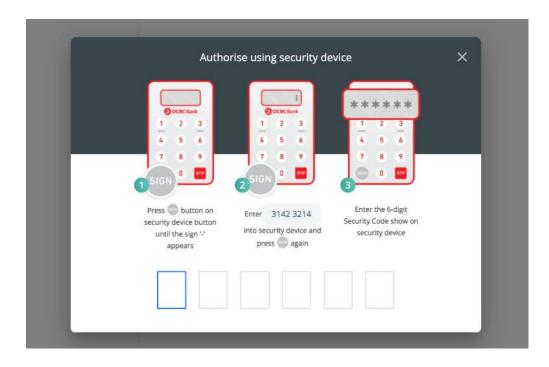
Your TT / CHATS instruction has been submitted successfully*

⁶⁴



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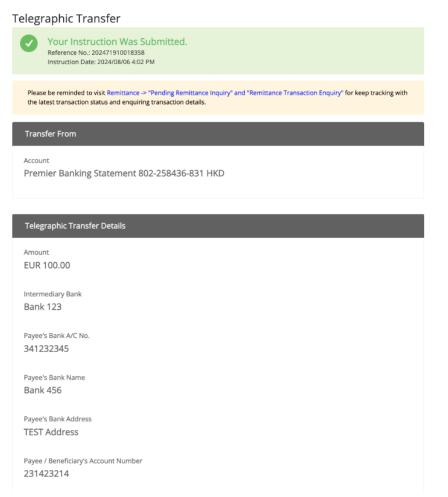
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⁶⁶



Brand new user interface for a greater experience

> Provide quick and easy channels for customers to submit outward remittance / view inward remittance instructions through Telegraphic Transfer (TT) / CHATS service

Pending Remittance Transaction Enquiry

Pending Remittance Transaction Enquiry		
Online Reference No.	Submission Date	Туре
202471910018358	2024/08/06	Т/Т
202471910018347	2024/08/06	CHATS
202471810018338	2024/08/05	т/т
202471810018338	2024/08/05	т/т
202471810018338	2024/08/05	т/т
202471410018333	2024/08/01	т/т
202471310018323	2024/07/31	т/т

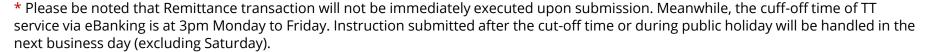
Customer can then immediately visit "Pending Remittance Transaction Enquiry" for checking the established TT/CHATS remittance details

Click the corresponding Online Reference No. to go into the submission details.

Record in this section will be removed once the remittance transaction has been processed

Your TT/CHATS transaction will be displayed in Remittance Transaction Enquiry after processed (e.g.: Executed / Rejected)

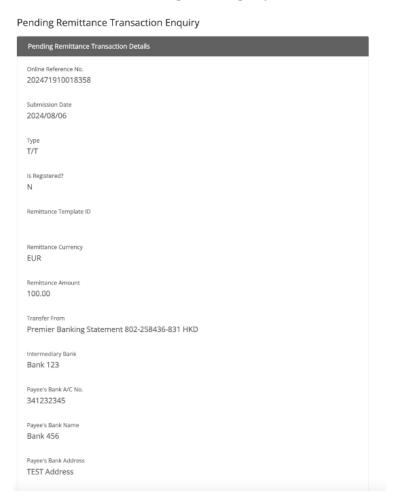
- Click "Outward" and select a suitable time filter to view the transaction status.
- Click "Inward" for viewing all inward remittance transaction details





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➤ Provide quick and easy channels for customers to submit outward remittance / view inward remittance instructions through Telegraphic Transfer (TT) / CHATS service





Customer can then immediately visit "Pending Remittance Transaction Enquiry" for checking the established TT/CHATS remittance details



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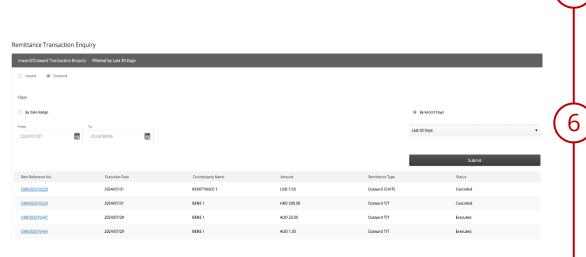
- Click "Outward" and select a suitable time filter to view the transaction status.
- Click "Inward" for viewing all inward remittance transaction details

^{*} Please be noted that Remittance transaction will not be immediately executed upon submission. Meanwhile, the cuff-off time of TT service via eBanking is at 3pm Monday to Friday. Instruction submitted after the cut-off time or during public holiday will be handled in the next business day (excluding Saturday).



Brand new user interface for a greater experience

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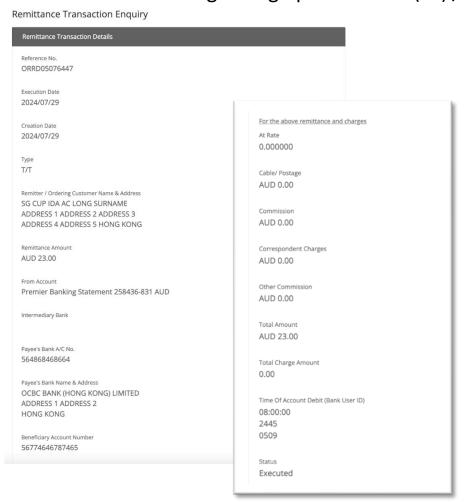
- Click "Outward" and select a suitable time filter to view the transaction status.
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Brand new user interface for a greater experience

➤ Provide quick and easy channels for customers to submit outward remittance / view inward remittance instructions through Telegraphic Transfer (TT) / CHATS service



Click the corresponding Rem Reference No. to go into the details. Customers will be able to check the comprehensive transaction details including transaction status and finalized charges here

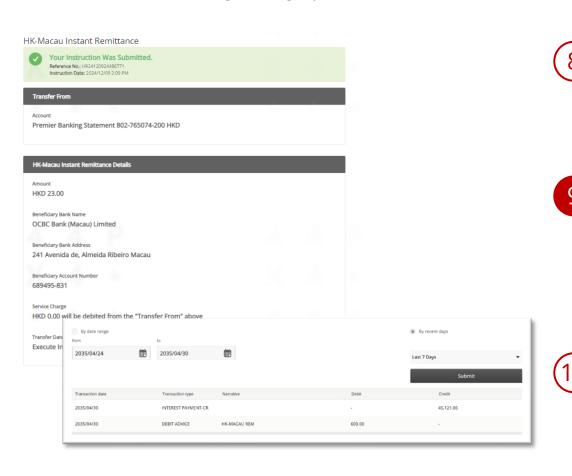
For HK-Macau Remittance, once customer submitted a real time transaction, they can access My Portfolio of corresponding accounts to view the transaction history

Customer can also trigger forward date transaction for HK-Macau Remittance. Select a future date (at most 45 business days ahead) and transaction will be executed automatically on the designated date. For details, please visit Transaction Status (HK-Macau Remittance)*



Brand new user interface for a greater experience

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Click the corresponding Rem Reference No. to go into the details. Customers will be able to check the comprehensive transaction details including transaction status and finalized charges here

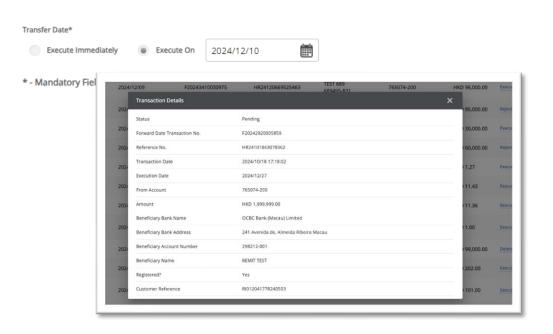
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Brand new user interface for a greater experience

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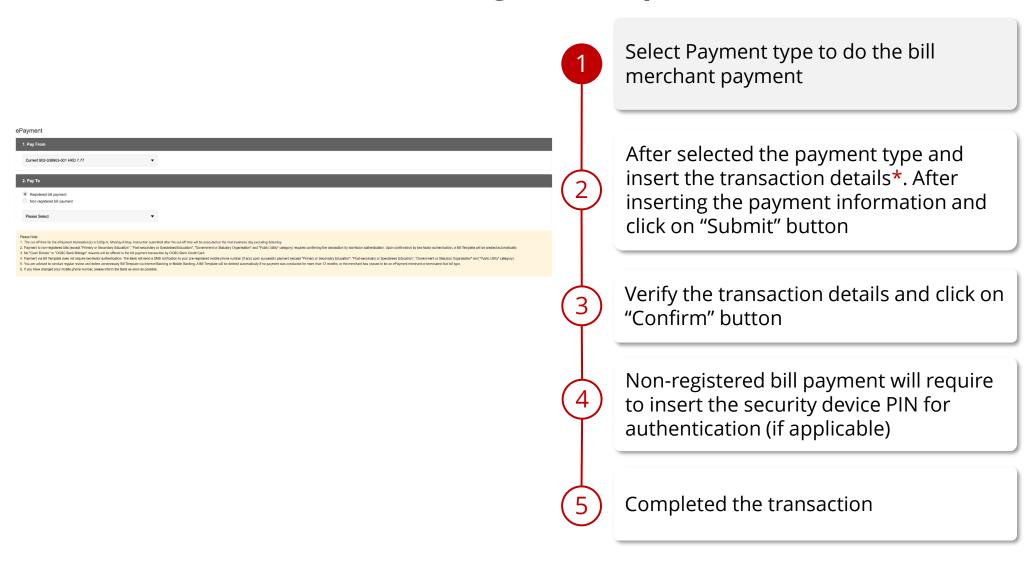


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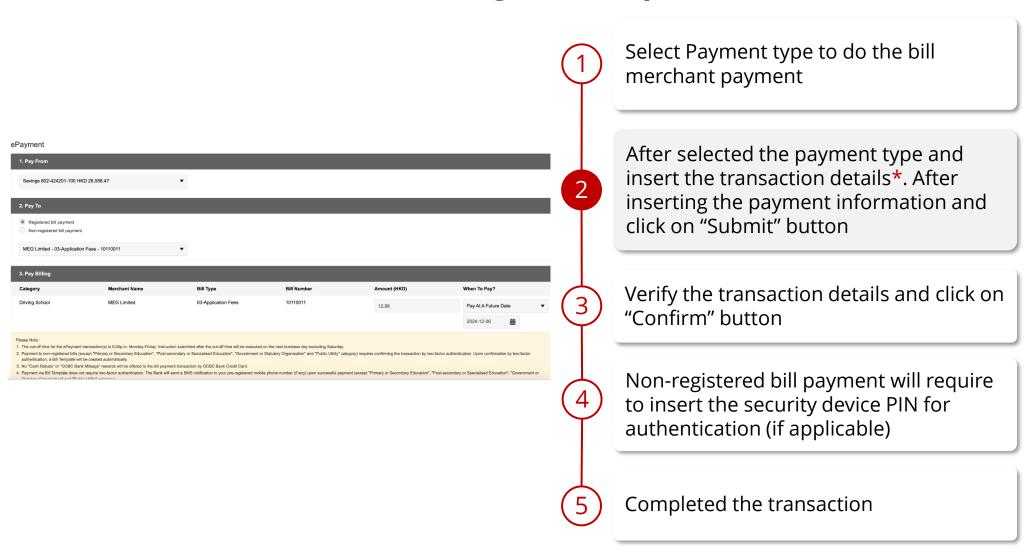
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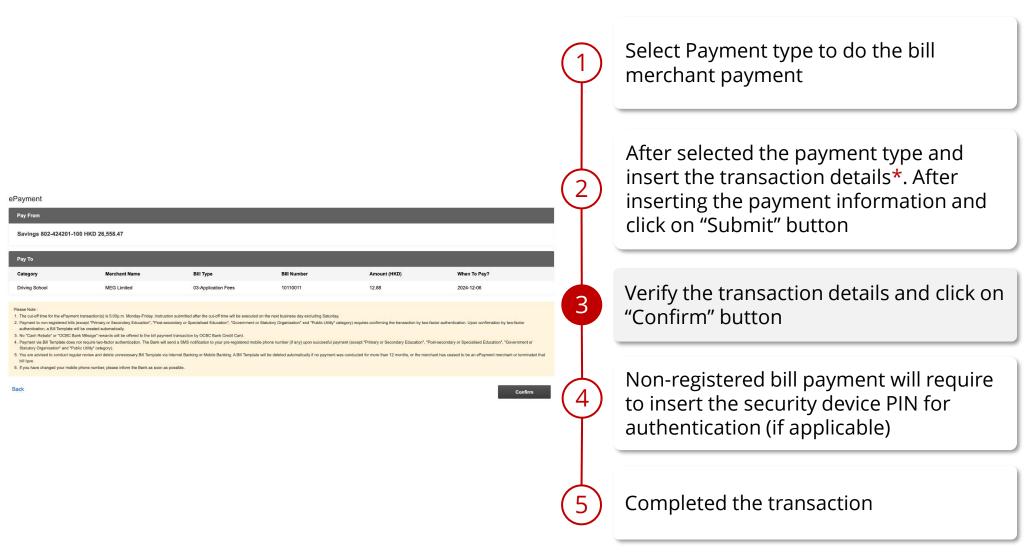
^{*} ePayment can be selected to execute immediately or establish a forward date transaction with designated date.





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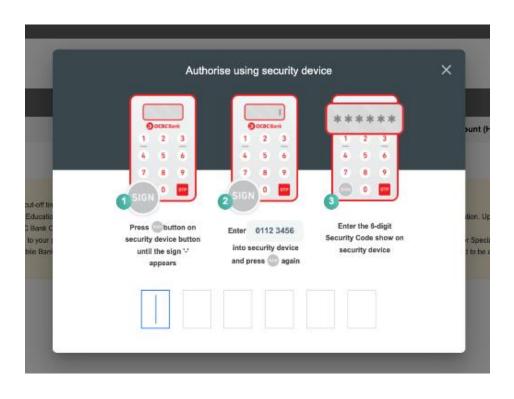




^{*} ePayment can be selected to execute immediately or establish a forward date transaction with designated date.



Brand new user interface for a greater experience



Select Payment type to do the bill merchant payment

After selected the payment type and insert the transaction details*. After inserting the payment information and click on "Submit" button

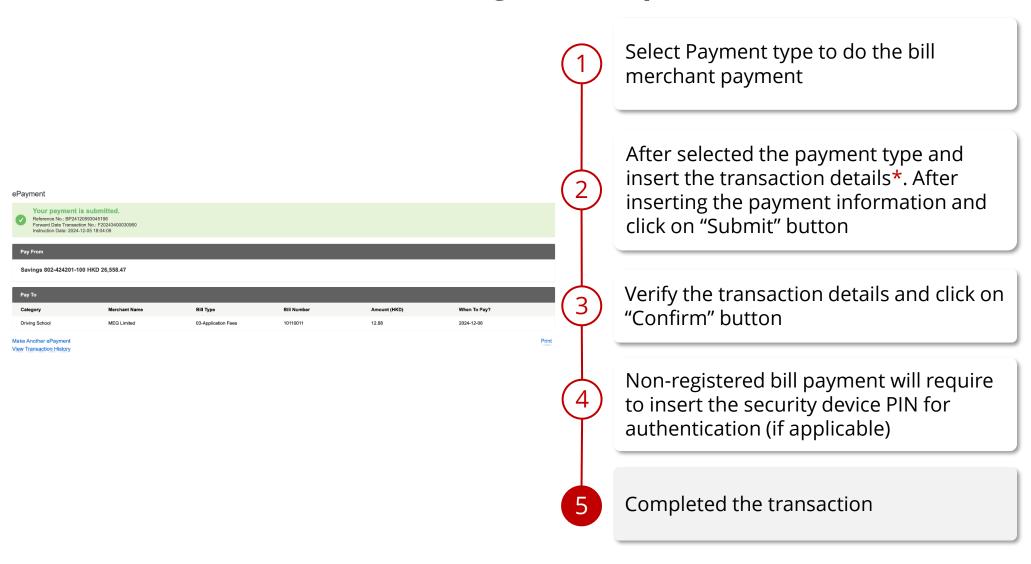
Verify the transaction details and click on "Confirm" button

Non-registered bill payment will require to insert the security device PIN for authentication (if applicable)

(5) Completed the transaction

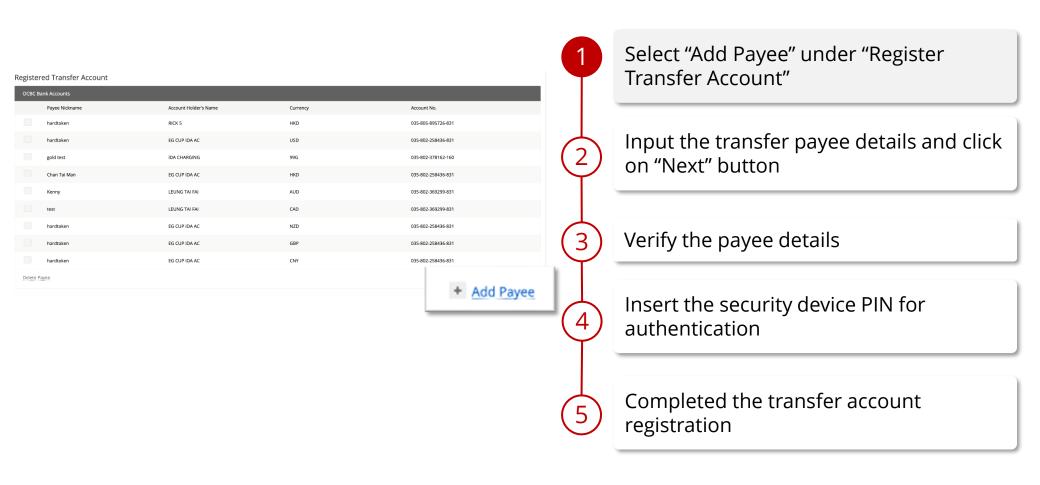
^{*} ePayment can be selected to execute immediately or establish a forward date transaction with designated date.



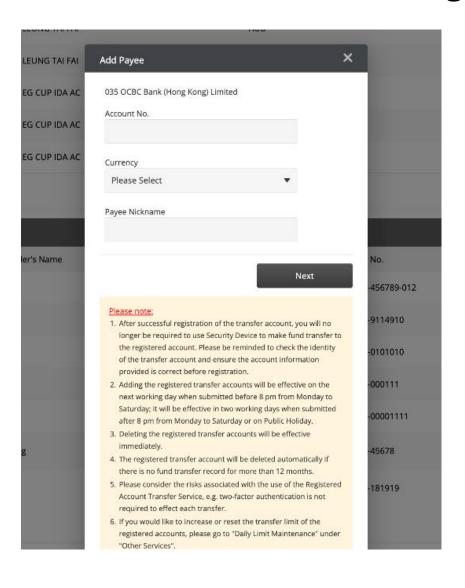


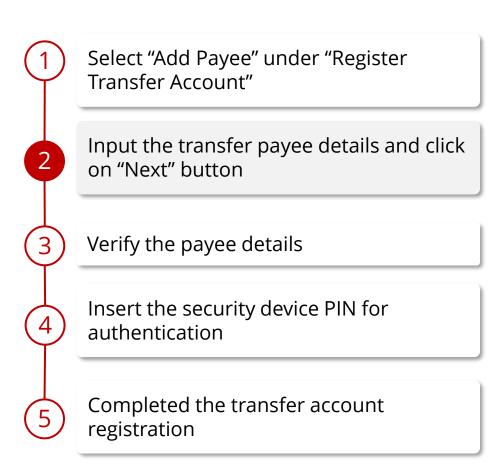
^{*} ePayment can be selected to execute immediately or establish a forward date transaction with designated date.



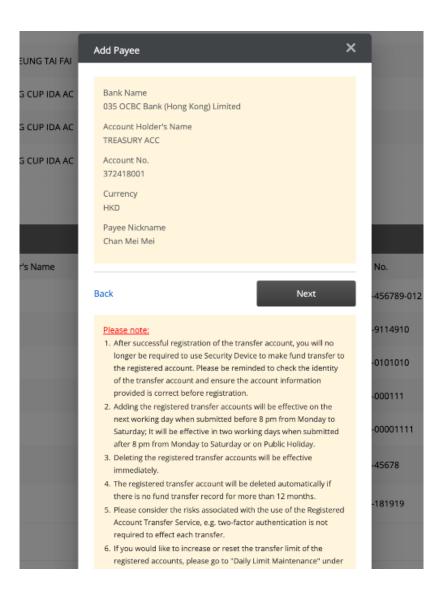


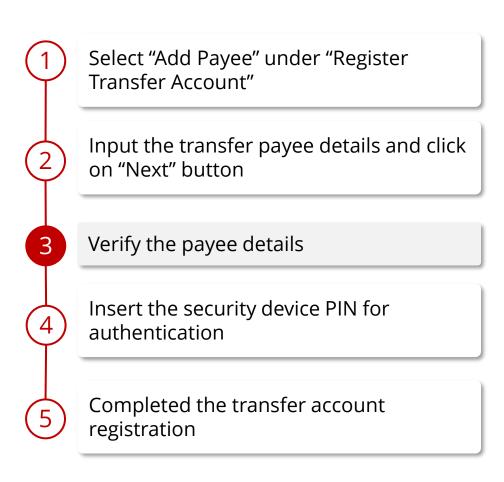




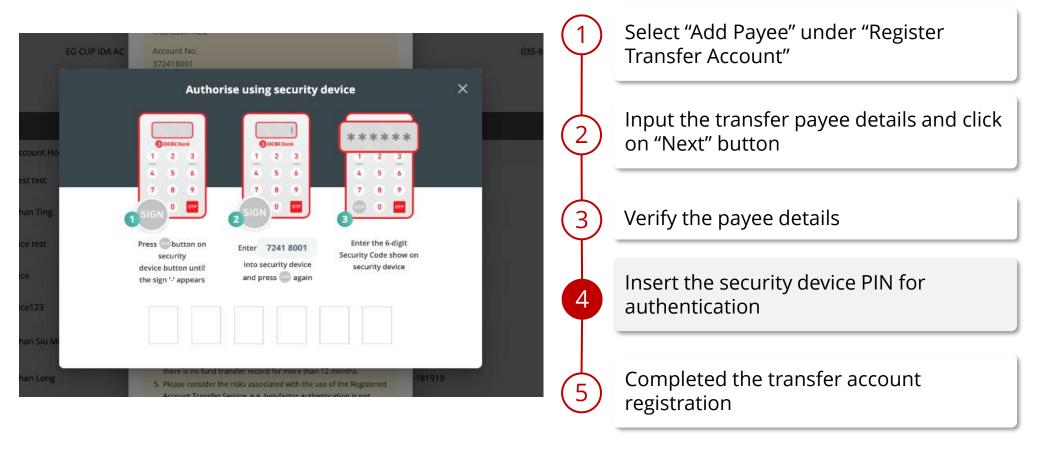




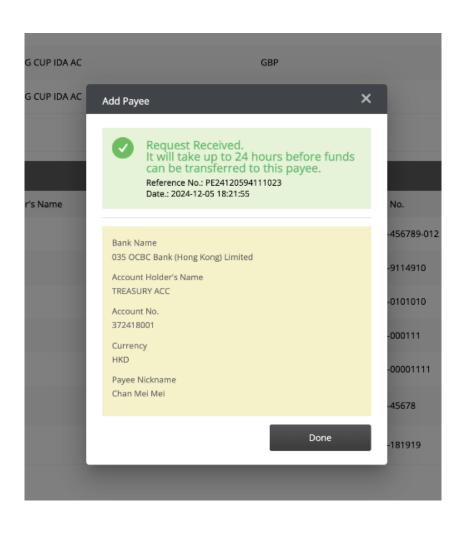


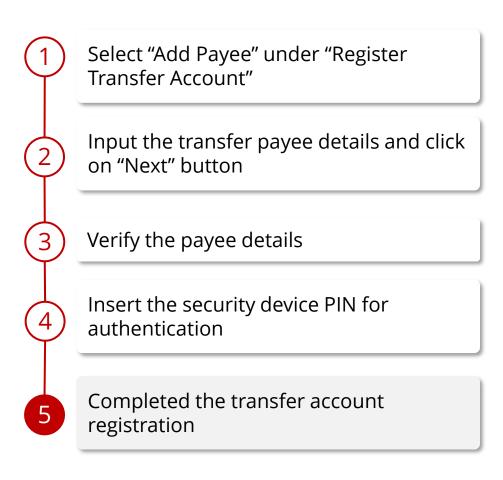




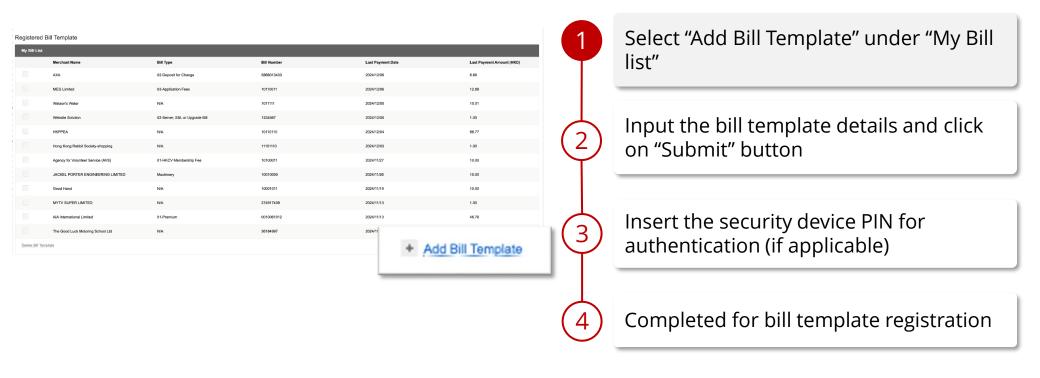




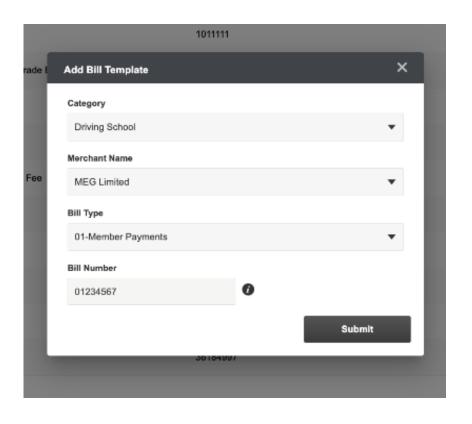


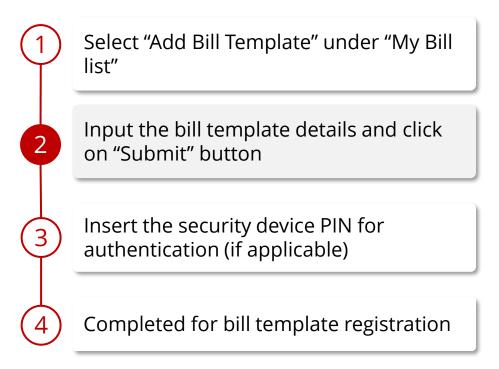






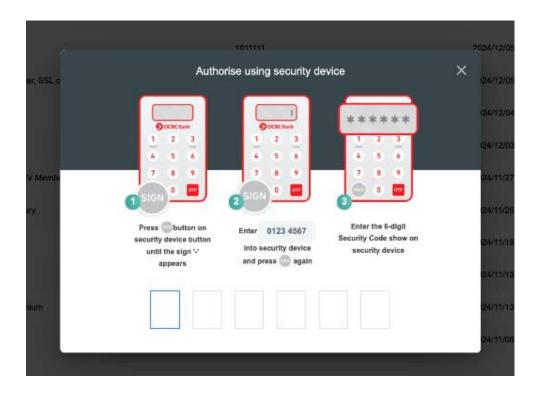








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Select "Add Bill Template" under "My Bill list"

