



心所向，  
行致遠

# 重要更新：以流動理財應用程式 推送通知取代指定交易短訊通知

親愛的客戶：

感謝您選擇華僑銀行(香港)有限公司(「本行」)作為您的銀行。本行特此通知您關於以流動理財應用程式推送通知取代指定交易短訊通知的重要更新，這將提升您的銀行體驗及支持本行對可持續發展的承諾。



## 以流動理財應用程式推送通知取代指定交易短訊通知：

### 適用客戶：

此更新只適用於已訂閱流動理財應用程式推送通知的客戶。於2025年7月25日起，本行將以流動理財應用程式推送通知取代指定交易短訊通知(詳情請參閱「適用交易」。您無需作出額外設定，便可享受更便捷的理財體驗。

### 適用交易\*：

- 網上更新電子理財帳戶
- 網上小額轉賬提示
- 網上已登記之戶口轉賬提示
- 網上已登記之華僑銀行戶口轉賬提示
- 網上已登記之戶口轉賬失敗提示
- 網上非登記之第三者戶口轉賬提示

\* 上述交易的電子郵件通知會如常發送。

除上述適用交易，其他交易類型的交易通知方式維持不變。本行將會繼續擴展流動理財應用程式推送通知到更多交易類型。敬請期待！



## 如何訂閱流動理財應用程式推送通知？

登入流動理財應用程式並選擇「更多」>「個人資料及應用程式設定」>「管理通知」> 啟用「服務及交易提示」，閱讀並同意條款及細則然後按「確認」> 輸入一次性短訊驗證碼以完成指示。

請留意，如果您取消訂閱推送通知，本行將會回復以原有之方式發送交易通知。



如您有任何問題，請隨時與本行的客戶服務團隊聯繫 (852) 3199 9188。

此致

華僑銀行(香港)有限公司

請不要回覆此電郵。

### 條款及細則提醒

以下資訊將以完全非紙本格式提供，分行可依要求提供紙本副本。您可以在30天內透過本資訊資料中提及的超連結或到銀行網站 [www.ocbc.com.hk](http://www.ocbc.com.hk) 下載並儲存這些條款及細則。在指定的時間範圍到期後，您可能無法下載和儲存該版本的資訊。

根據個人資料(私隱)條例，閣下可要求華僑銀行(香港)有限公司停止使用閣下個人資料作直接促銷用途。如收件人欲選擇不再收取華僑銀行(香港)有限公司發出之宣傳資料或商業電子訊息，可聯絡 [pmd\\_hk@ocbc.com](mailto:pmd_hk@ocbc.com) 或致函通知華僑銀行(香港)有限公司(香港皇后大道中161號華僑銀行資料保護主任)。此項安排不用收費。

### 保安提示：

華僑銀行(香港)有限公司採納高度安全標準及程序以防止客戶之資料未經授權而外洩。華僑銀行(香港)有限公司不會以電郵或其他方式聯絡客戶，而要求客戶核實個人資料，例如使用者名稱、戶口號碼或個人密碼等，亦不會發出含有超連結往交易網站之電郵予客戶。客戶如有任何懷疑，可致電(852) 3199 9188與華僑銀行(香港)有限