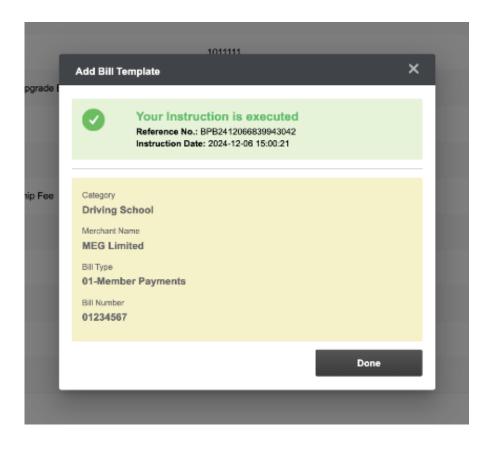
Input the bill template details and click on "Submit" button

Insert the security device PIN for authentication (if applicable)

(4) Completed for bill template registration



Brand new user interface for a greater experience



Select "Add Bill Template" under "My Bill list"

Input the bill template details and click on "Submit" button

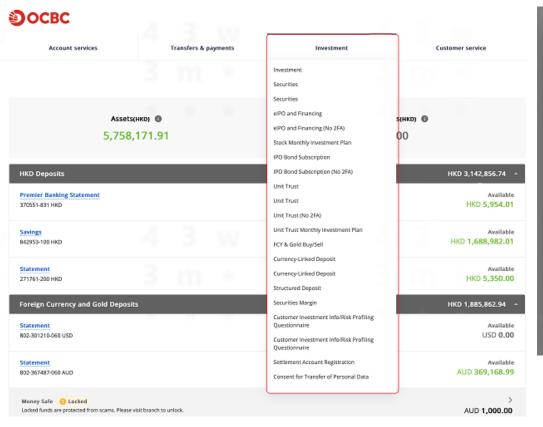
Insert the security device PIN for authentication (if applicable)

Completed for bill template registration

Investment > Investment Two factor authentication (2FA)



- Two factor authentication is required when accessing Investment Services
- You can choose to use an SMS one-time password or switch to using a hard token for the two-factor authentication.

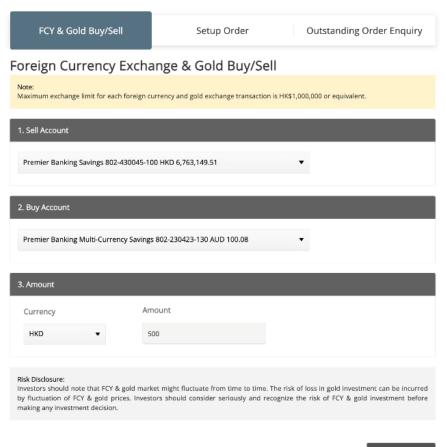




Investment > FCY & Gold Buy/Sell - Instant Buy/Sell



Simple steps to instant buy/sell foreign currencies and gold



Select desired FCY / Gold account combination to trigger the transaction immediately with pot rate and input the related information

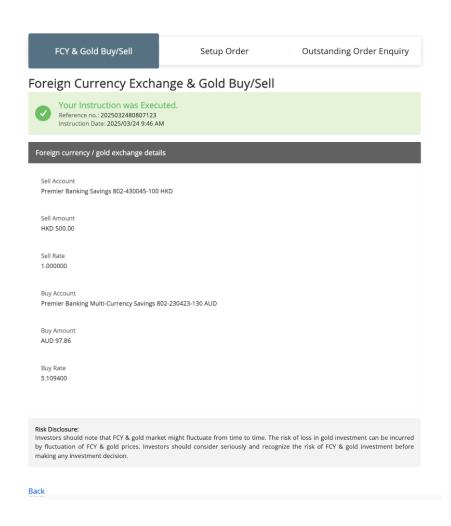
Confirm and complete the FCY & Gold instant buy / sell transaction immediately

Next

Investment > FCY & Gold Buy/Sell - Instant Buy/Sell



Simple steps to instant buy/sell foreign currencies and gold



Select desired FX / Gold account combination to trigger the transaction immediately with pot rate in "FCY & Gold Buy/Sell" tab and input the related information

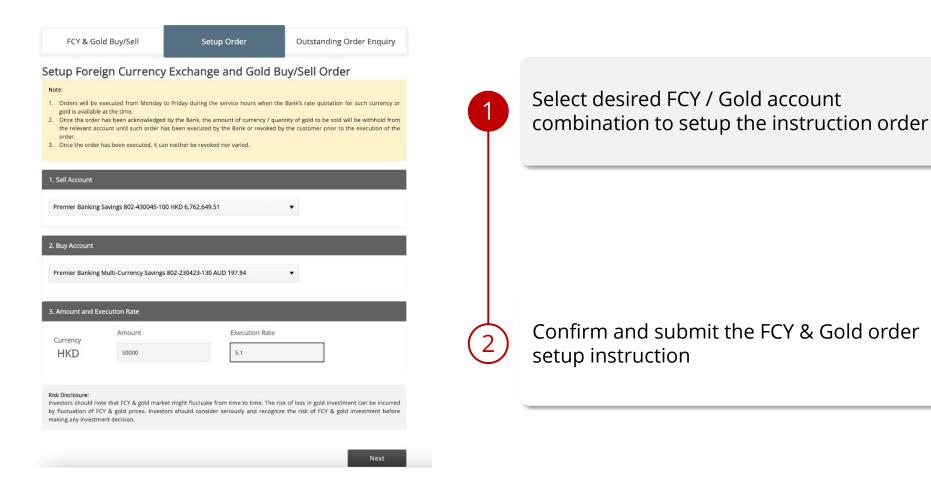
Confirm and complete the FCY & Gold instant buy / sell transaction immediately

Investment > FCY & Gold Buy/Sell - Setup Order



Simple steps to foreign currencies and gold order setup

➤ If the spot rate is not ideal, you may switch to "Setup Order" tab for creating an order watching. Your transaction will be automatically executed once the target exchange rate is reached.



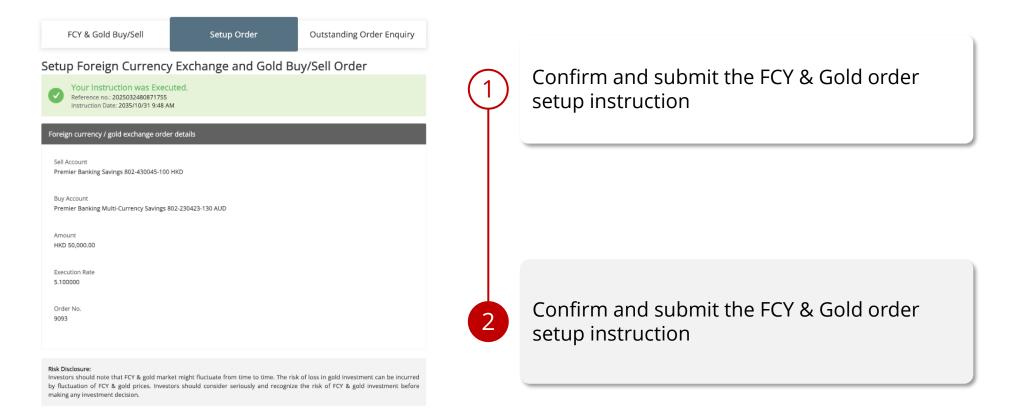
Investment > FCY & Gold Buy/Sell - Setup Order

Back



Simple steps to foreign currencies and gold order setup

➤ If the spot rate is not ideal, you may switch to "Setup Order" tab for creating an order watching. Your transaction will be automatically executed once the target exchange rate is reached.



Investment > FCY & Gold Buy/Sell - Order Enquiry



For the order status, you can check the order details in "Outstanding Order Enquiry" tab

FCY & Gold Buy/Sell Setup Order Outstanding Order Enquiry

Foreign Currency Exchange and Gold Buy/Sell Order Enquiry

Outstanding Order Enquiry									
Order No.	Sell Account	Buy Account	Amount / Quantity	Execution Rate	Setup Date (YYYY/MM/DD)				
8578	Premier Banking Savings 802-430045-100 HKD	Premier Banking Statement 802-258436-831 SEK	HKD 90,000.00	0.690000	2035/05/15				
8582	Premier Banking Statement 802-258436-831 HKD	Premier Banking Statement 802-258436-831 THB	HKD 90,000.00	0.219300	2035/05/15				
9091	Premier Banking Multi-Currency Savings 802-230423-130 AUD	Premier Banking Savings 802-430045-100 HKD	AUD 20,000.00	5.100000	2035/10/31				
9092	Premier Banking Statement 802-258436-831 CNY	Premier Banking Savings 802-430045-100 HKD	CNY 55,000.00	1.060000	2035/10/31				
9093	Premier Banking Savings 802-430045-100 HKD	Premier Banking Multi-Currency Savings 802-230423-130 AUD	HKD 50,000.00	5.100000	2035/10/31				

Risk Disclosure:

Investors should note that FCY & gold market might fluctuate from time to time. The risk of loss in gold investment can be incurred by fluctuation of FCY & gold prices. Investors should consider seriously and recognize the risk of FCY & gold investment before making any investment decision.

Investment > Investment Summary



Comprehensive portfolio for investment products



Risk rating is assigned by the Bank according to the risk level of the investment product as determined by the Bank at its absolute discretion (II Low risk; III Low to-medium risk; III). Medium risk; IV. Medium to-high risk; IV. High risk level passes in the labels market conclitions and other relevant factors. For cetals of most recent risk rating update, please visit our vehaller, invention could carefully consider if the product risk level (as may be rewith your risk specific, inventioned to specific points) and the control of the control of the product risk level (as may be rewith your risk specific, inventioned to specific points) and statute. If there is any minimate as a remaind of a change in the modular risk level, but deviced to seek independent professional adjustion. If there is a minimate a remainder of a change in the modular risk level, but and vehicle to seek independent professional adjustion. If there is a minimate a remainder of a change in the modular point and remainder of a change in the modular point and remainder of a change in the modular point and remainder of a change in the modular point and remainder of a change in the modular point and remainder of a change in the remainder of a change

Depending on your own circumstances, your risk appetite may change from time to time. Unless we hear from you to the contrary, we will assume that your risk appetite as stated in our Bank's record
advice to review your investment product.

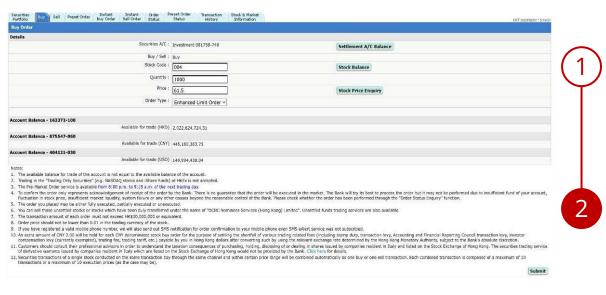
For investment/Securities account holders, Investment Summary page can provide customers with a full glance of the market value and all other details for various product holdings, including Securities, Unit Trust and Bond/Notes

Customers can also click into different product sections on the left menu for various actions

Investment > Investment Summary



Comprehensive portfolio for investment products



For investment/Securities account holders, Investment Summary page can provide customers with a full glance of the market value and all other details for various product holdings, including Securities, Unit Trust and Bond/Notes

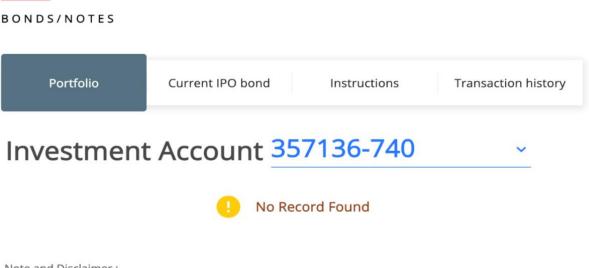
Customers can also click into different product sections on the left menu for various actions

Investment > IPO Bonds - Portfolio



Brand new user interface for a greater experience

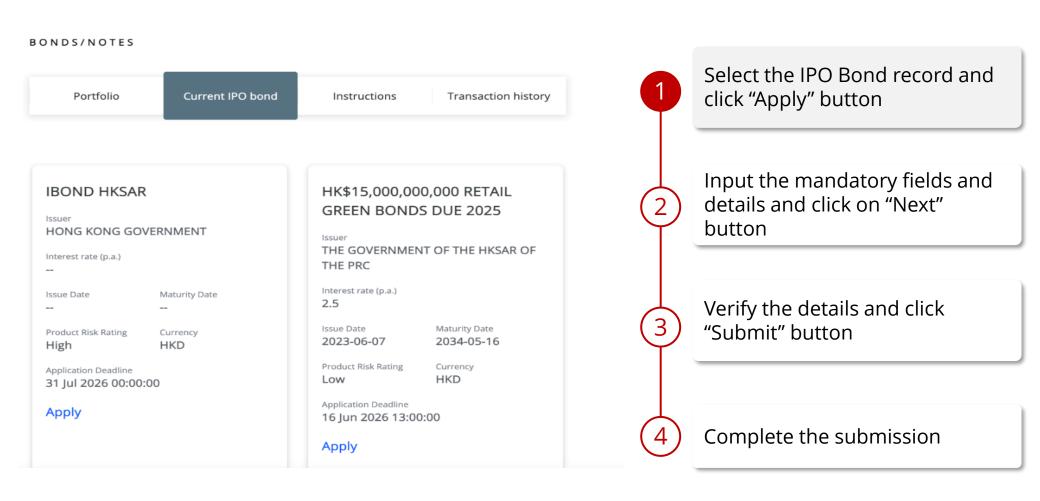
View the IPO Bonds under the Investment account portfolio



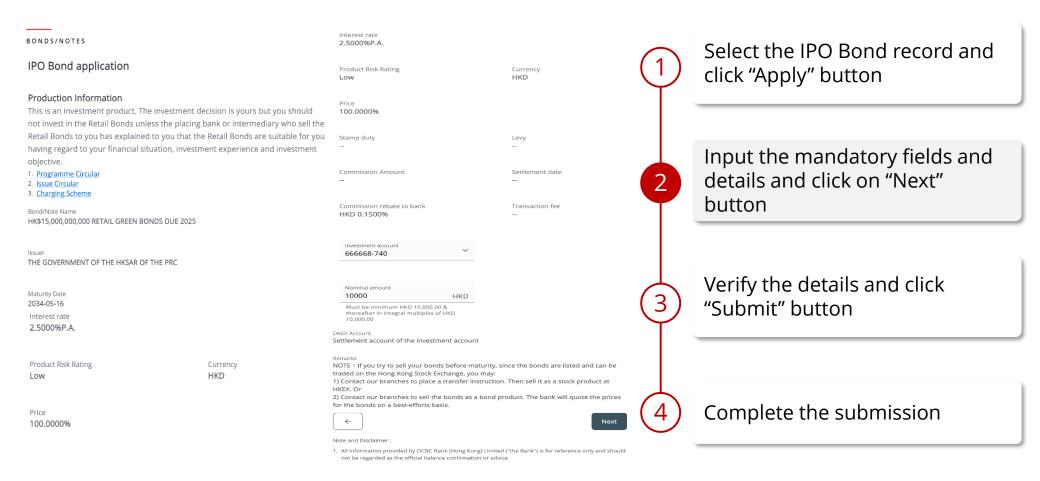
Note and Disclaimer:

- 1. All information provided by OCBC Bank (Hong Kong) Limited ("the Bank") is for reference only and should not be regarded as the official balance confirmation or advice.
- 2. The market value is calculated based on the balance of the preceding business day and at the previous closed price.
- 3. Bonds/Notes price, exchange rate and market value are for reference only.
- 4. Product Risk Rating is assigned by the Bank according to the risk level of the investment product as determined by the Bank at its absolute discretion and it may be revised from time to time, taking into account the latest market conditions and other relevant factors. You should carefully consider if the product risk level (as may be revised from time to time) continues to match with your investment risk profile, investment objective(s), and financial situation. If there is any mismatch as a result of a change in the product risk level, you are advised to seek independent professional advice.





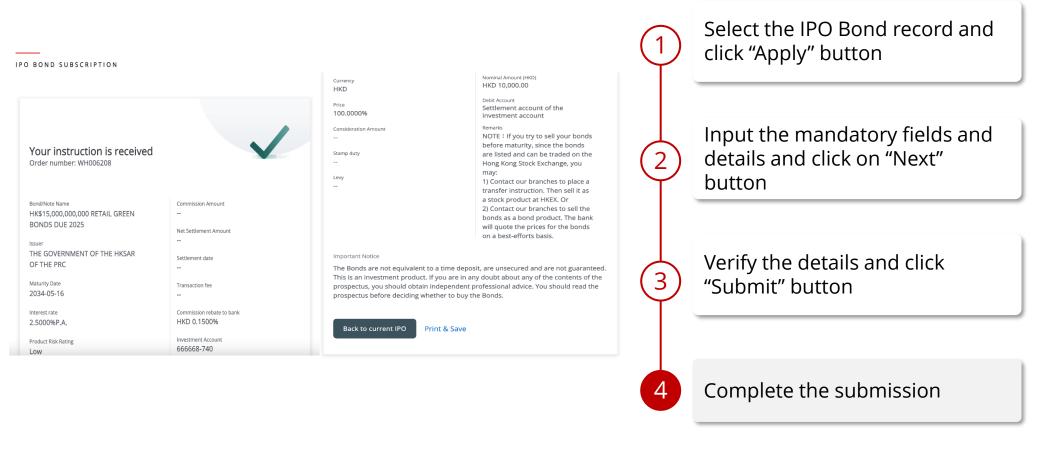






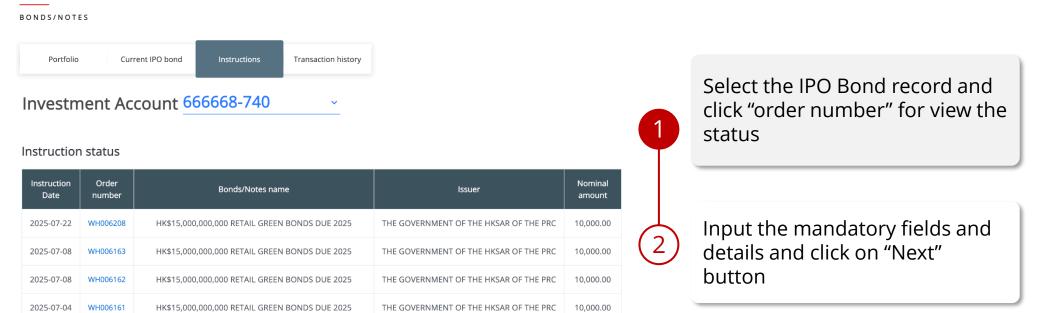
Review and submit Edit		Important Notice		
		The Bonds are not equivalent to a time deposit, are unsecured and are not guaranteed. This		
HK\$15.000.000.000 RETAIL GREEN BONDS DUE 2025		is an investment product. If you are in any doubt about any of the contents of the prospectus, you should obtain independent professional advice. You should read the		Select the IPO Bond record and
		prospectus before deciding whether to buy the Bonds.		Select the IPO bollu record and
Issuer		The bank's statements	()	click "Apply" button
THE GOVERNMENT OF THE HKSAR OF THE PRC		1. You must have both a HKD deposit account and an investment account with the bank in		click "Apply" button
		order to give this on-line instruction.	T	
Maturity Date		If your HKD deposit account or investment account is not opened with your Hong Kong Identity Card, please contact the bank's branches.		
2034-05-16				
Interest rate		3. The information on this website does not form part of the Offering Circular.		
2.5000%P.A.		I/We have read and understood the above statement.		
		✓ Yes □ No		Input the mandatory fields and
Product Risk Rating	Currency			input the manuatory neius and
Low	HKD	Important Disclosure The Bank will act as agent only in providing service to facilitate your purchase of the Bonds	(2)	details and click on "Next"
		from the Issuer and the Bank is not acting as your advisor. There is no affiliation between the	(\angle)	details and thek on thekt
Price		Bank and the Issuer. The Bank will receive from the Issuer a commission or rebate up to an amount as disclosed.	$\overline{}$	button
100.0000%		I/We have read and understood the above Important Disclosure.		Dutton
Stamp duty	Levy	✓ Yes □ No		
-				
Commission Amount	Settlement date	Note and Disclaimer :		
-		 All information provided by OCBC Bank (Hong Kong) Limited ("the Bank") is for reference only and should not be regarded as the official balance confirmation or advice. 		
		Product Risk Rating is assigned by the Bank according to the risk level of the investment product as determined by the Bank at its absolute discretion and it may be revised from time to time, taking into	1	Varify the details and slick
Commission rebate to bank	Transaction fee	account the latest market conditions and other relevant factors. You should carefully consider if the		Verify the details and click
HKD 0.1500%		product risk level (as may be revised from time to time) continues to match with your investment risk profile, investment objective(s), and financial situation. If there is any mismatch as a result of a change in	3	"Submit" button
nvestment account		the product risk level, you are advised to seek independent professional advice. 3. Bonds/Notes price, exchange rate and market value are for reference only.		Submit button
666668-740		Subscription instruction may not be available for all Bonds/Notes on specific reason(s), the Bank has the		
		absolute discretion to reject the subscription instruction of particular bond(s)/note(s) without giving any prior notice. For enquiries, please contact our Relationship Manager of branches.		
Nominal amount (HKD)		5. You will receive an order reference number after placing an instruction of subscription, please note that		
HKD 10,000.00		the order reference number only represents the acknowledgement of receipt of your instruction by the Bank. There is no guarantee that your instruction can be executed on the same day or can be eventually		
Debit Account		executed. Please refer to relevant offering documents for any subscription restrictions, requirements and charges.		
Settlement account of the investment accour		"Confirmation and Receipt" will be issued to you after execution of the transaction.		
settlement account of the investment accoun	it.	7. Please be reminded that communications over the internet may be subject to interruptions, transmission		
Remarks		blackouts, delayed or incorrect data transmissions arising out of situations beyond our control. Messages sent over internet cannot be guaranteed to be completely secure. The Bank and its group of companies	(4)	Complete the submission
NOTE : If you try to sell your bonds before maturity, since the bonds are listed and can be raded on the Hong Kong Stock Exchange, you may:		will not be responsible in any manner for any damages incurred by you as a result of any delay, loss, diversion, alteration or corruption of any message either sent to or received from the Bank and its group of companies over the internet.		Complete the Sabinission
l) Contact our branches to place a transfer instruction. Then sell it as a stock product at HKEX. Or		Note: If you change the language of the page after you have started the application process, all data entered will be lost and you are required to re-enter the same again.		
2) Contact our branches to sell the bonds as a bond product. The bank will quote the prices				
or the bonds on a best-efforts basis.		Submit		





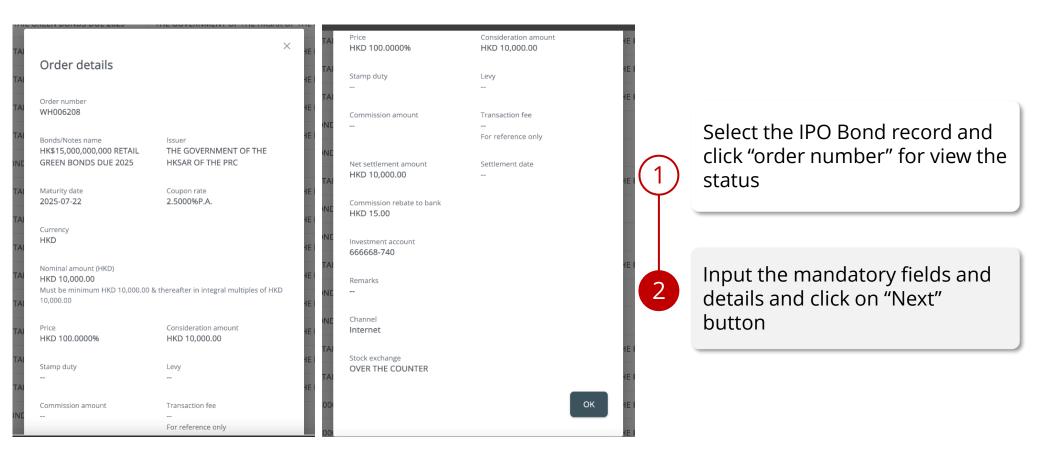
Investment > IPO Bonds - Instructions





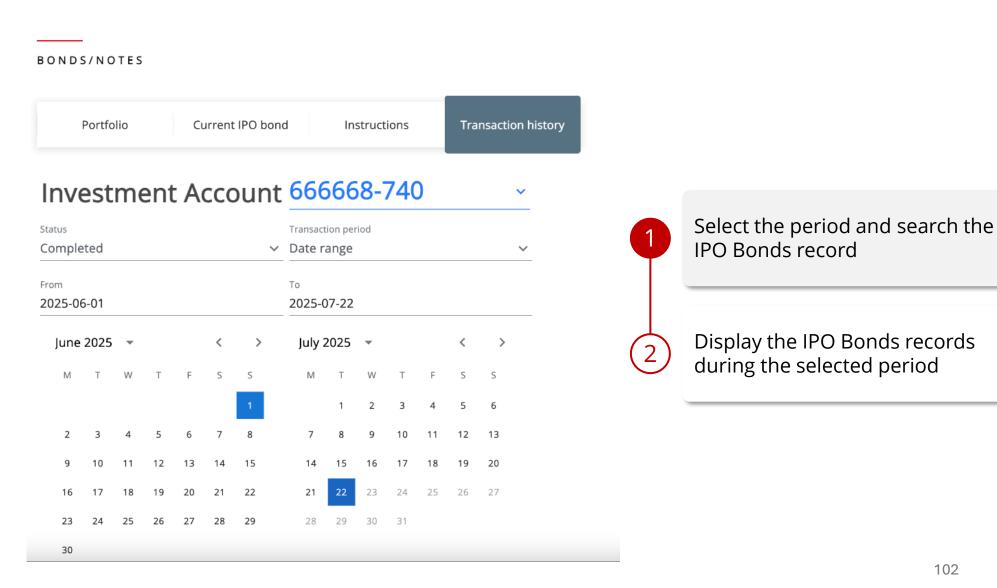
Investment > IPO Bonds - Instructions





Investment > IPO Bonds - Transaction History





Investment > IPO Bonds - Transaction History



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Completed

Deal date	Order number	Bonds/Notes name	Issuer	
2025-06-02	WH005959	IBOND HKSAR	HONG KONG GOVERNMENT	0.00
2025-06-02	WH005956	HK\$15,000,000,000 RETAIL GREEN BONDS DUE 2025	THE GOVERNMENT OF THE HKSAR OF THE PRC	10,000.00

Note and Disclaimer

- 1. You may inquire last 60 days transaction history.
- All information provided by OCBC Bank (Hong Kong) Limited ("the Bank") is for reference only and should not be regarded as the official balance confirmation or advice.
- 3. Bonds/Notes price, exchange rate and market value are for reference only.
- 4. Please be reminded that communications over the Internet may be subject to interruptions, transmission blackouts, delayed or incorrect data transmissions arising out of situations beyond our control. Messages sent over internet cannot be guaranteed to be completely secure. The Bank and its group of companies will not be responsible in any manner for any damages incurred by you as a result of any delay, loss, diversion, alteration or corruption of any message either sent to or received from the Bank and its group of companies over the internet.

Select the period and search the IPO Bonds record

Display the IPO Bonds records during the selected period

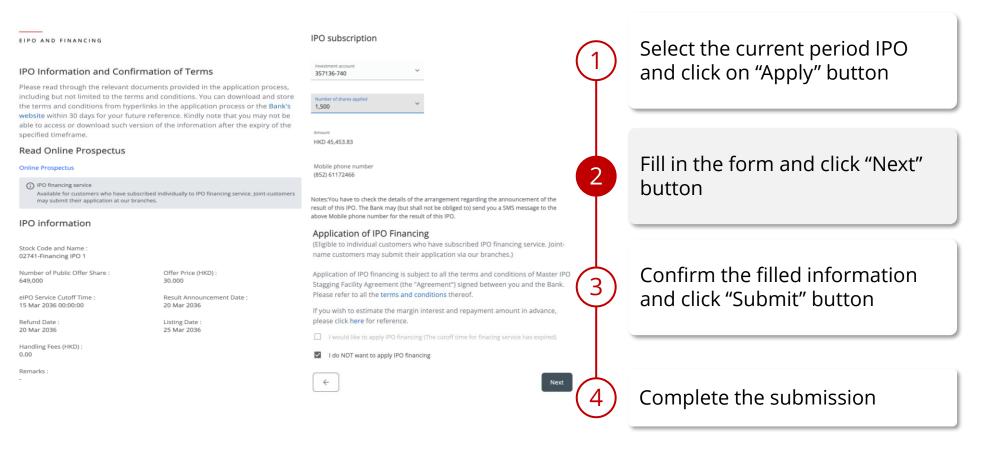


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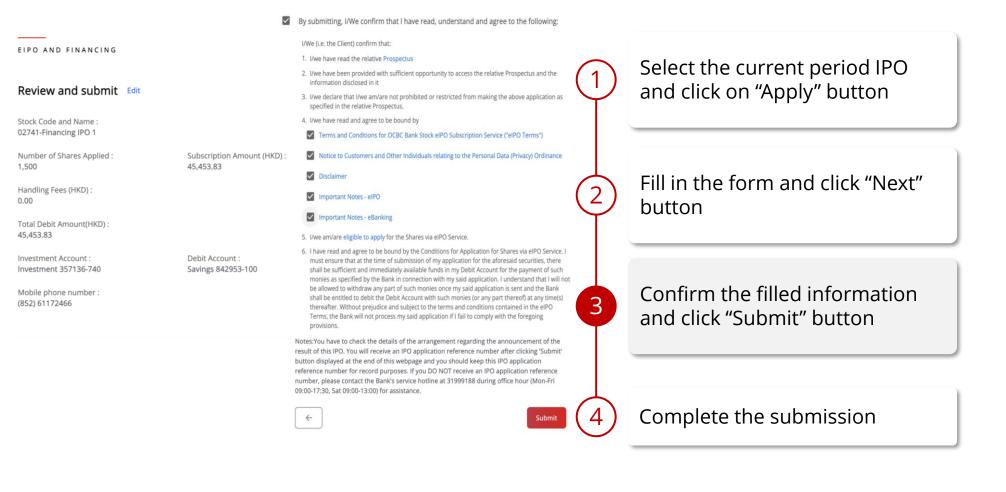
EIPO AND FINANCING **Application Status Enquiry Current IPO** Financing IPO 1 CASH IPO I Listing Date Stock Code Listing Date Stock Code 2036/03/25 02740 2036/03/25 02741 Subscription deadline Financing service Subscription deadline Financing service 2036/03/14 2036/03/14 23:59:00 23:59:00 Submitted Apply **FINANCING IPO 4** FINANCING IPO 5 Stock Code Stock Code Listing Date Listing Date 2036/03/25 02742 2036/03/25 02743 Subscription deadline Financing service Subscription deadline Financing service 2036/03/14 2036/03/14 23:59:00 23:59:00 **Apply** Apply

Select the current period IPO and click on "Apply" button Fill in the form and click "Next" button Confirm the filled information and click "Submit" button Complete the submission

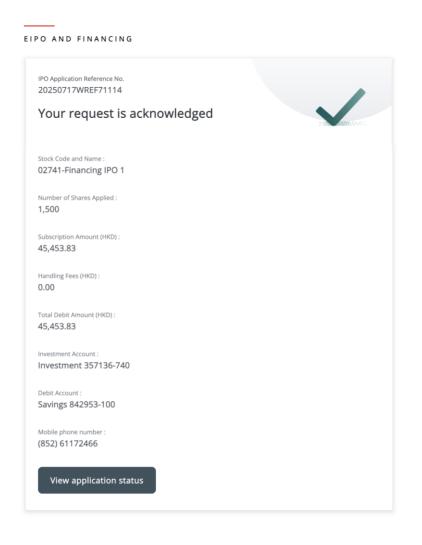


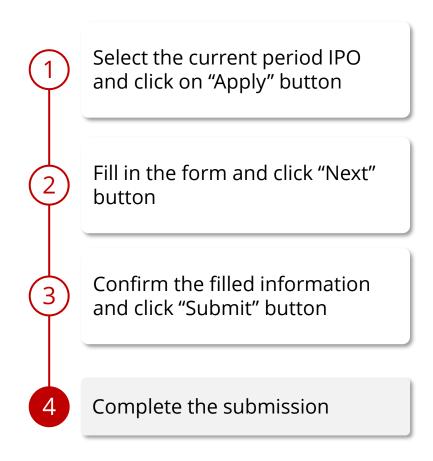










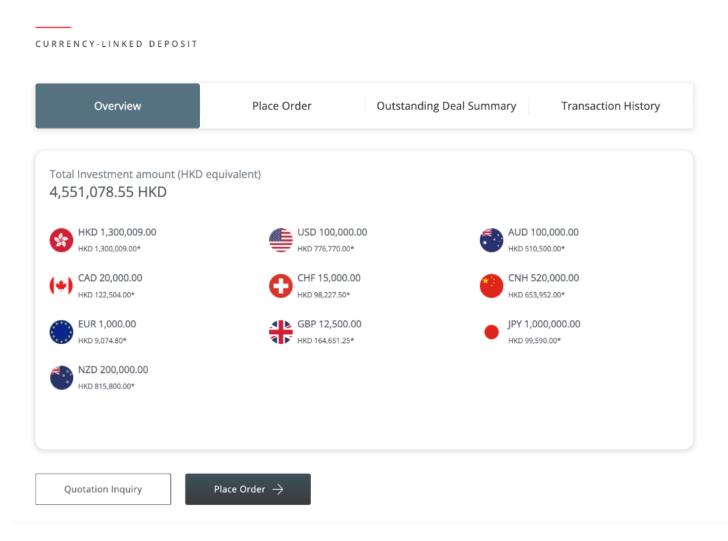


Investment > Currency-linked Deposit - Overview



Brand new user interface for a greater experience

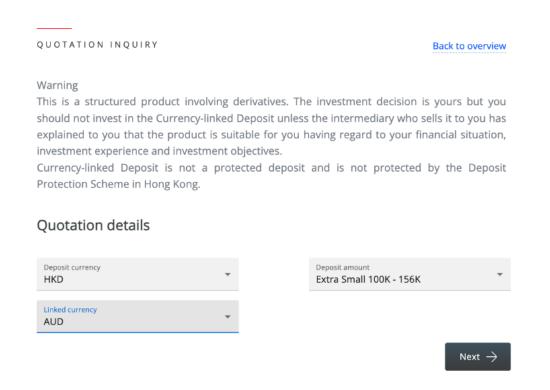
View the Currency-linked Deposit Investment Amount



Investment > Currency-linked Deposit - Quotation Inquiry



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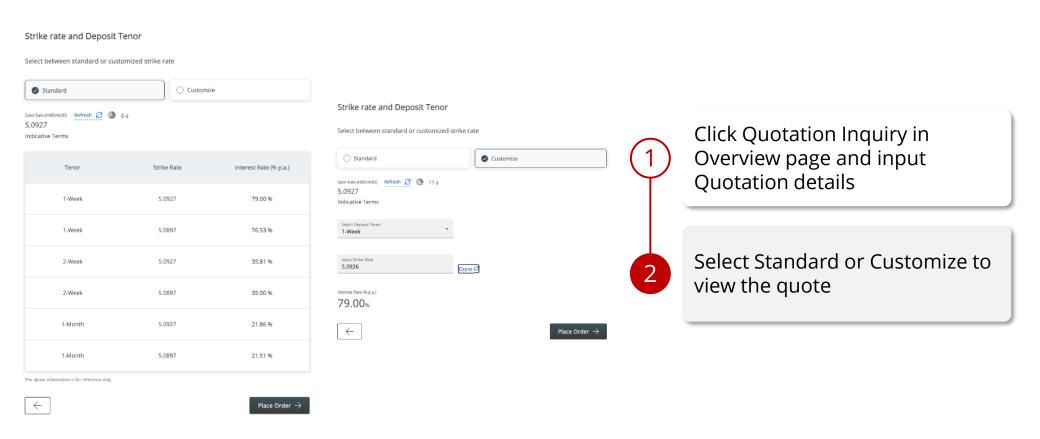


Click Quotation Inquiry on the Overview page and search by entering the quotation details.

2 Select Standard or Customize to view the quote

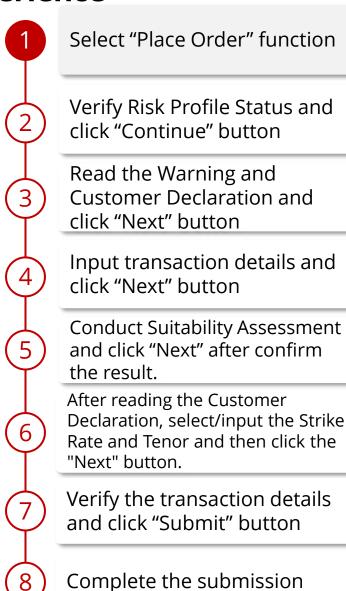
Investment > Currency-linked Deposit - Quotation Inquiry







CURRENCY-LINKED DEPOSIT			
Overview	Place Order	Outstanding Deal Summary	Transaction History
Investment Risk Profile			
Your recommendations for currency-li	nked deposit products are b	ased on your investment risk profile	in the Bank's record.
nvestment Risk Profile Very Aggressive			
oescription Senerally, you demonstrate a strong prefer inancial capability to tolerate loss in high-ri		nce in high-risk, structured or leveraged p	products; and/or have strong
suitable investment product(s)			
erify your Risk Profile Status	5		
our investment risk profile was last up profile by completing the Risk Profiling	-	fy your risk profile status before con	tinuing or update your risk
lease verify your risk profile status.			
Yes, my Risk Profiling Questionnaire is	up-to-date.		
or			
Update Risk Profiling Questionnal	ire →		





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	Place Order	Outstanding Deal Summary	Transaction History
Investment Risk Profile			
Your recommendations for currency	-linked deposit products ar	e based on your investment risk profile	e in the Bank's record.
Investment Risk Profile			
Very Aggressive			
Description Generally, you demonstrate a strong pre financial capability to tolerate loss in high		rience in high-risk, structured or leveraged	products; and/or have strong
Suitable investment product(s)			
Verify your Risk Profile Stat	us		
		erify your risk profile status before cor	ntinuing or update your risk
	ng Questionnaire (RPQ).		
Your investment risk profile was last profile by completing the Risk Profili Please verify your risk profile status.	ng Questionnaire (RPQ).		
profile by completing the Risk Profili			
profile by completing the Risk Profili Please verify your risk profile status.			

Select "Place Order" function

Verify Risk Profile Status and click "Continue" button

Read the Warning and Customer Declaration and click "Next" button

Input transaction details and click "Next" button

Conduct Suitability Assessment and click "Next" after confirm

and click "Next" after confirm the result.

After reading the Customer

Declaration, select/input the Strike Rate and Tenor and then click the "Next" button.

Verify the transaction details and click "Submit" button



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understand that the Deposits made by me/us may incur loss as a result of depreciation in the value of the Deposit Currency or the Linked Currency paid to me/us and such loss may offset the interest earned on the deposit and may even result in losses in the principal amount of the deposit. I/We understand that if I/We withdraw the Deposits before maturity, live will have to seek the Bank's consent, will suffer loss and will bear the costs involved. I/We understand that I/We should seek my/our own professional advisers if I/We have concerns about this product.

IAWe understand and agree that, IAWe have made my/our own judgments and decisions with respect to making the Deposits, and, if we are an institutional Professional Investor or a Corporate Professional Investor (as defined in the Terms and Conditions), such judgments and decisions have been made without reliance on any recommendation, advice and/or communication (either written or oral) of the Bank. IAWe understand and agree that the Bank shall be under no liabilities to me/us whatsoever in respect of any information, advice or suggestion rendered by any of its directors, officers, employees or agents irrespective of whether or not such advice and suggestion was given at my/our request, to the maximum extent permitted by applicable law and not inconsistent with the applicable obligations of the Bank under the Code (as defined in the Terms and Conditions).

I/We confirm that all information stated in this Application is correct. I/We undertake to notify the Bank of any change to the information stated in this Application.

I/We acknowledge and understand that the Bank is acting as Principal in providing Currency-linked Deposit to me/us and the Bank will benefit from providing the Deposits to me/us.

I/We acknowledge and understand that the Bank is NOT an independent intermediary because the Bank is the Issuer of this product and receives fees or other monetary benefits in relation to the sale of the Deposits to me/u.

I/We acknowledge that I/We have received and understand that Currency-linked Deposit is not a protected deposit and is not protected by the Deposit Protection Scheme in Hong Kong.

I/We acknowledge that I) the Bank may accept or reject mylour Currency-linked Deposit application at your sole and absolute discretion and (ii) once I/we place an order with you, I/we will be committed to making the Currency-linked Deposit unless the Post-sale Cooling-off Period is applicable and I/we exercise such right and consequently I/we will be exposed to the risks associated with this investment product starting from the time when I/we place an order. For the purpose of mylour application, I/we authorize the Bank until value date to hold and debit the Principal Amount from the Settlement Account. Without prejudice to the rights of the Bank under the Currency-linked Deposit Terms and Conditions, I/we also authorize the Bank to credit after maturity of the deposit the principal and interest into Settlement Account.

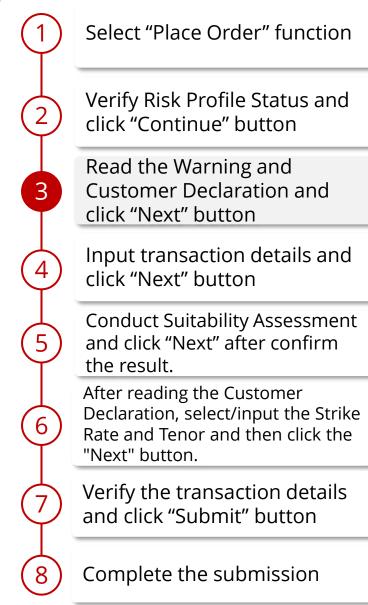
These pages contain general information and are designed only as a means of communicating with you. These pages have not been authorized by the Securities and Futures Commission nor any other regulatory authority in Hong Kong, You must read all of the offering documents before making any investment decision and must only make an investment decision on the basis of those documents. If you are in doubt of making any investment decisions, our should seek independent professional advice.

CLD order placement is available from 9:00a.m. to 5:30p.m. on Monday to Friday (except non-business day of Hong Kong or by OCBC Bank decision from time to time).

Please be reminded that communications over the Internet may be subject to interruptions, transmission blackouts, delayed or incorrect data transmissions arising out of situations beyond our control. Messages sent over internet cannot be guaranteed to be completely secure. OCBC Bank (Hong Kong) Limited and its Hong Kong subsidiaries will not be responsible in any manner for any damages incurred by you as a result of any delay, loss, diversion, alteration or corruption of any message either sent to or received from OCBC Bank (Hong Kong) Limited and its Hong Kong subsidiaries over the internet.

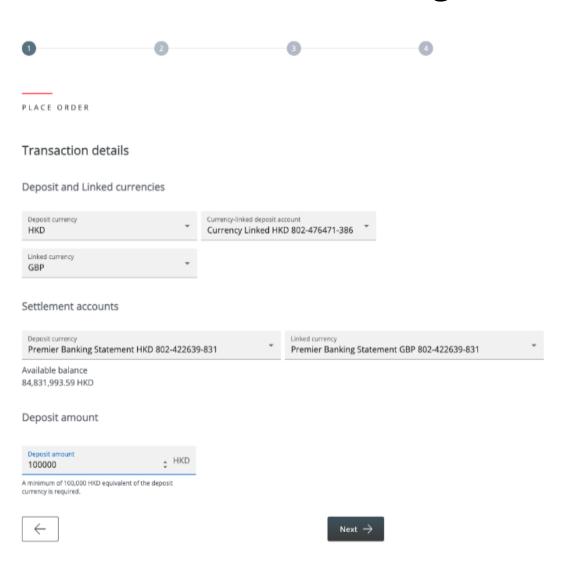
I/We have read and understood the above declarations. Should there be any inconsistency between the English and Chinese versions hereof, the English version shall always prevail.

Next





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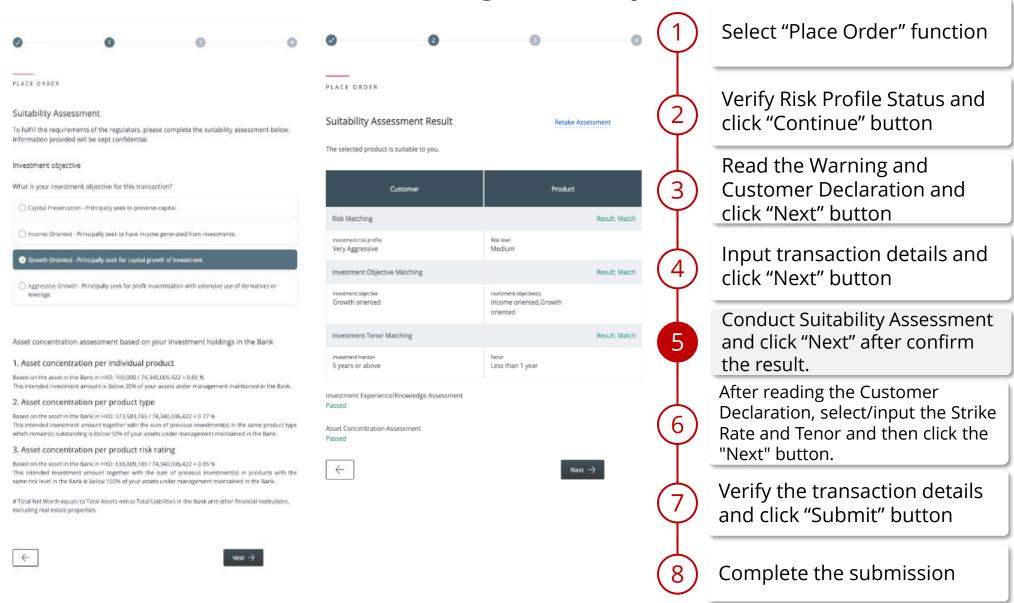
Select "Place Order" function Verify Risk Profile Status and click "Continue" button Read the Warning and **Customer Declaration and** click "Next" button Input transaction details and click "Next" button Conduct Suitability Assessment and click "Next" after confirm the result. After reading the Customer Declaration, select/input the Strike

Verify the transaction details and click "Submit" button

"Next" button.

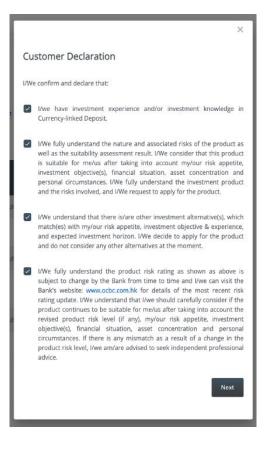
Rate and Tenor and then click the

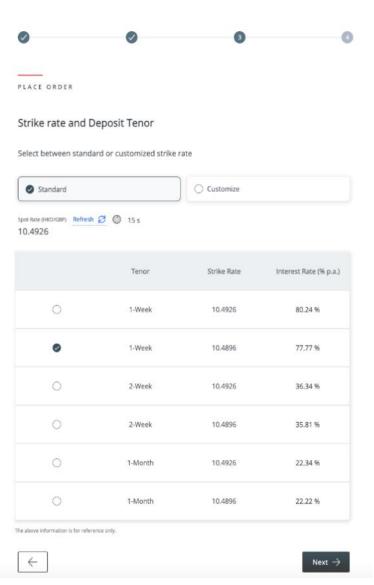






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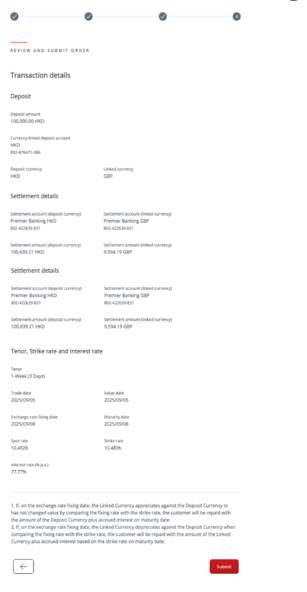




Select "Place Order" function Verify Risk Profile Status and click "Continue" button Read the Warning and **Customer Declaration and** click "Next" button Input transaction details and click "Next" button Conduct Suitability Assessment and click "Next" after confirm the result. After reading the Customer Declaration, select/input the Strike Rate and Tenor and then click the "Next" button. Verify the transaction details and click "Submit" button



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1 Select "Place Order" function

Verify Risk Profile Status and click "Continue" button

Read the Warning and
Customer Declaration and click "Next" button

Input transaction details and click "Next" button

Conduct Suitability Assessment and click "Next" after confirm the result.

After reading the Customer
Declaration, select/input the Strike
Rate and Tenor and then click the
"Next" button.

Verify the transaction details and click "Submit" button



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Transaction details Reference No. 360516H00001 Order date 2025/09/05 Deposit Investment Tenor Deposit currency and amount Deposit Tenor (Days) 100,000.00 HKD 1-Week (3 Days) Currency-linked deposit account Trade date 2025/09/05 802-476471-386 Value date 2025/09/05 Linked currency Exchange rate fixing date 2025/09/08 Settlement details Maturity date Settlement account (deposit currency) 2025/09/08 Premier Banking HKD 802-422639-831 Spot and Strike rate Settlement amount (deposit currency) 100.639.21 HKD Spot Rate as at order placement 10.4926 Settlement account (linked currency) Premier Banking GBP Strike rate 802-422639-831 10.4896 Settlement amount (linked currency) 9.594.19 GBF Interest rate (% p.a.) Interest rate (% p.a.)

Please download this page for reference,

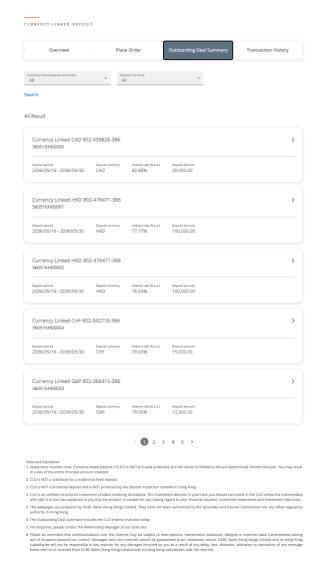
Download

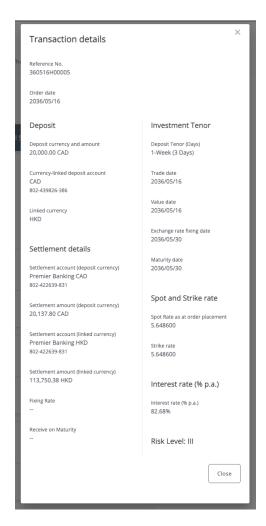
Back To Overview

Select "Place Order" function Verify Risk Profile Status and click "Continue" button Read the Warning and **Customer Declaration and** click "Next" button Input transaction details and click "Next" button Conduct Suitability Assessment and click "Next" after confirm the result. After reading the Customer Declaration, select/input the Strike Rate and Tenor and then click the "Next" button. Verify the transaction details and click "Submit" button Complete the submission



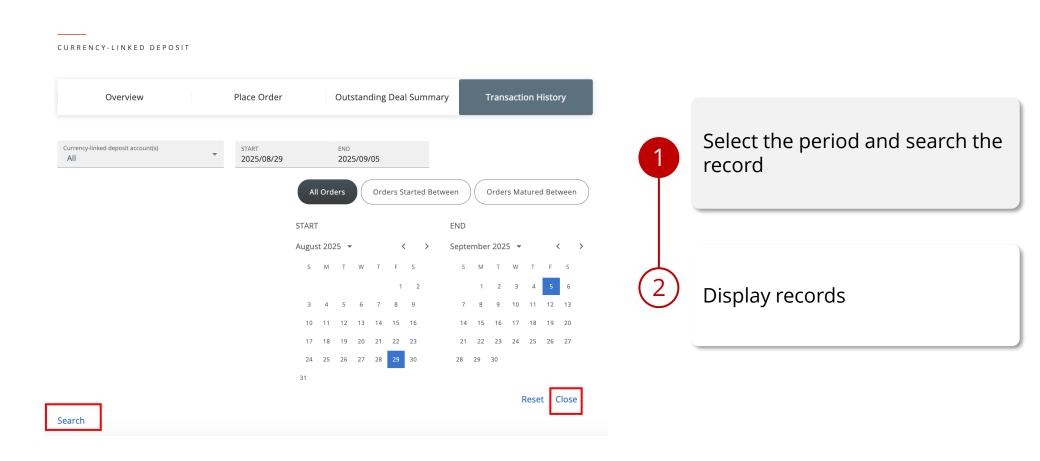
View the Currency-linked Deposit Outstanding Deal Summary





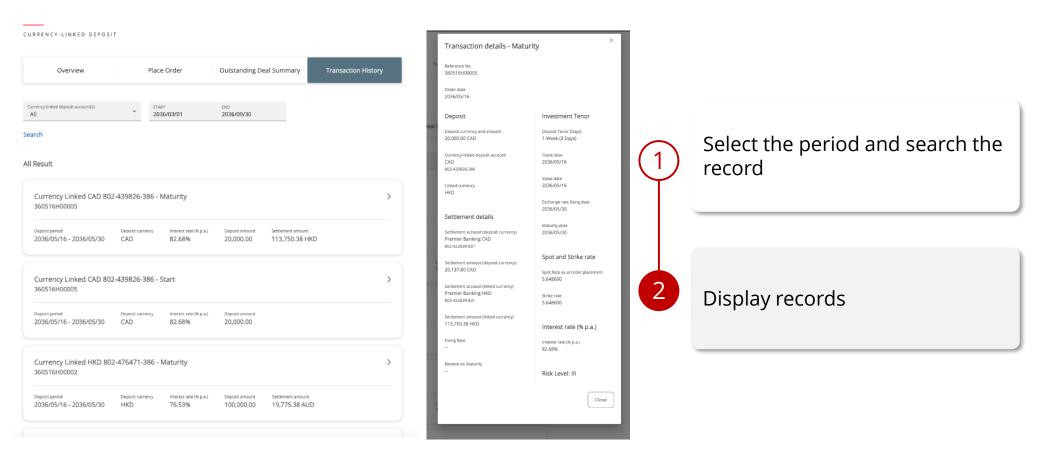
Investment > Currency-linked Deposit - Transaction History





Investment > Currency-linked Deposit - Transaction History





Investment > Customer Investment Info/Risk Profiling Questionnaire



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Without RPQ / Expired RPQ

Click "Complete risk profile"

RISK PROFILING QUESTIONNAIRE

Before you buy investment products

In order to purchase products, you need to complete a quick Risk Profile Assessment. You may do it now or access it from the menu at anytime.

Complete risk profile

General Derivatives Knowledge

Before you get derivative products

Customers are required to possess general knowledge about derivatives before they can subscribe for any derivative products. If you would like to know more about derivative instruments, please check off the below first box to watch a video "General Derivatives Knowledge" (the "Video"), which aims to provide an overview of the common derivative instruments in the market and help investors understand the general knowledge of the nature and risks of derivative instruments and the common investment products with derivative elements.

Watch video

Update RPQ

Click "Update risk profile"

RISK PROFILING QUESTIONNAIRE

We will assess your risk profile and tailor wealth solutions that best suit your needs. Your previous assessment results as follow:

Investment Risk Profile

Very Aggressive Update risk profile

Generally, you demonstrate a strong preference, expertise and/or experience in high-risk, structured or leveraged products; and/or have strong financial capability to tolerate loss in high-risk investment.

RISK PROFILING OUESTIONNAIRE We will assess your risk profile and tailor wealth solutions that best suit your needs. Your previous assessment results as follow Investment Risk Profile N/A Suitable investment product(s) Your risk profile questionnaire is expired General Derivatives Knowledge Before you get derivative products Customers are required to possess general knowledge about derivatives before they can subscribe for any derivative products. If you would like to know more about derivative instruments, please check off the below first box to watch a video "General Derivatives Knowledge" (the "Video"), which aims to provide an overview of the common derivative instruments in the market and help investors understand the general knowledge of the nature and risks of derivative instruments and the common investment products with derivative Watch video

Click "Complete risk profile" or "Update risk profile" button

Fill in the form and click "Next" button

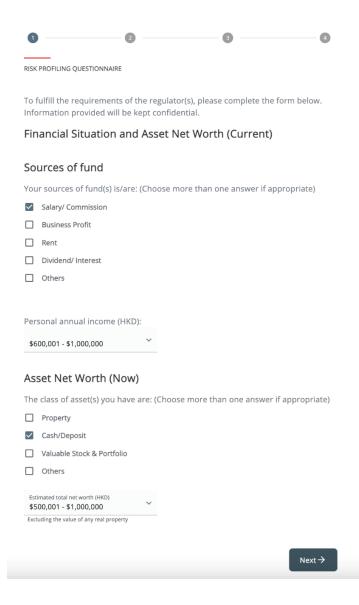
Verify the details and click "Next" button

Confirm the assessment result and click "Submit" button

Investment > Customer Investment Info/Risk Profiling Questionnaire



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Click "Complete risk profile" or "Update risk profile" button Fill in the form and click "Next" button Verify the details and click "Next" button Confirm the assessment result and click "Submit" button Complete the submission

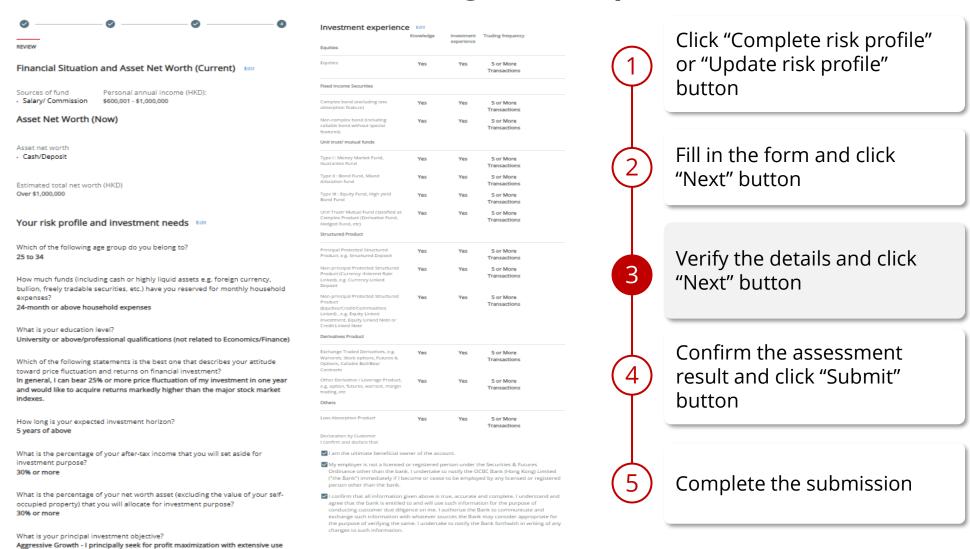
Investment > Customer Investment Info/Risk Profiling Questionnaire



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 \leftarrow

on derivatives or leverage.





Assessment Results

Investment Risk Profile

Very Aggressive

Description

Generally, you demonstrate a strong preference, expertise and/or experience in high-risk, structured or leveraged products; and/or have strong financial capability to tolerate loss in high-risk investment.

Suitable investment product(s)

I, II, III, IV, V

Vulnerable Customer Assessment Result Non-Vulnerable Customer

I agree with the above assessment results.



Important Notice

- After your confirmation, the derived investment risk profile, vulnerable customer assessment result and witness arrangement (if applicable) will be recorded in our Bank and is for your consideration when making your investment decisions.
- For those customers who have not activated the full investment services, please contact our Relationship Manager of branches.

Please note:

- For any enquiries on the above investment appetite results, please visit our branches for more advices and information.
- Details of investment appetite and suitable investment products) can be found here.

Disclaimers

- This questionnaire is designed to help you consider your attitude towards investment risk. It asks questions which provide some indication of the overall general attitude towards risk for a typical investor displaying your personal investment characteristics. It may not match your actual attitude towards investment risk, but it indicates the profile you fit into. The results of the questionnaire are derived from information that you have provided to the Bank, and only serve as reference for your consideration when making your own investment decisions. The questionnaire and the results are not an offer to sell or a solicitation for an offer to buy any financial products and services and they should not be considered as investment advice. The Bank accepts no responsibility or liability as to the accuracy or completeness of the information or recommendation given. Personal information collected in this questionnaire will be kept confidential by the Bank. The information may be used by the Bank or any Bank Group Company under a duty of confidentiality to the Bank, for designing and/or marketing of financial products and services.
- If there is any change in the above information, you may request to update the "Investment Customer Information Form"/"Risk Profile Questionnaire" again.

Submit →

Click "Complete risk profile" or "Update risk profile" button

Fill in the form and click "Next" button

Verify the details and click "Next" button

Confirm the assessment result and click "Submit" button



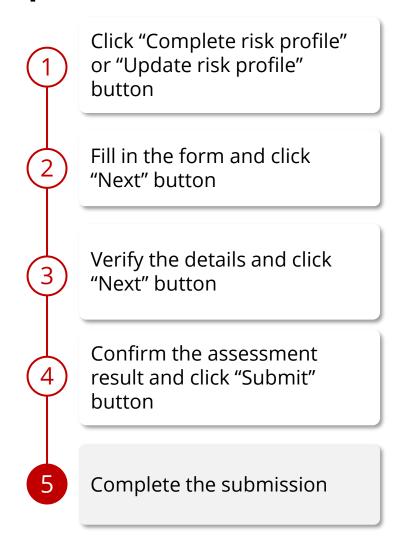
APPLICATION STATUS

You have successfully completed your risk profiling questionnaire.



You are now eligible to start buying investment products.

Reference no: 202522501575681





General Derivatives Knowledge

RISK PROFILING QUESTIONNAIRE

Before you buy investment products

In order to purchase products, you need to complete a quick Risk Profile Assessment. You may do it now or access it from the menu at anytime.

Complete risk profile

General Derivatives Knowledge

Before you get derivative products

Customers are required to possess general knowledge about derivatives before they can subscribe for any derivative products. If you would like to know more about derivative instruments, please check off the below first box to watch a video "General Derivatives Knowledge" (the "Video"), which aims to provide an overview of the common derivative instruments in the market and help investors understand the general knowledge of the nature and risks of derivative instruments and the common investment products with derivative elements.

Watch video

Select "Customer Investment Info/Risk Profiling Questionnaire" under "Investment" and click "Watch video"

Watch the video and click "Submit"



General Derivatives Knowledge

General Derivatives Knowledge

Before you get derivative products

Customers are required to possess general knowledge about derivatives before they can subscribe for any derivative products. If you would like to know more about derivative instruments, please check off the below first box to watch a video "General Derivatives Knowledge" (the "Video"), which aims to provide an overview of the common derivative instruments in the market and help investors understand the general knowledge of the nature and risks of derivative instruments and the common investment products with derivative elements.



I have read and understand the Terms of Use and Disclaimer in respect of the Video and agree to abide by them. I have watched the Video and understand the nature and risks of derivative instruments and the common investment products with derivative elements.



Submit →

Select "Customer Investment Info/Risk Profiling Questionnaire" under "Investment" and click "Watch video"

Watch the video and click "Submit"



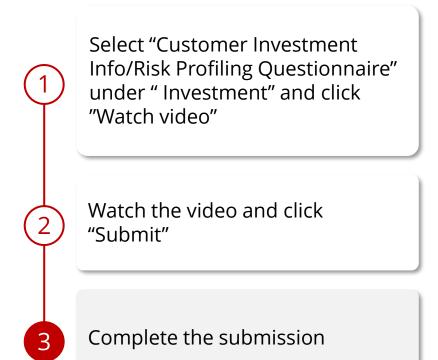
General Derivatives Knowledge

APPLICATION STATUS

You have successfully completed General **Derivatives Knowledge**



You are now eligible to start buying derivative products.





Simple steps to open Statement / Time Deposit account with ease

Account Opening

We have 4 account types to suit your financial needs. Select the one you want to open.

Statement account

A hassle-free account that lets you transact, save and keep track with monthly statements.

Time deposit account

Enable you to setup time deposit for a guaranteed interest rate upon maturity.

Investment account

Discover our wide range of investment options and tailor your investment portfolio to suit your goals.

Currency-linked deposit account

A structured investment product that combines a time deposit and a foreign currency option for you to capture additional potential return on your investment from FX market.

Next

Select desired account type to open which Statement account and Time deposit account will lead to the revamped flow*

Select the desired currency of the account (one currency per account is support each time*). Followed by answering the disclosure matters to proceed

Verify personal details to proceed. Please notify the Bank if update is required

Review all inputted information again to submit the application

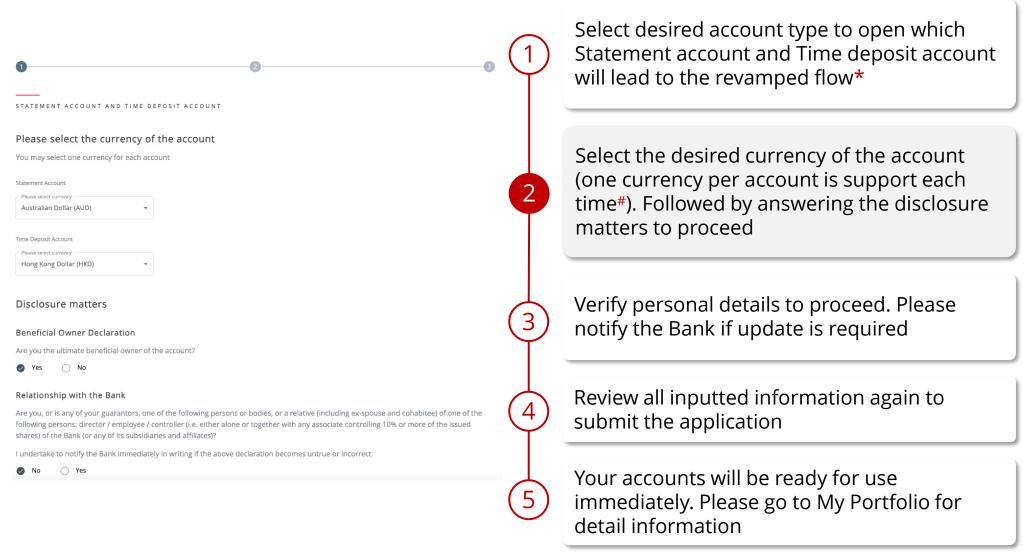
Your accounts will be ready for use immediately. Please go to My Portfolio for detail information

^{*} Select investment or currency-linked deposit account will be re-directed to existing flow as usual

[#] Service is not available for customer who has already hold Integrated account / the same account as requested



Simple steps to open Statement / Time Deposit account with ease

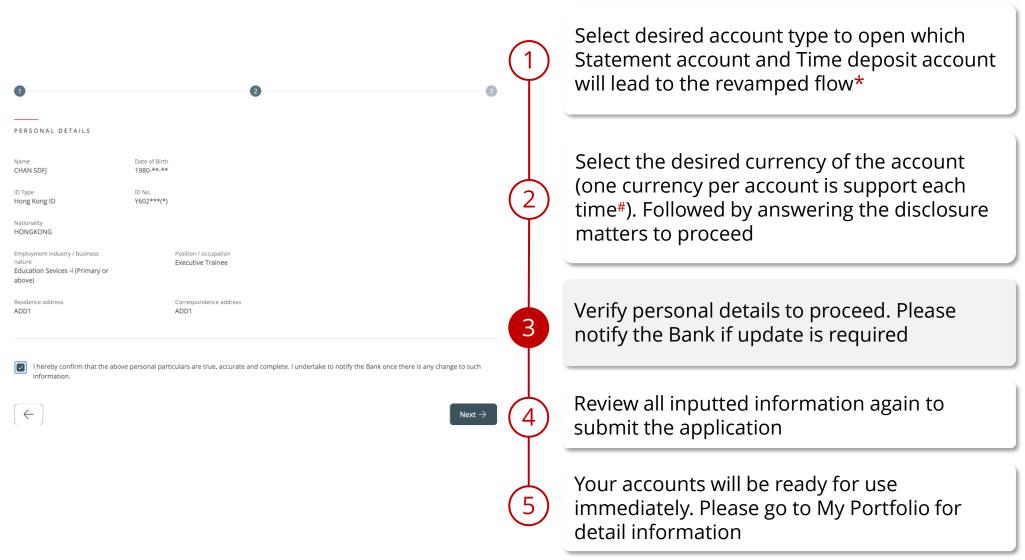


^{*} Select investment or currency-linked deposit account will be re-directed to existing flow as usual

[#] Service is not available for customer who has already hold Integrated account / the same account as requested



Simple steps to open Statement / Time Deposit account with ease

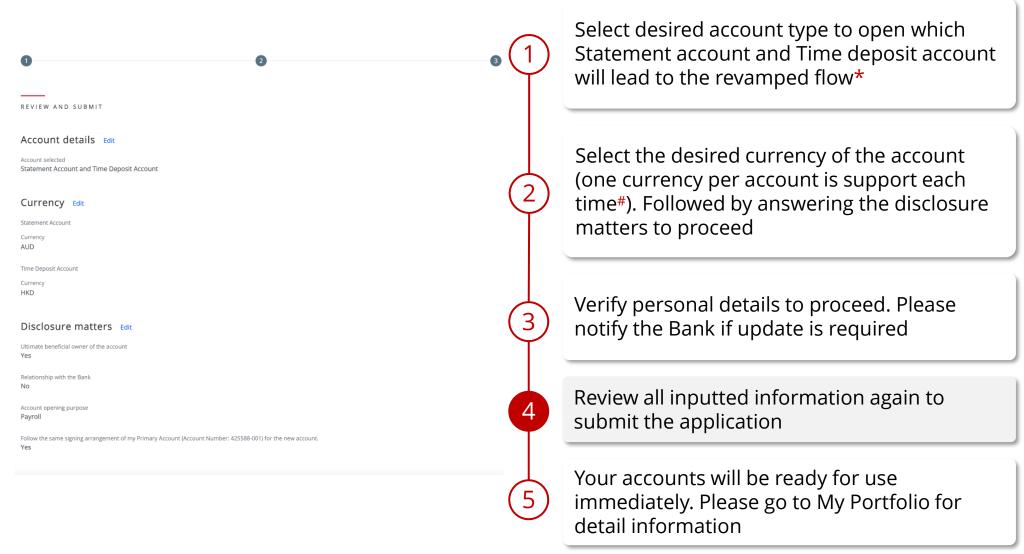


^{*} Select investment or currency-linked deposit account will be re-directed to existing flow as usual

[#] Service is not available for customer who has already hold Integrated account / the same account as requested



Simple steps to open Statement / Time Deposit account with ease



^{*} Select investment or currency-linked deposit account will be re-directed to existing flow as usual

[#] Service is not available for customer who has already hold Integrated account / the same account as requested



Simple steps to open Statement / Time Deposit account with ease

APPLICATION STATUS Your accounts are ready for use Statement Account - Australian Dollar (AUD) 802-020179-060 Time Deposit Account - Hong Kong Dollar (HKD) 802-209254-300 Reference no.: AO25041685104914 Back to My Portfolio

Select desired account type to open which Statement account and Time deposit account will lead to the revamped flow*

Select the desired currency of the account (one currency per account is support each time#). Followed by answering the disclosure matters to proceed

Verify personal details to proceed. Please notify the Bank if update is required

Review all inputted information again to submit the application

Your accounts will be ready for use immediately. Please go to My Portfolio for detail information

^{*} Select investment or currency-linked deposit account will be re-directed to existing flow as usual

[#] Service is not available for customer who has already hold Integrated account / the same account as requested



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	Customer service	ie .
Account Opening		
Card services		
Money Safe Money Lock Locked Fund Enquiry		
Customer service	е	Account Openir
Time Deposit Placement		We have 3 account typ
FCY & Gold Buy / Sell		Statement account
Account Opening	+	A hassle-free accour
		Time deposit account Enable you to setup
		All-in-one investmer
		Next

Select "Account Opening" function and tick "All In One Investment Account "

Answer the disclosure matters to proceed

Verify personal details to proceed. Please notify the Bank if update is required

Answer the Investment **Related Questions**

Answer the Investment Account and Service Questions

Review all inputted information again to submit the application



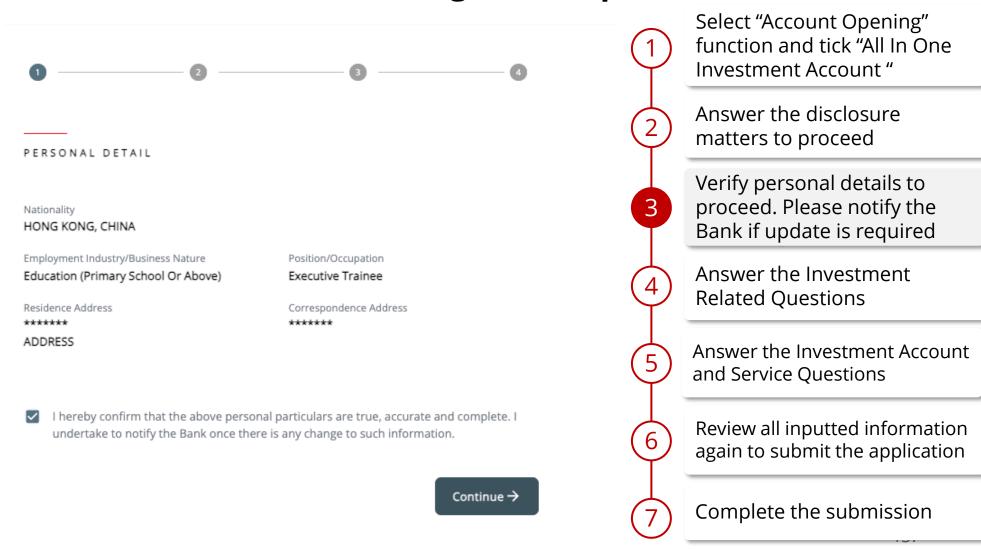
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ALL-IN-ONE INVESTMENT ACCOUNT Maximize and manage your wealth with a wide array of investment options for different risk profiles and portfolio types. Opening an All-in-one Investment Account to trade for stocks, UT, Bonds, Equity-linked products, Currency-linked Deposit, Structured Deposit, etc. This application includes: ✓ Investment Account Currency-linked Deposit Account ✓ Structured Deposit Account Disclosure matters Does any one of the following fit your situation? . You are a US citizen or other US person, including a resident alien individual (e.g. holder of USA passport / Green Card, a person whose place of birth in USA etc) · You are acting as an agent on behalf of a US person · The Investment Account to be opened is operated by or with a power of attorney arranged · Your residential / permanent / mailing address is in USA O Yes O No Is your employer a licensed or registered person under the Securities & Futures Ordinance? O Yes No O N/A Are you, or is any of your guarantors, one of the following persons or bodies, or a relative (including ex-spouse and cohabitee) of one of the following persons: director / employee / controller (i.e. either alone or together with any associate controlling 10% or more of the issued shares) of the Bank (or any of its subsidiaries and affiliates) O Yes No

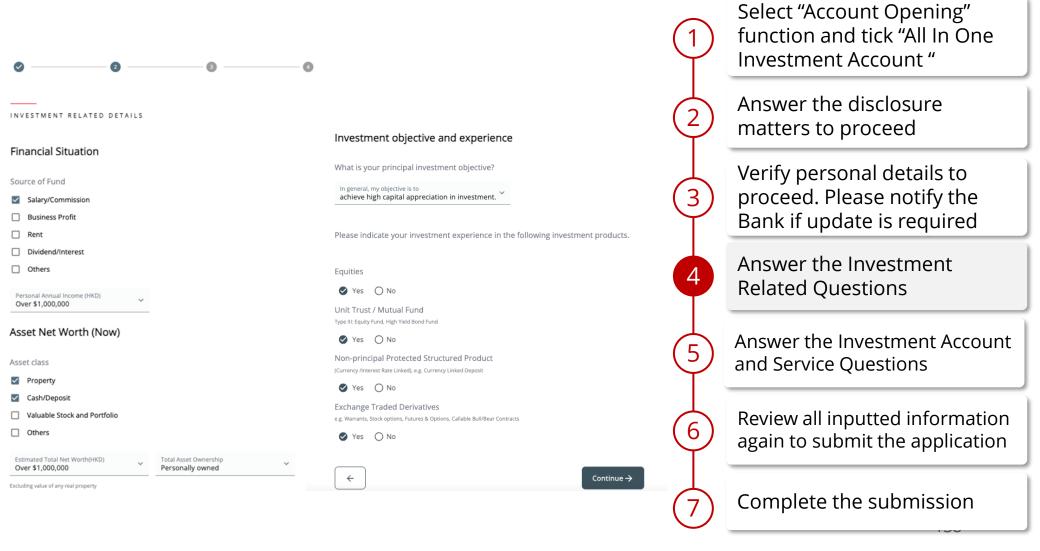
Select "Account Opening" function and tick "All In One Investment Account " Answer the disclosure matters to proceed Verify personal details to proceed. Please notify the Bank if update is required Answer the Investment **Related Questions** Answer the Investment Account and Service Questions Review all inputted information again to submit the application Complete the submission

^{*} If customer have RPQ record before, will direct to update RPQ after completed disclosure matters



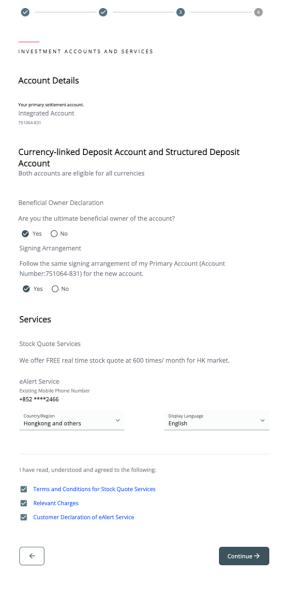








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Select "Account Opening" function and tick "All In One Investment Account "

Answer the disclosure matters to proceed

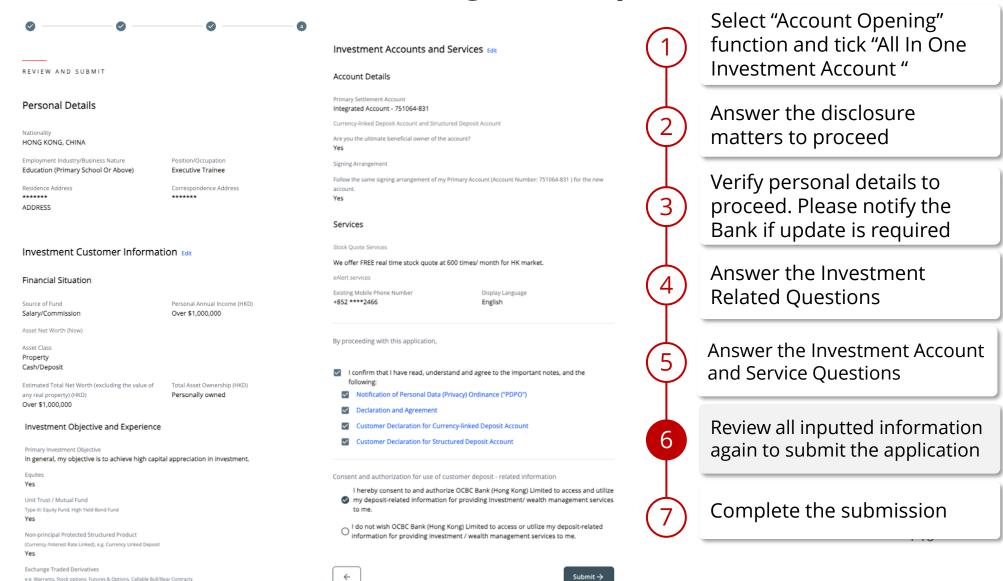
> Verify personal details to proceed. Please notify the Bank if update is required

Answer the Investment **Related Questions**

Answer the Investment Account and Service Questions

Review all inputted information again to submit the application







Brand new user interface for a greater experience

ALL-IN-ONE INVESTMENT ACCOUNT

Your Investment Account has been Opened Successfully!



Before you buy investment products

In order to investment purchase products, you need to complete a Risk Profile Questionnaire. You may do it now or access it from the menu at anytime.

Reference no. OWHBIAO20250909111502829127520

Complete Risk Profile Questionnaire

Select "Account Opening" function and tick "All In One Investment Account "

Answer the disclosure matters to proceed

Verify personal details to proceed. Please notify the Bank if update is required

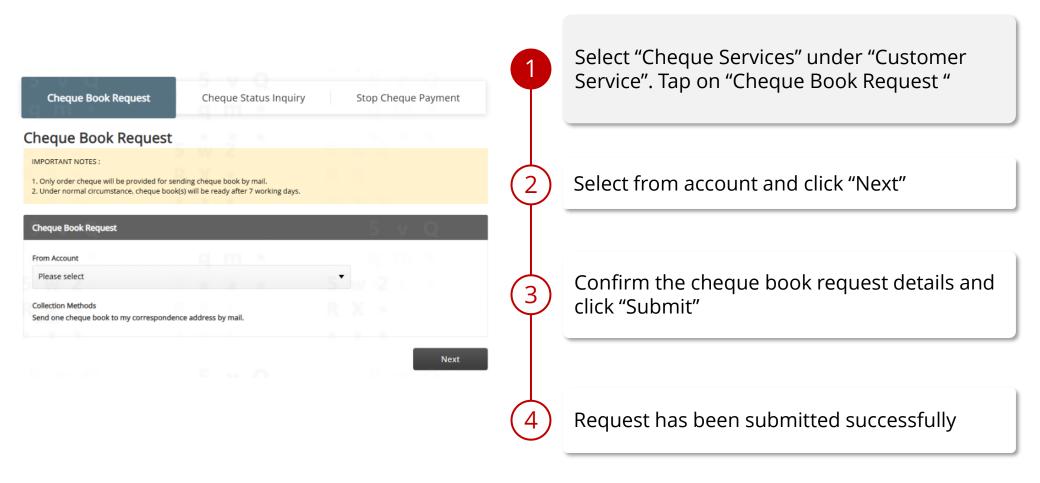
Answer the Investment **Related Questions**

Answer the Investment Account and Service Questions

Review all inputted information again to submit the application

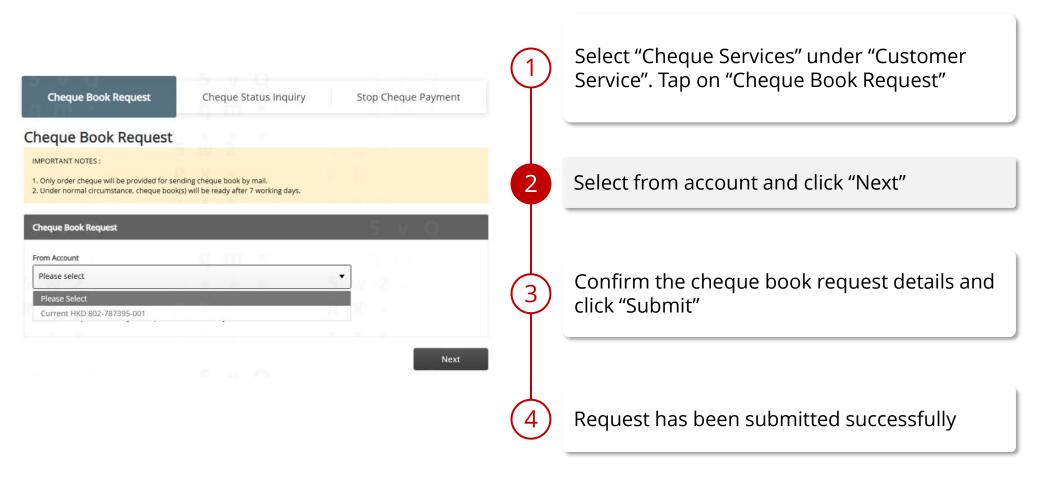
Customer Service > Cheque Service - Cheque Book Request





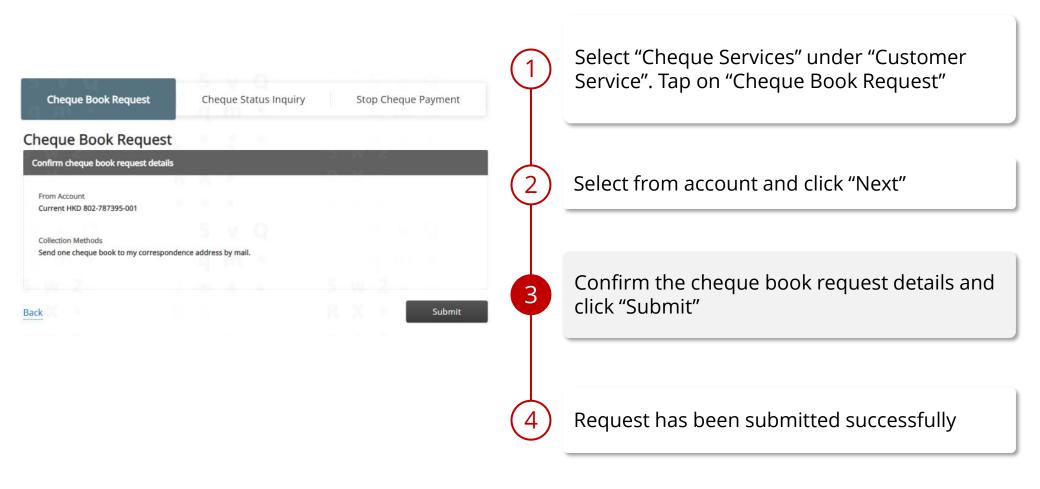
Customer Service > Cheque Service - Cheque Book Request





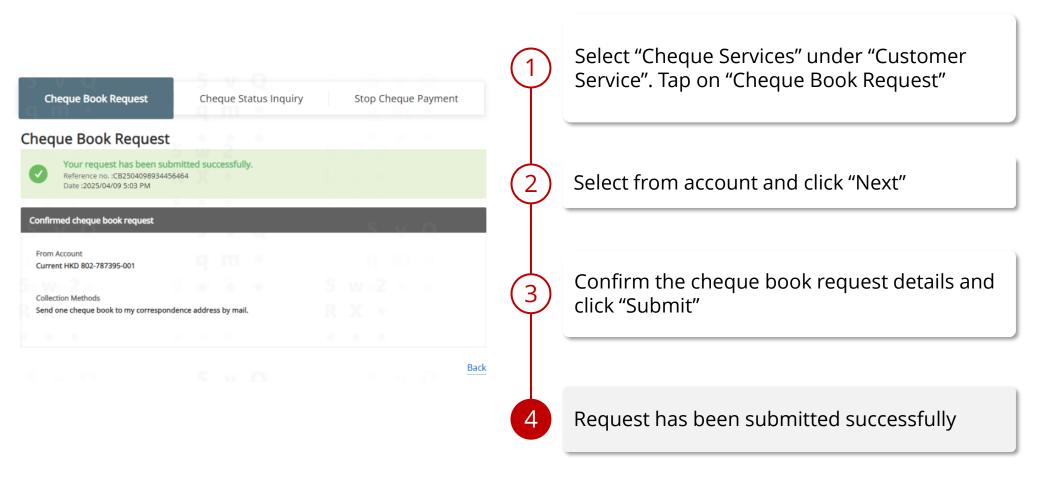
Customer Service > Cheque Service - Cheque Book Request





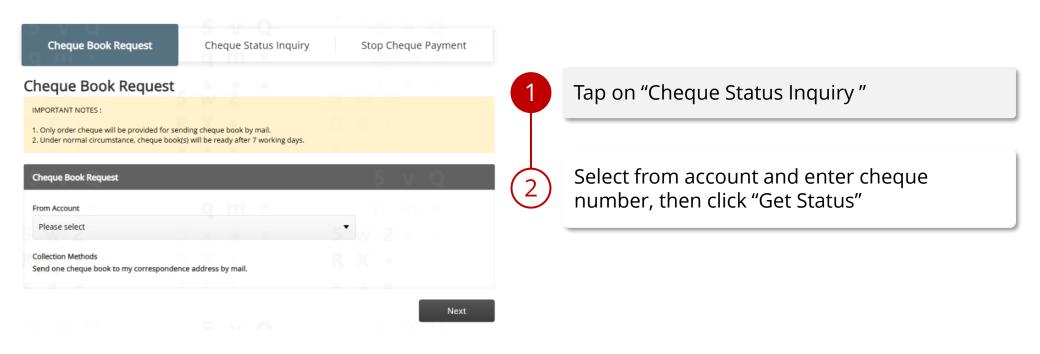
Customer Service > Cheque Service - Cheque Book Request





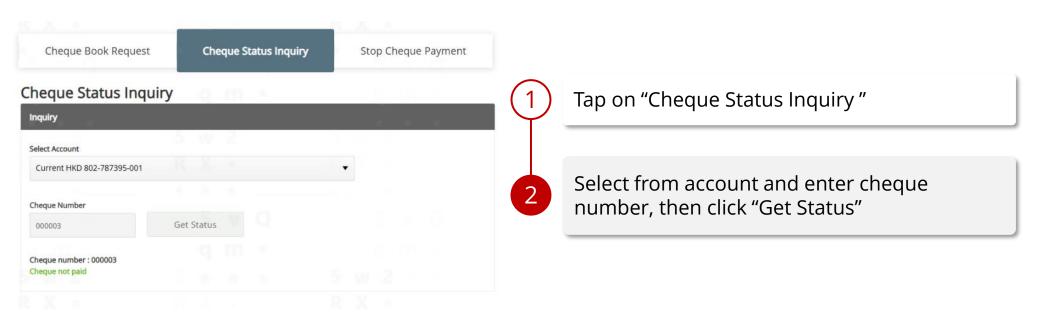
Customer Service > Cheque Service - Cheque Status Inquiry





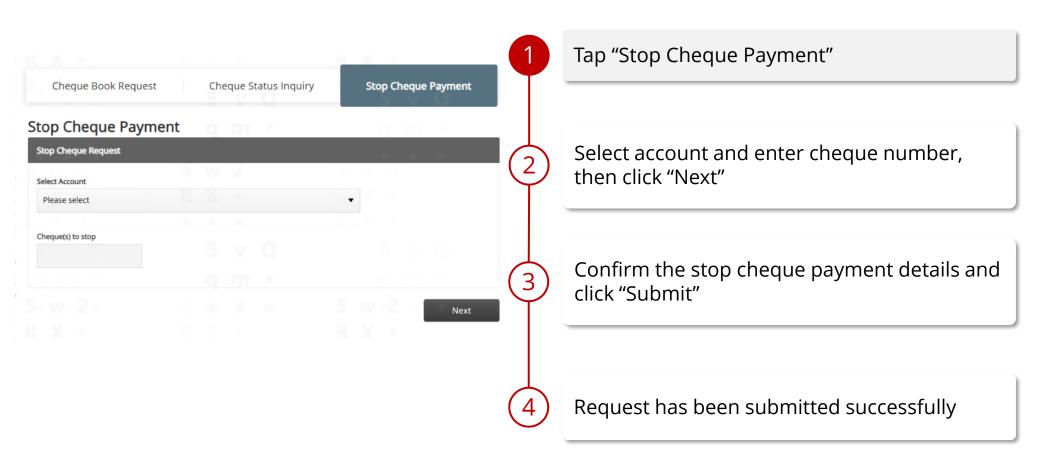
Customer Service > Cheque Service - Cheque Status Inquiry





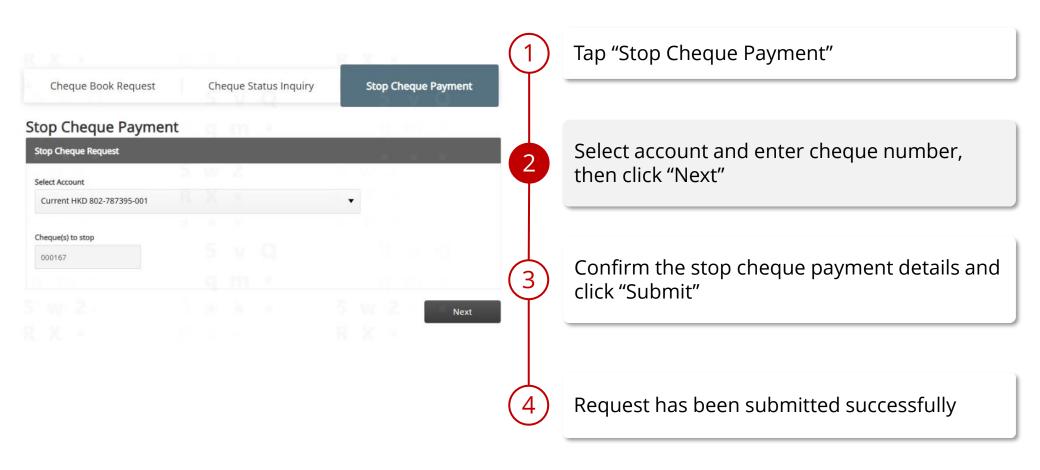
Customer Service > Cheque Service - Stop Cheque Payment &





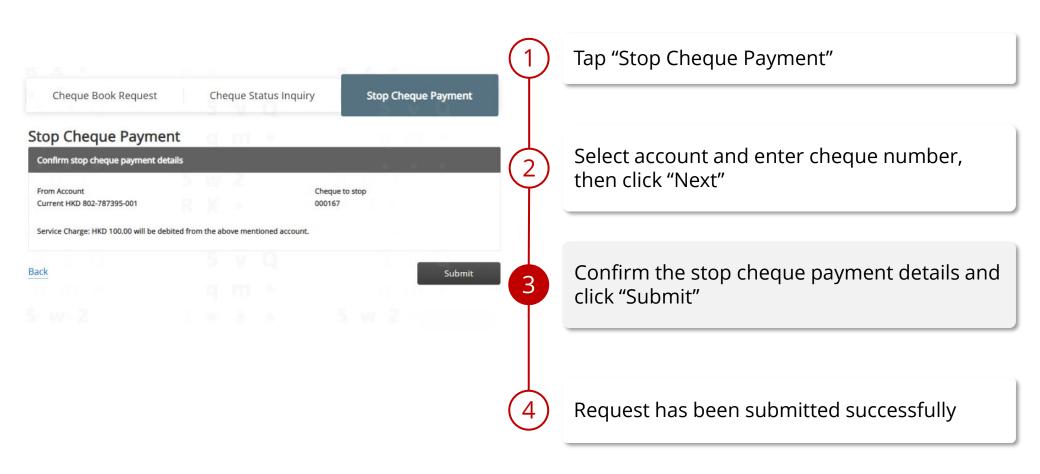
Customer Service > Cheque Service - Stop Cheque Payment





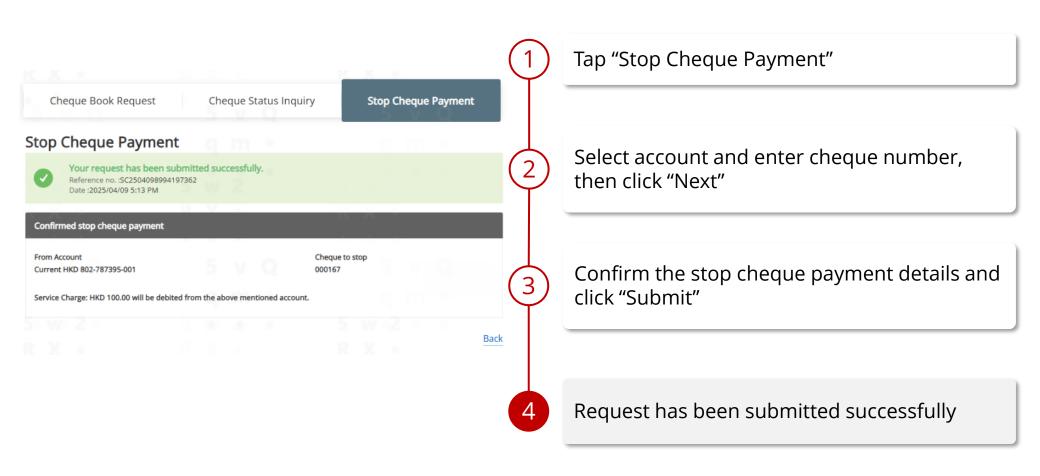
Customer Service > Cheque Service - Stop Cheque Payment 🚳





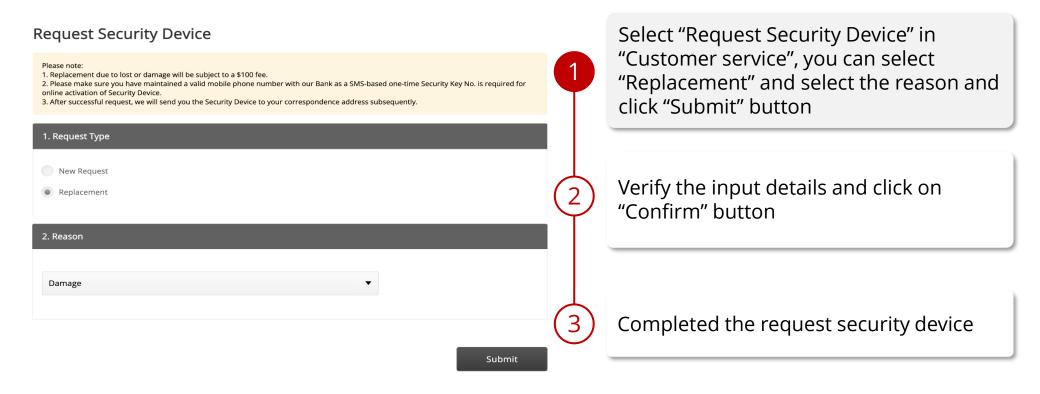
Customer Service > Cheque Service - Stop Cheque Payment &





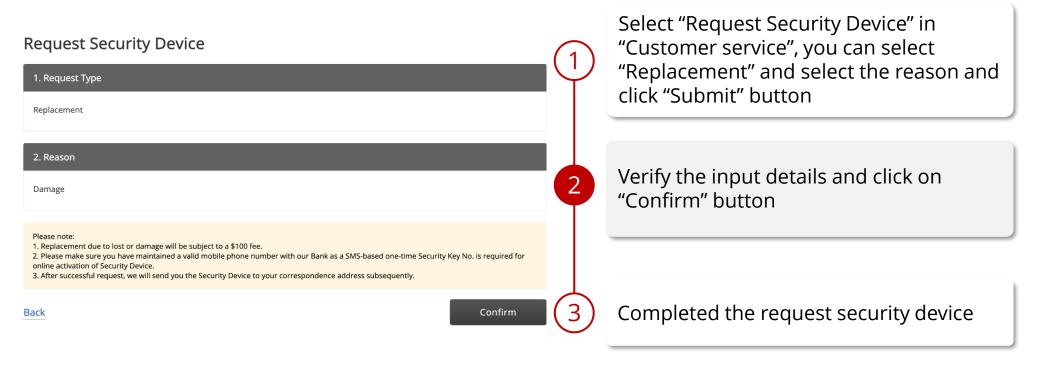
Customer Service > Request Security Device - Replacement





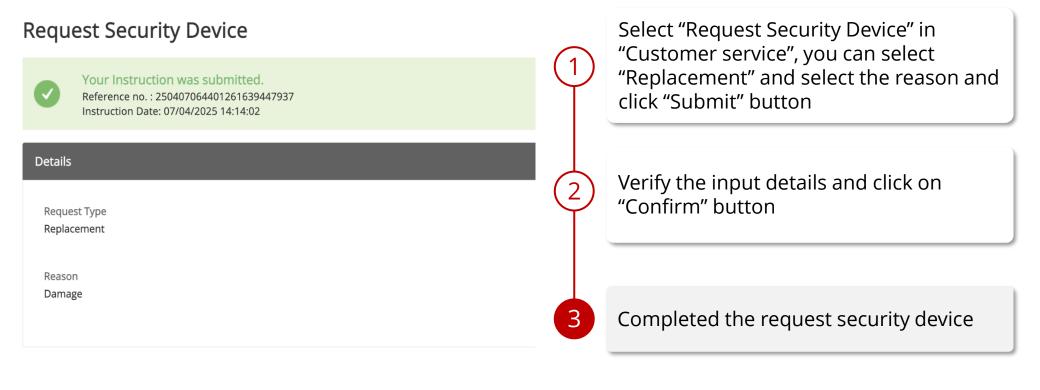
Customer Service > Request Security Device - Replacement





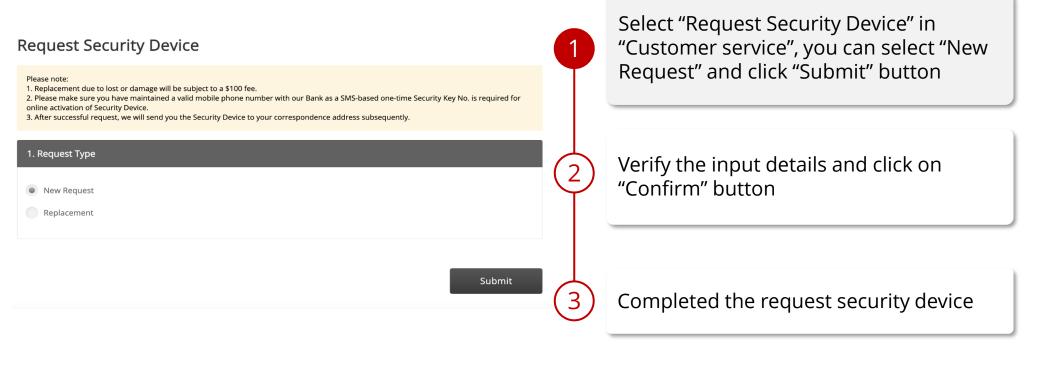
Customer Service > Request Security Device - Replacement





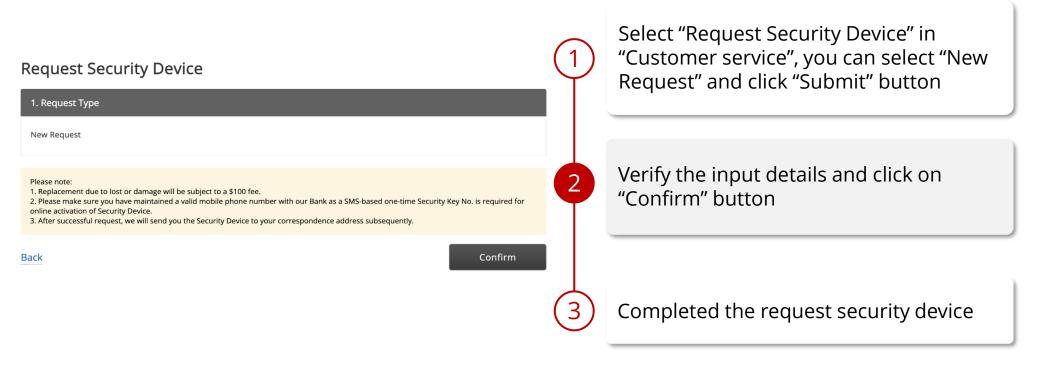
Customer Service > Request Security Device - New Request





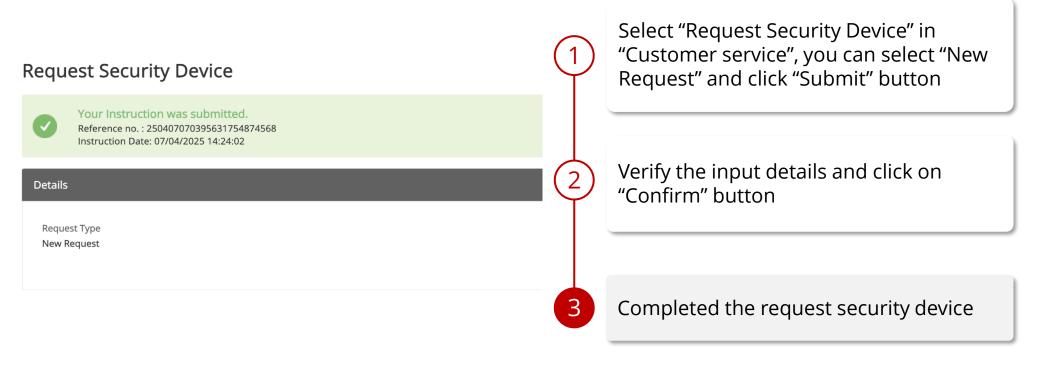
Customer Service > Request Security Device - New Request





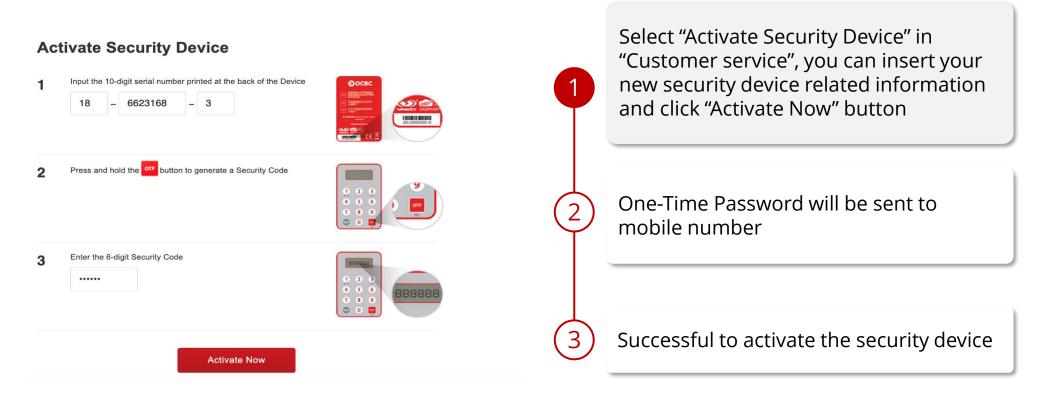
Customer Service > Request Security Device - New Request





Customer Service > Activate Security Device

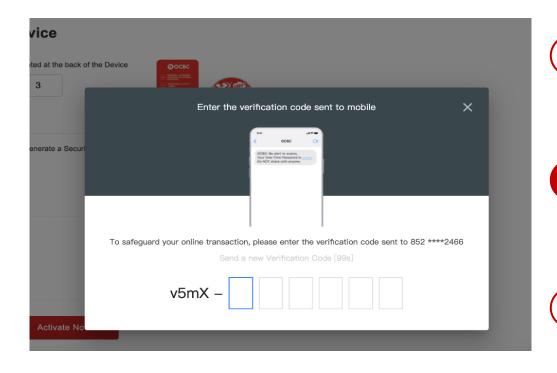




Customer Service > Activate Security Device



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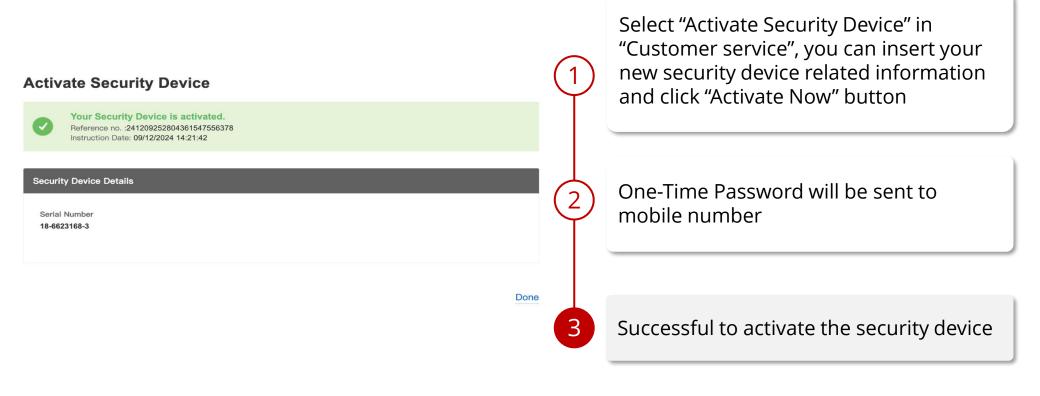
Select "Activate Security Device" in "Customer service", you can insert your new security device related information and click "Activate Now" button

One-Time Password will be sent to mobile number

3) Successful to activate the security device

Customer Service > Activate Security Device







Brand new user interface for a greater experience

> Allow user to update user ID anytime to protect customer data privacy

Change of User ID

Please Note : New User ID is applicable to both Internet Banking and Mobile Banking Services.
Tips for User ID selection: To protect your interest, please do not use easy accessible number or data such as your name, account number, date of birth, HKID or telephone number as your User ID.
Current User ID :
New User ID :
Must be the combination of 8-20 alphanumeric: A-Z & 0-9; e.g. 37QVK9N9

Input current User ID and new User ID and click "Submit" button. Please be aware that the User ID must be the combination of 8-20 alphanumeric

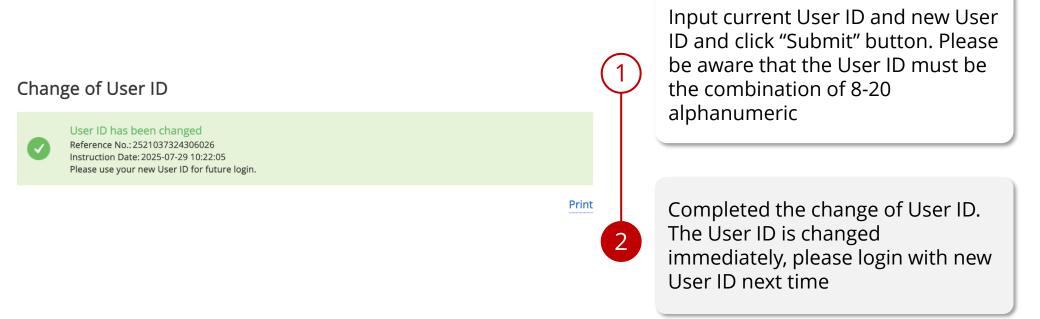
Completed the change of User ID.
The User ID is changed
immediately, please login with new
User ID next time

Submit



Brand new user interface for a greater experience

> Allow user to update user ID anytime to protect customer data privacy





Brand new user interface for a greater experience

➤ Allow user to update PIN anytime to protect customer data privacy

Change of PIN

Please Note : New PIN is applicable to both Internet Banking and Mobile Banking Services.	
 For security, please note the following important points: Do not disclose your User ID and PIN to anyone including our bank staff. Do not write down or record the PIN without disguising it. Please do not use easy accessible number or data such as your name, account number, date of birth, HKID or telephone number as your PIN. Do not use the same set of User ID or PIN for other Internet sites. Change your PIN periodically. For example every 30 or 60 days. 	
Current PIN:	
New PIN:	(
Must be 8 characters with combination of letters and numbers Must NOT be the same as User ID Do NOT use any ascending, descending or repeating character (e.g.:A1234567, A8765432, A8888888) Re-enter New PIN:	

Input current PIN and new PIN. Reenter new PIN and click "Submit" button. Please be aware of the password policy when creating a new PIN

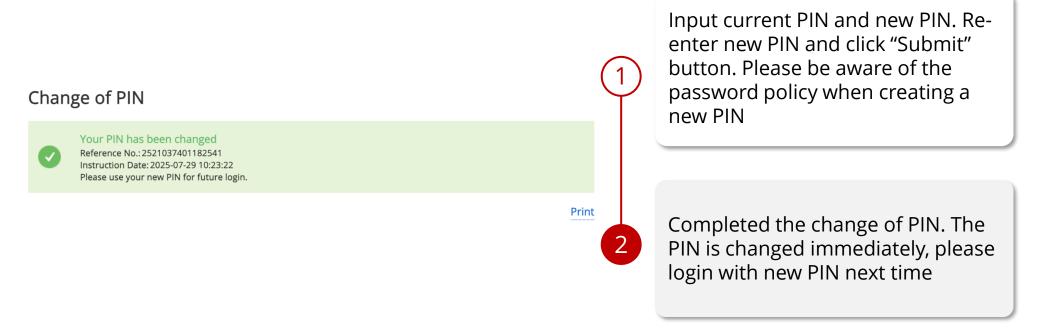
Completed the change of PIN. The PIN is changed immediately, please login with new PIN next time

Submit



Brand new user interface for a greater experience

> Allow user to update PIN anytime to protect customer data privacy

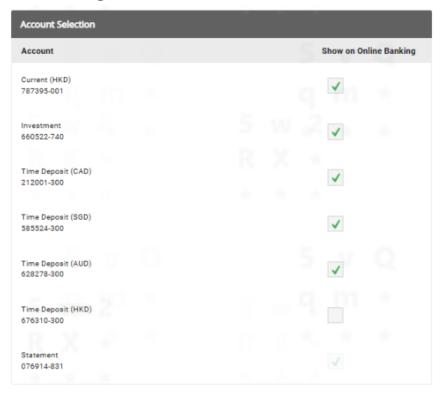


Customer Service > Update Account List - Link Account



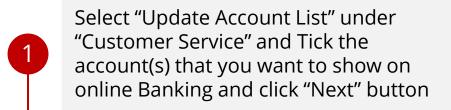
Brand new user interface for a greater experience

Online banking - Link / delink accounts



Please note:

- Eligible account types include Current, Savings, Statement, Time Deposit, Overnight Plus, Investment, Securities, Structured Deposit, FX Margin Trading Account, Visa Card, MasterCard, UnionPay Card, Revolving Credit and Instalment Loan.
- 2. Add/Delete subsidiary account(s) will apply to Internet Banking and Telematic Banking Services.
- Registration of mobile phone number is required for customers who register Current, Savings or Statement account
 as the primary account.
- Addition of subsidiary account(s) is applicable to single-name account only. Joint account holders are required to submit the request via any of our branches.



2) Confirm the details and click "Submit"

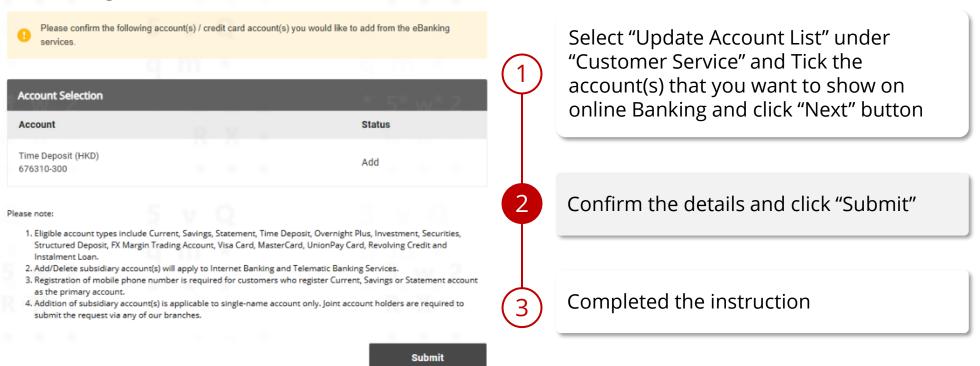
Completed the instruction

Customer Service > Update Account List - Link Account



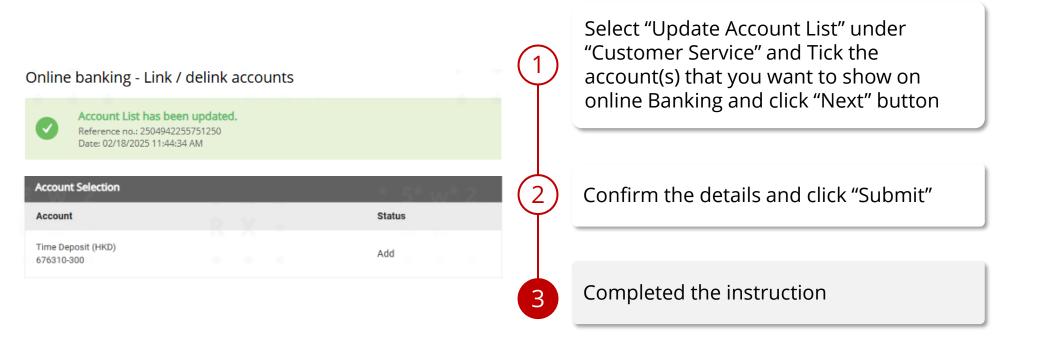
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Online banking - Link / delink accounts



Customer Service > Update Account List - Link Account



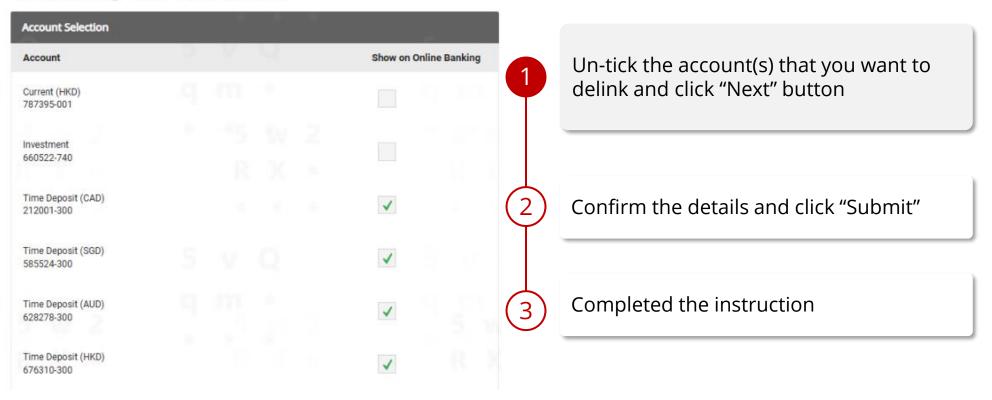


Customer Service > Update Account List - Delink Account



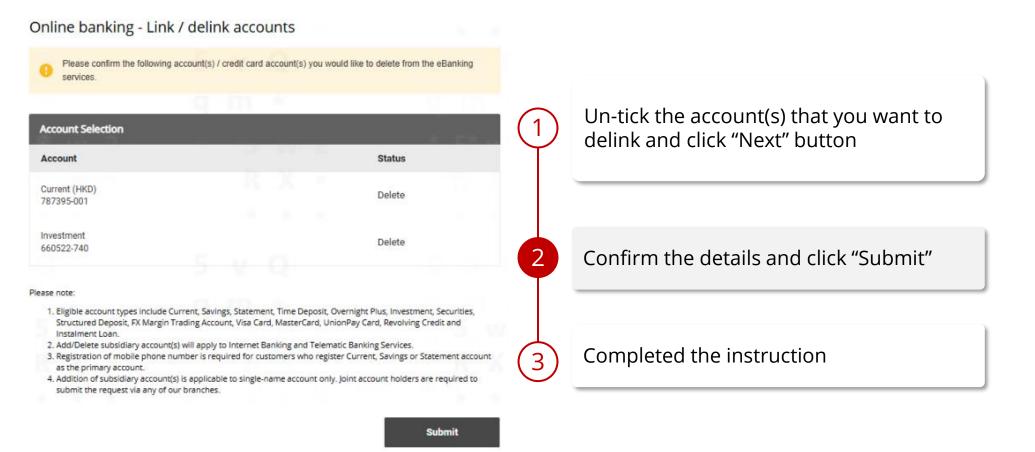
Brand new user interface for a greater experience

Online banking - Link / delink accounts



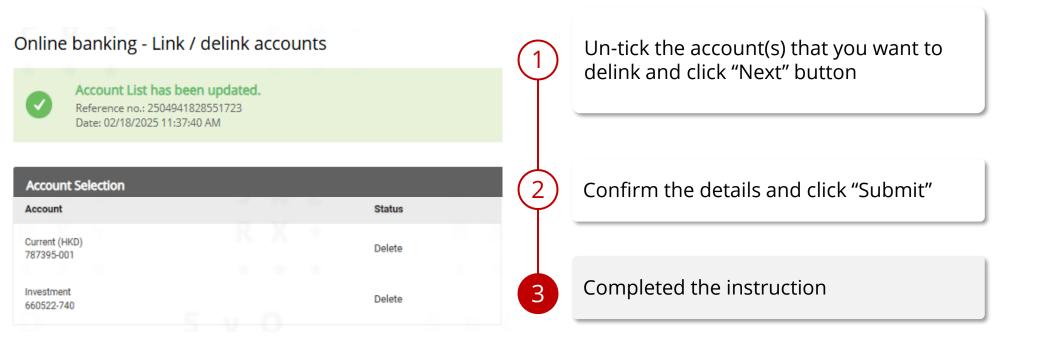
Customer Service > Update Account List - Delink Account



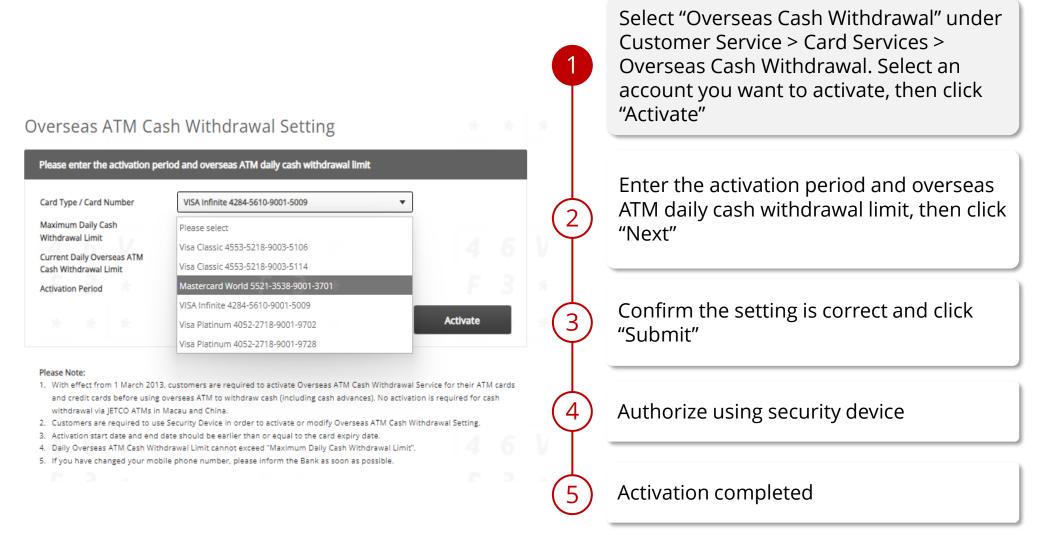


Customer Service > Update Account List - Delink Account





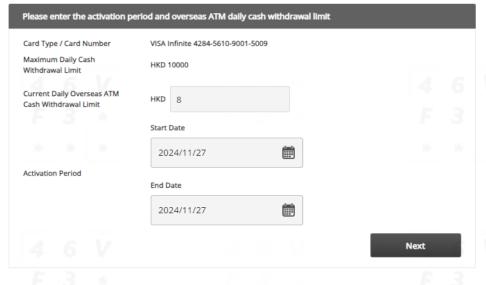






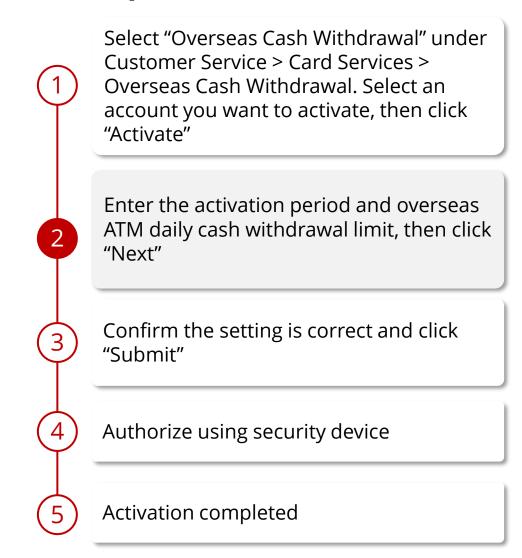
Brand new user interface for a greater experience

Overseas ATM Cash Withdrawal Setting



Please Note

- With effect from 1 March 2013, customers are required to activate Overseas ATM Cash Withdrawal Service for their ATM cards
 and credit cards before using overseas ATM to withdraw cash (including cash advances). No activation is required for cash
 withdrawal via JETCO ATMs in Macau and China.
- 2. Customers are required to use Security Device in order to activate or modify Overseas ATM Cash Withdrawal Setting
- Activation start date and end date should be earlier than or equal to the card expiry date.
- 4. Daily Overseas ATM Cash Withdrawal Limit cannot exceed "Maximum Daily Cash Withdrawal Limit".
- 5. If you have changed your mobile phone number, please inform the Bank as soon as possible





Brand new user interface for a greater experience

Overseas ATM Cash Withdrawal Setting

Please enter the activation period and overseas ATM daily cash withdrawal limit Card Type / Card Number VISA Infinite 4284-5610-9001-5009 Maximum Daily Cash Withdrawal Limit HKD 10000 Current Daily Overseas ATM Cash Withdrawal Limit HKD 8 Activation Period Start Date End Date Nov/26/2024 Nov/26/2024 Submit

Please Note:

- With effect from 1 March 2013, customers are required to activate Overseas ATM Cash Withdrawal Service for their ATM cards
 and credit cards before using overseas ATM to withdraw cash (including cash advances). No activation is required for cash
 withdrawal via JETCO ATMs in Macau and China.
- 2. Customers are required to use Security Device in order to activate or modify Overseas ATM Cash Withdrawal Setting.
- 3. Activation start date and end date should be earlier than or equal to the card expiry date.
- 4. Daily Overseas ATM Cash Withdrawal Limit cannot exceed "Maximum Daily Cash Withdrawal Limit".
- 5. If you have changed your mobile phone number, please inform the Bank as soon as possible

Select "Overseas Cash Withdrawal" under Customer Service > Card Services > Overseas Cash Withdrawal. Select an account you want to activate, then click "Activate"

Enter the activation period and overseas

ATM daily cash withdrawal limit, then click
"Next"

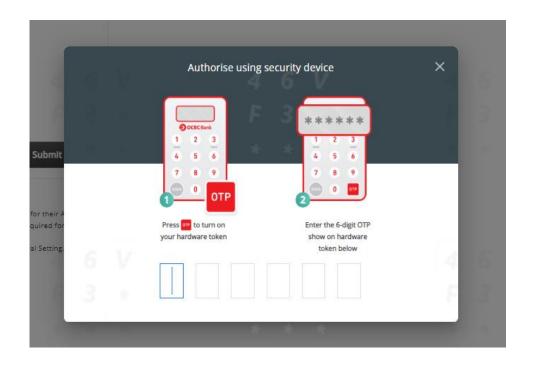
Confirm the setting is correct and click "Submit"

4) Authorize using security device

5) Activation completed



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Select "Overseas Cash Withdrawal" under Customer Service > Card Services > Overseas Cash Withdrawal. Select an account you want to activate, then click "Activate"

Enter the activation period and overseas

ATM daily cash withdrawal limit, then click
"Next"

Confirm the setting is correct and click "Submit"

4 Authorize using security device

(5) Activation completed



Brand new user interface for a greater experience

Overseas ATM Cash Withdrawal Setting



The Overseas ATM Cash Withdrawal Setting has been updated successfully. Reference no: 2c9a75e5-09f9-4c15-8f65-fd766494f51a

Please enter the activation period and overseas ATM daily cash withdrawal limit

Card Type / Card Number

Date: 11-26-2024 11:03:20

VISA Infinite 4284-5610-9001-5009

Maximum Daily Cash Withdrawal Limit

HKD 10000

Current Daily Overseas ATM

HKD 8

Cash Withdrawal Limit

Activation Period

End Date

Start Date Nov/26/2024 Nov/26/2024

- 1. With effect from 1 March 2013, customers are required to activate Overseas ATM Cash Withdrawal Service for their ATM cards and credit cards before using overseas ATM to withdraw cash (including cash advances). No activation is required for cash withdrawal via JETCO ATMs in Macau and China.
- 2. Customers are required to use Security Device in order to activate or modify Overseas ATM Cash Withdrawal Setting
- 3. Activation start date and end date should be earlier than or equal to the card expiry date
- 4. Daily Overseas ATM Cash Withdrawal Limit cannot exceed "Maximum Daily Cash Withdrawal Limit".
- 5. If you have changed your mobile phone number, please inform the Bank as soon as possible.

Select "Overseas Cash Withdrawal" under Customer Service > Card Services > Overseas Cash Withdrawal. Select an account you want to activate, then click "Activate"

Enter the activation period and overseas ATM daily cash withdrawal limit, then click "Next"

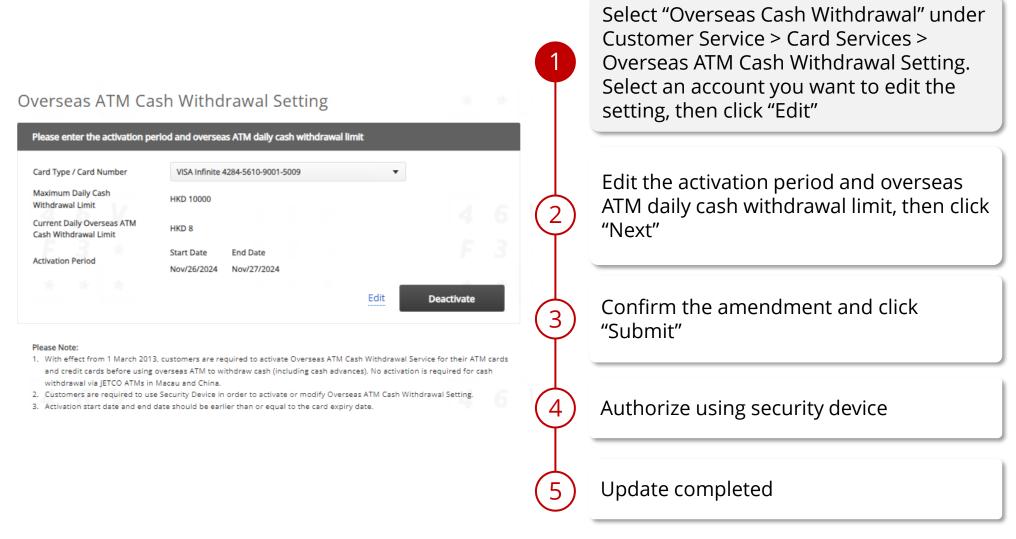
Confirm the setting is correct and click "Submit"

Authorize using security device

Activation completed

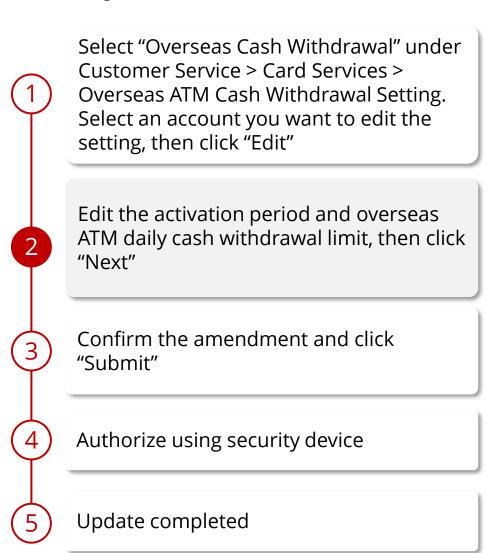
Back



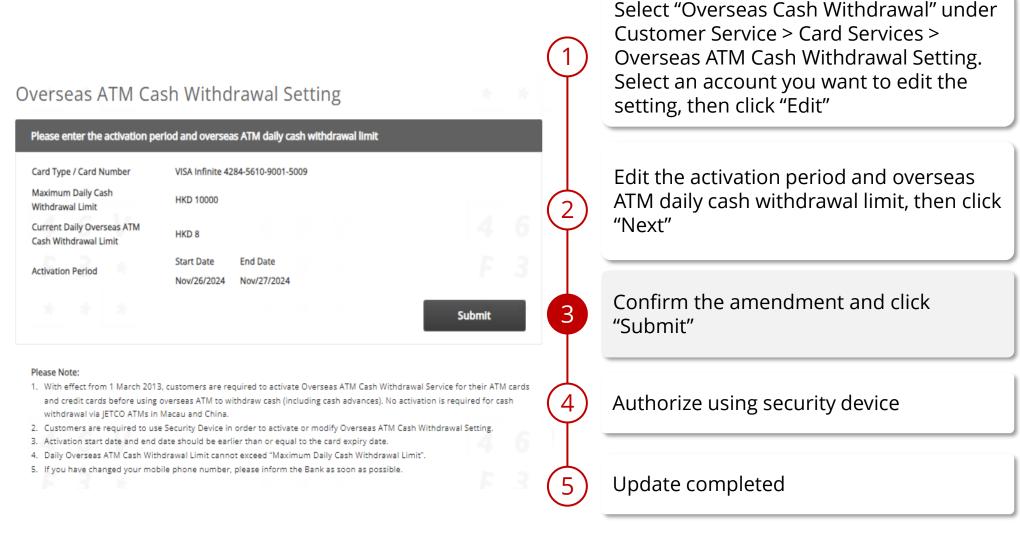


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Overseas ATM Cash Withdrawal Setting Please enter the activation period and overseas ATM daily cash withdrawal limit Card Type / Card Number VISA Infinite 4284-5610-9001-5009 Maximum Daily Cash HKD 10000 Withdrawal Limit Current Daily Overseas ATM Cash Withdrawal Limit Start Date 2024/11/26 Activation Period End Date 2024/11/27 Please Note: and credit cards before using overseas ATM to withdraw cash (including cash advances). No activation is required for cash withdrawal via IETCO ATMs in Macau and China. 2. Customers are required to use Security Device in order to activate or modify Overseas ATM Cash Withdrawal Setting. 3. Activation start date and end date should be earlier than or equal to the card expiry date 4. Daily Overseas ATM Cash Withdrawal Limit cannot exceed "Maximum Daily Cash Withdrawal Limit". 5. If you have changed your mobile phone number, please inform the Bank as soon as possible

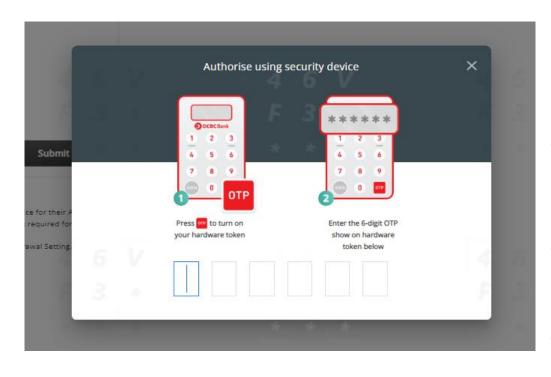








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Select "Overseas Cash Withdrawal" under Customer Service > Card Services > Overseas ATM Cash Withdrawal Setting. Select an account you want to edit the setting, then click "Edit"

Edit the activation period and overseas ATM daily cash withdrawal limit, then click "Next"

Confirm the amendment and click "Submit"

Authorize using security device

5) Update completed



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Overseas ATM Cash Withdrawal Setting



The Overseas ATM Cash Withdrawal Setting has been updated successfully. Reference no: 71c31293-328b-4691-a553-b85c7cd349a3

Date: 2024-12-06 14:52:48

The Overseas ATM Cash Withdrawal Setting has been updated successfully.

HKD 10000

Card Type / Card Number

OCBC ATM Card 003501208300402

Maximum Daily Cash

Withdrawal Limit

Current Daily Overseas ATM

Cash Withdrawal Limit

Activation Period

HKD 8

Start Date End Date

2024/12/06 2039/12/31

Please Note:

- With effect from 1 March 2013, customers are required to activate Overseas ATM Cash Withdrawal Service for their ATM card
 and credit cards before using overseas ATM to withdraw cash (including cash advances). No activation is required for cash
 withdrawal via IETCO ATMs in Macau and China.
- 2. Customers are required to use Security Device in order to activate or modify Overseas ATM Cash Withdrawal Setting.
- 3. Activation start date and end date should be earlier than or equal to the card expiry date.
- 4. Daily Overseas ATM Cash Withdrawal Limit cannot exceed "Maximum Daily Cash Withdrawal Limit".
- 5. If you have changed your mobile phone number, please inform the Bank as soon as possible.

Select "Overseas Cash Withdrawal" under Customer Service > Card Services > Overseas ATM Cash Withdrawal Setting. Select an account you want to edit the setting, then click "Edit"

Edit the activation period and overseas ATM daily cash withdrawal limit, then click "Next"

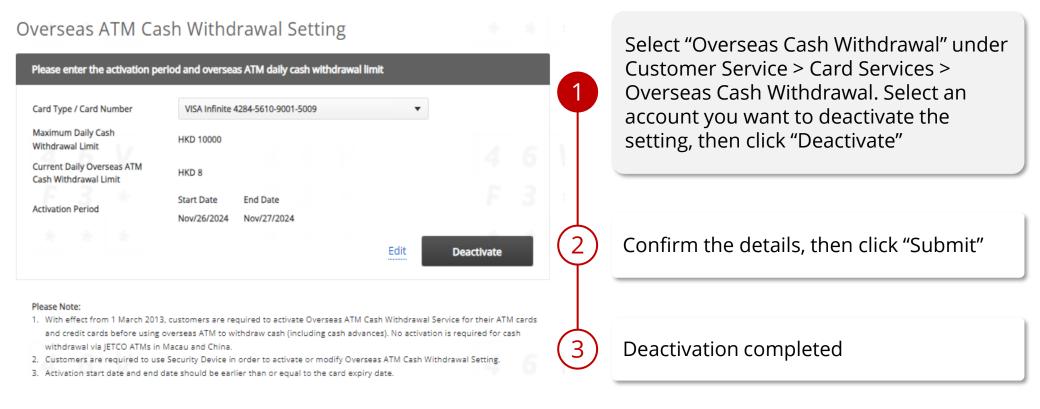
Confirm the amendment and click "Submit"

Authorize using security device

5 Update completed

5

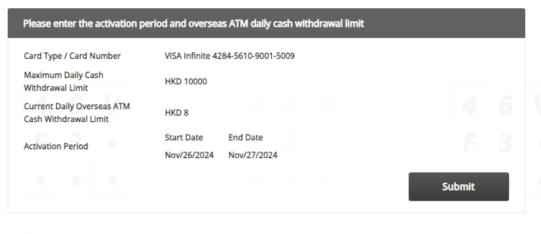
Back



Customer Service > Overseas Cash Withdrawal - Deactivation OCBC

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Overseas ATM Cash Withdrawal Setting



Please Note

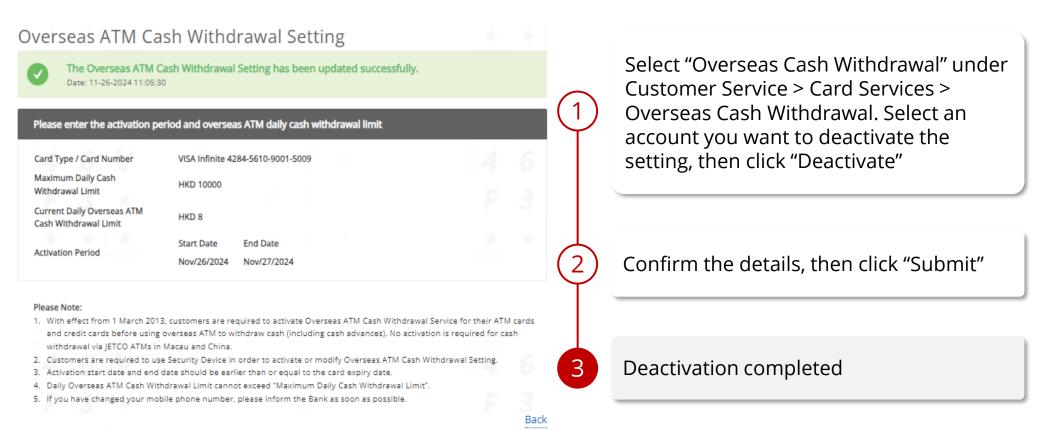
- With effect from 1 March 2013, customers are required to activate Overseas ATM Cash Withdrawal Service for their ATM cards
 and credit cards before using overseas ATM to withdraw cash (including cash advances). No activation is required for cash
 withdrawal via JETCO ATMs in Macau and China.
- 2. Customers are required to use Security Device in order to activate or modify Overseas ATM Cash Withdrawal Setting.
- 3. Activation start date and end date should be earlier than or equal to the card expiry date.
- 4. Daily Overseas ATM Cash Withdrawal Limit cannot exceed "Maximum Daily Cash Withdrawal Limit".
- 5. If you have changed your mobile phone number, please inform the Bank as soon as possible.

Select "Overseas Cash Withdrawal" under Customer Service > Card Services > Overseas Cash Withdrawal. Select an account you want to deactivate the setting, then click "Deactivate"

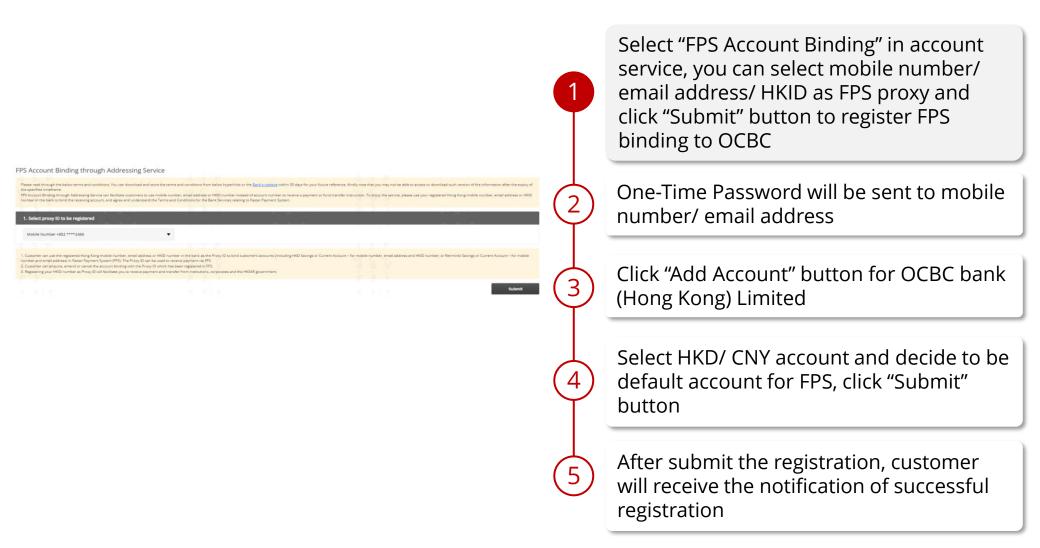
Confirm the details, then click "Submit"

3) Deactivation completed

Customer Service > Overseas Cash Withdrawal - Deactivation OCBC



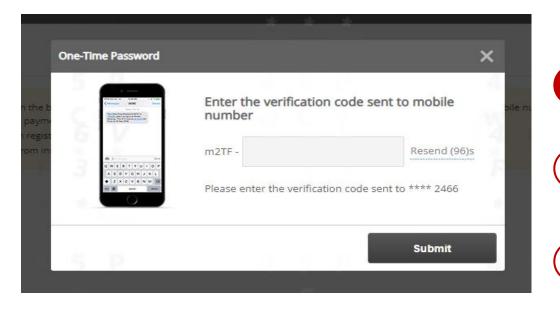




- Mobile number or HKID FPS registration will receive SMS OTP authentication
- Email address FPS registration will receive email OTP authentication



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Select "FPS Account Binding" in account service, you can select mobile number/ email address/ HKID as FPS proxy and click "Submit" button to register FPS binding to OCBC

One-Time Password will be sent to mobile number/ email address

Click "Add Account" button for OCBC bank (Hong Kong) Limited

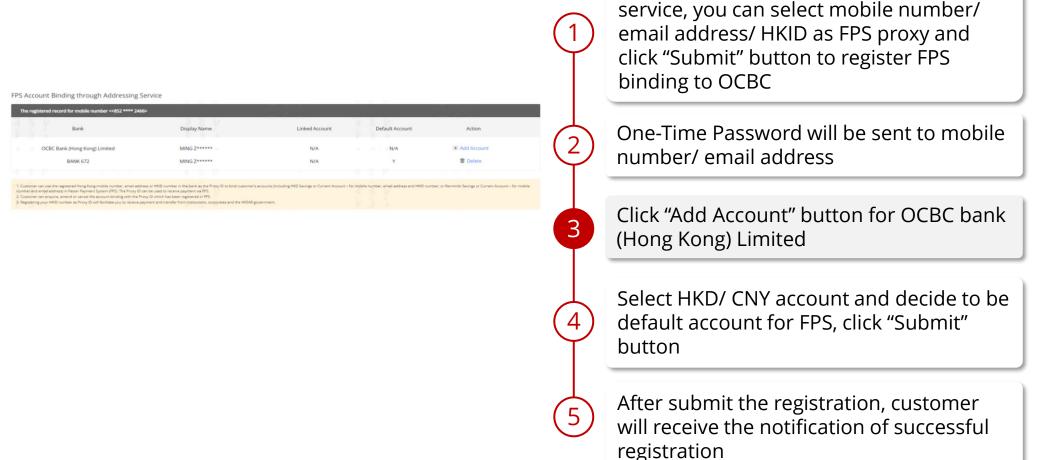
Select HKD/ CNY account and decide to be default account for FPS, click "Submit" button

After submit the registration, customer will receive the notification of successful registration

- Mobile number or HKID FPS registration will receive SMS OTP authentication
- Email address FPS registration will receive email OTP authentication

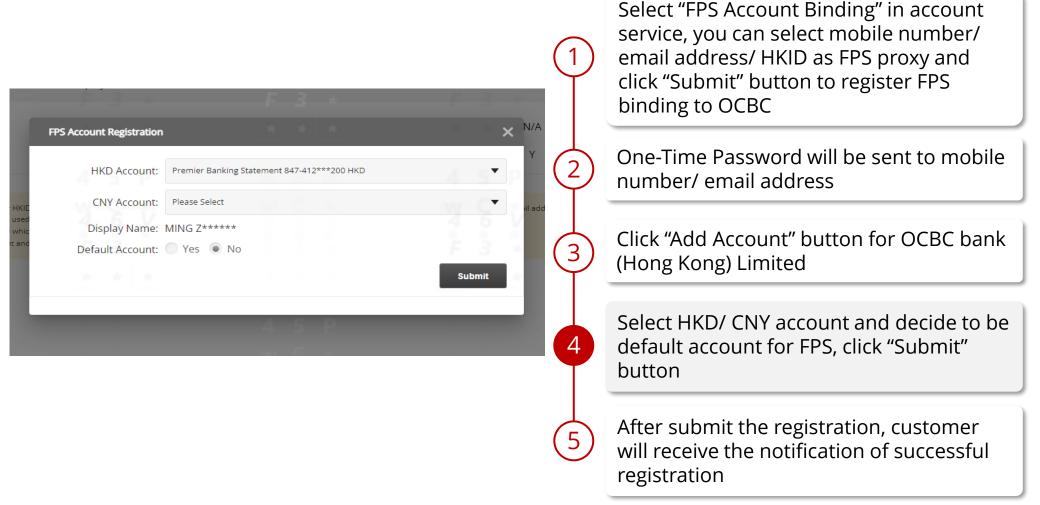


Select "FPS Account Binding" in account



- Mobile number or HKID FPS registration will receive SMS OTP authentication
- Email address FPS registration will receive email OTP authentication

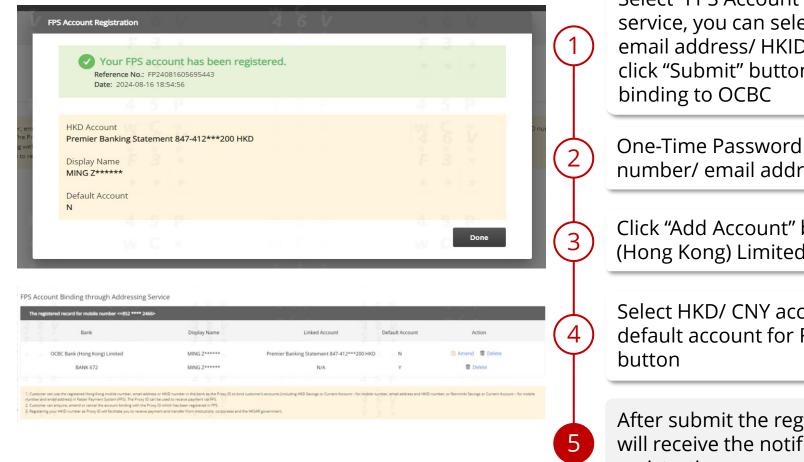




- Mobile number or HKID FPS registration will receive SMS OTP authentication
- Email address FPS registration will receive email OTP authentication



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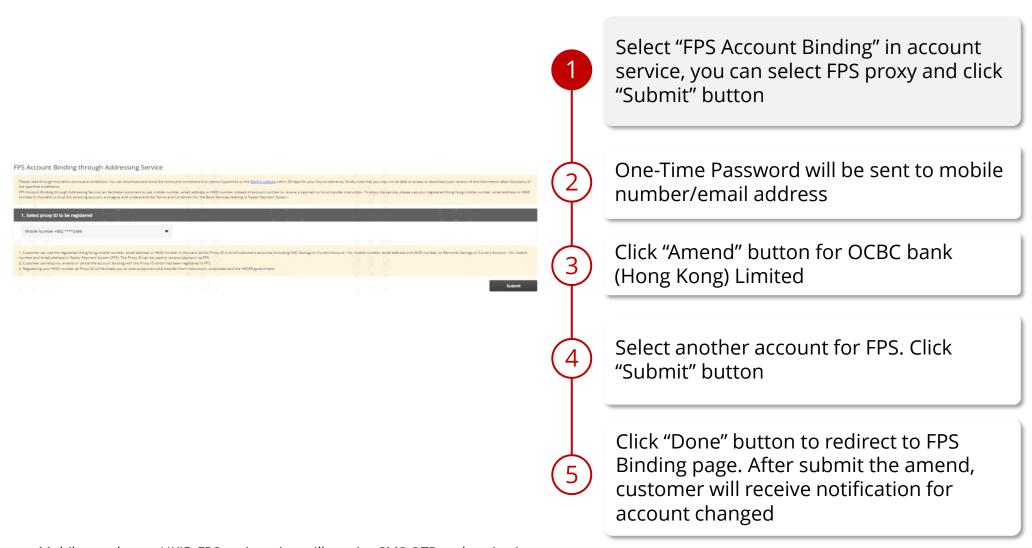


- Select "FPS Account Binding" in account service, you can select mobile number/ email address/ HKID as FPS proxy and click "Submit" button to register FPS binding to OCBC
- One-Time Password will be sent to mobile number/ email address
- Click "Add Account" button for OCBC bank (Hong Kong) Limited
- Select HKD/ CNY account and decide to be default account for FPS, click "Submit" button

After submit the registration, customer will receive the notification of successful registration

- Mobile number or HKID FPS registration will receive SMS OTP authentication
- Email address FPS registration will receive email OTP authentication

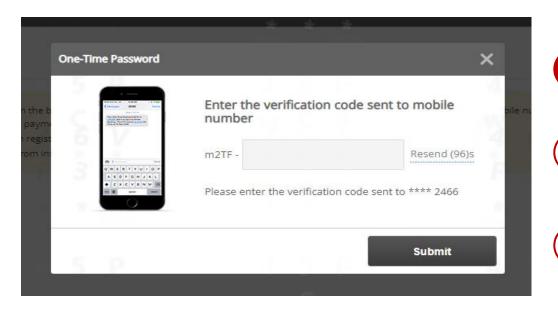




- Mobile number or HKID FPS registration will receive SMS OTP authentication
- Email address FPS registration will receive email OTP authentication



Brand new user interface for a greater experience



Select "FPS Account Binding" in account service, you can select FPS proxy and click "Submit" button

One-Time Password will be sent to mobile number/email address

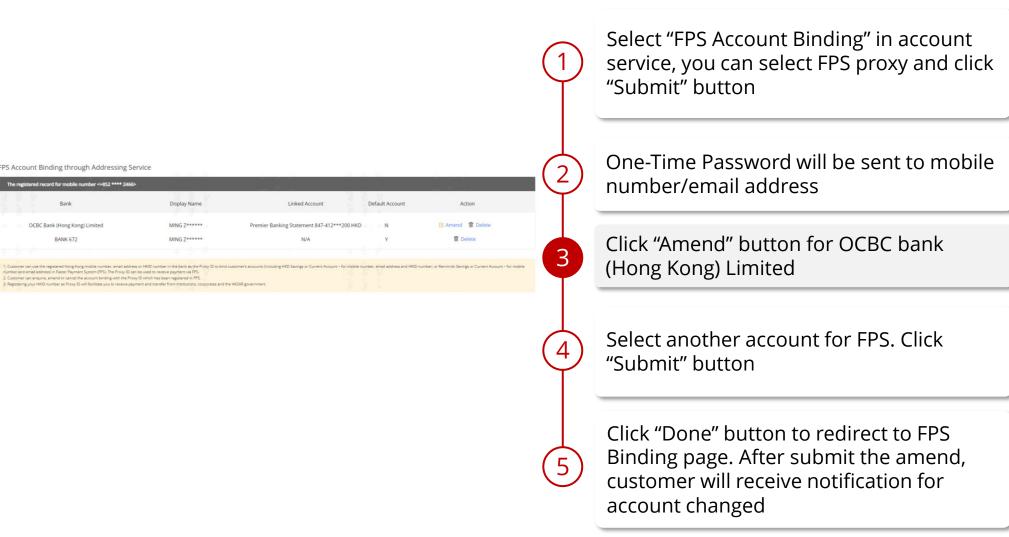
Click "Amend" button for OCBC bank (Hong Kong) Limited

Select another account for FPS. Click "Submit" button

Click "Done" button to redirect to FPS
Binding page. After submit the amend,
customer will receive notification for
account changed

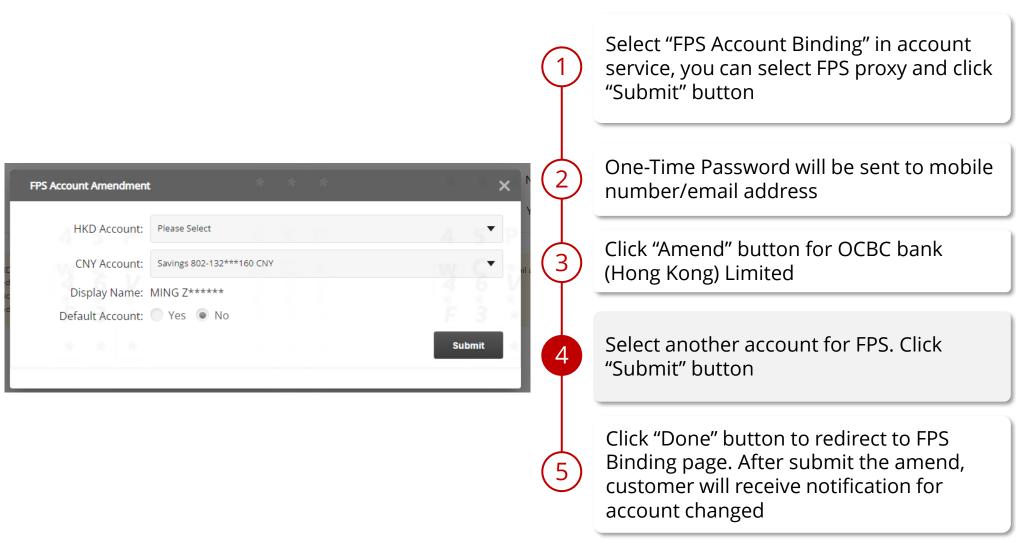
- Mobile number or HKID FPS registration will receive SMS OTP authentication
- Email address FPS registration will receive email OTP authentication





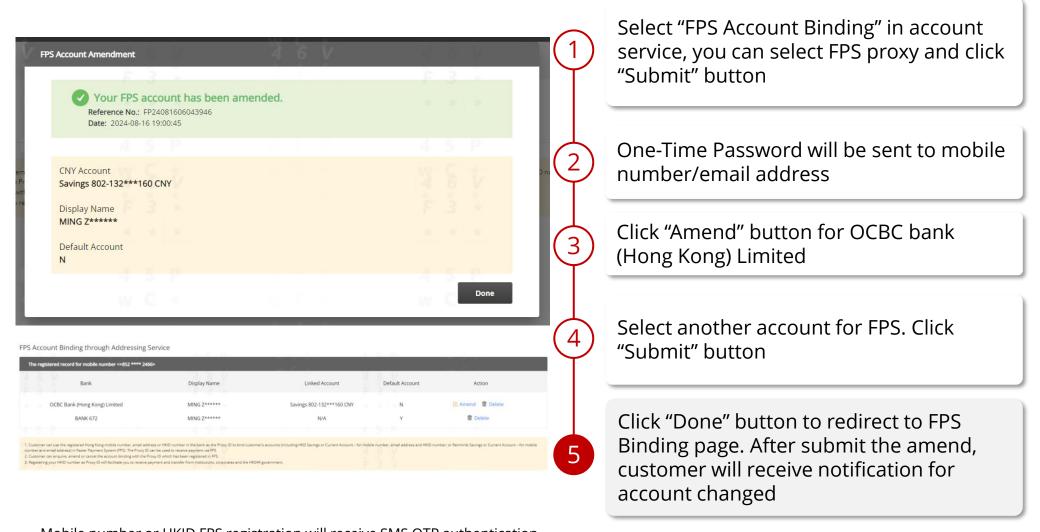
- Mobile number or HKID FPS registration will receive SMS OTP authentication
- Email address FPS registration will receive email OTP authentication





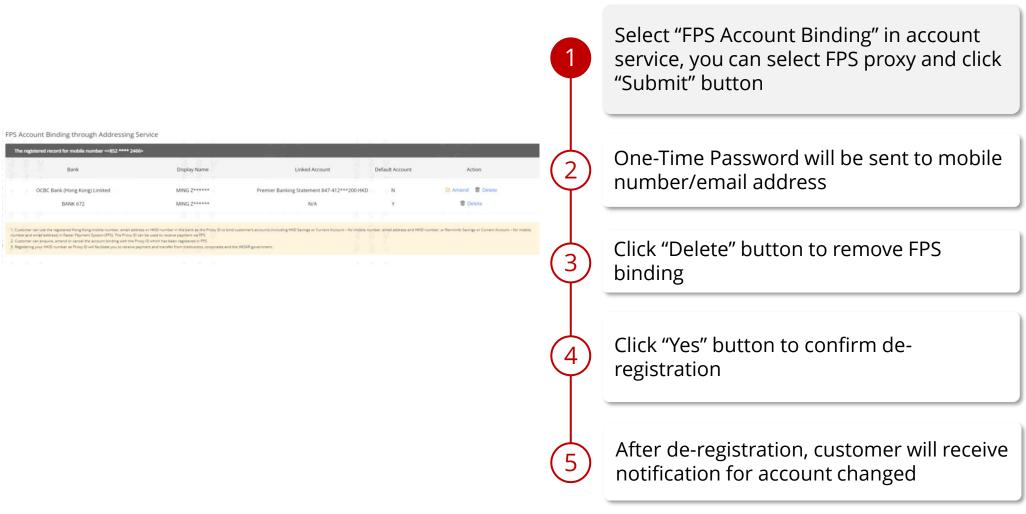
- Mobile number or HKID FPS registration will receive SMS OTP authentication
- Email address FPS registration will receive email OTP authentication





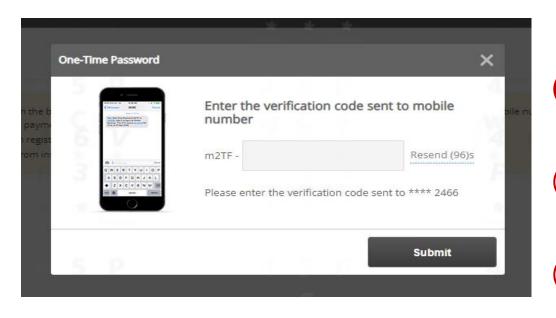
- Mobile number or HKID FPS registration will receive SMS OTP authentication
- Email address FPS registration will receive email OTP authentication





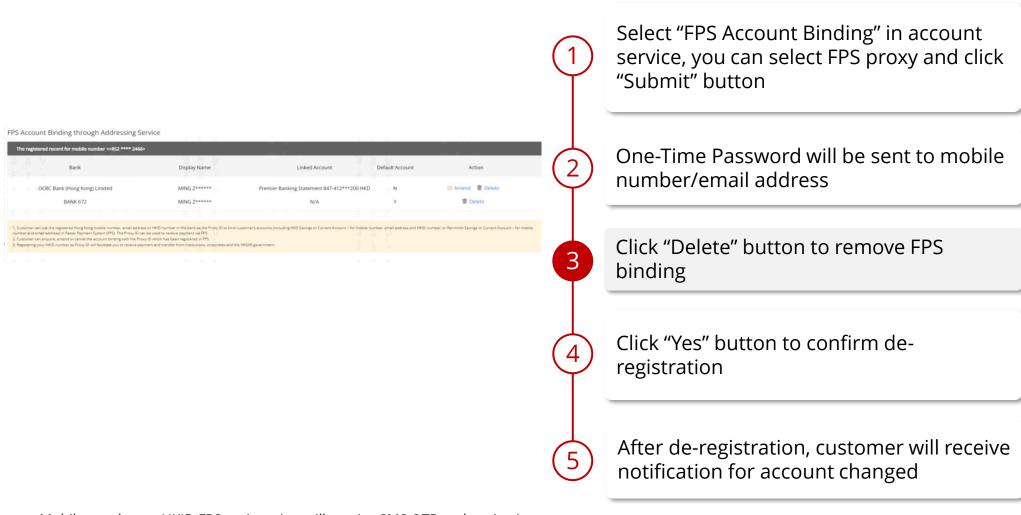
- Mobile number or HKID FPS registration will receive SMS OTP authentication
- Email address FPS registration will receive email OTP authentication





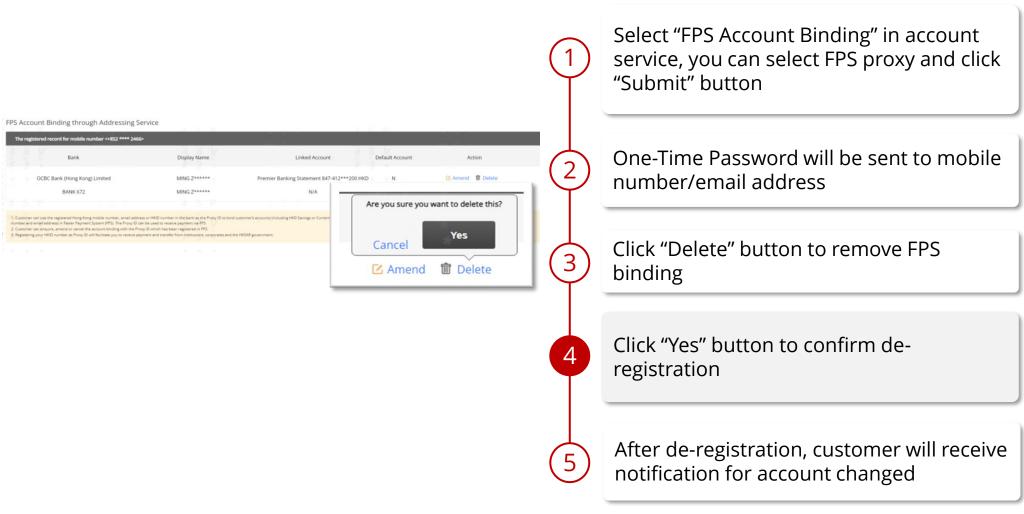
- Select "FPS Account Binding" in account service, you can select FPS proxy and click "Submit" button
- One-Time Password will be sent to mobile number/email address
- Click "Delete" button to remove FPS binding
- Click "Yes" button to confirm deregistration
- After de-registration, customer will receive notification for account changed
- Mobile number or HKID FPS registration will receive SMS OTP authentication
- Email address FPS registration will receive email OTP authentication





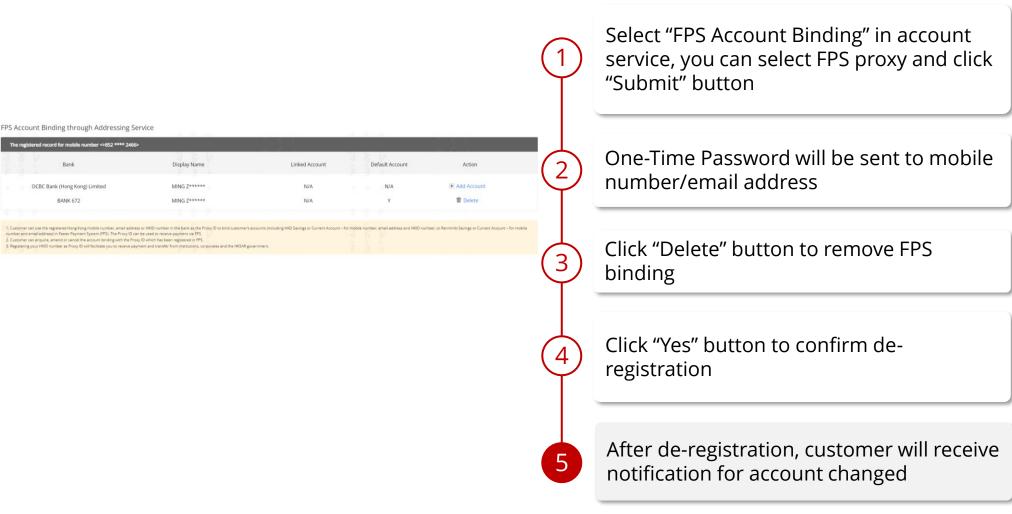
- Mobile number or HKID FPS registration will receive SMS OTP authentication
- Email address FPS registration will receive email OTP authentication





- Mobile number or HKID FPS registration will receive SMS OTP authentication
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- Mobile number or HKID FPS registration will receive SMS OTP authentication
- Email address FPS registration will receive email OTP authentication



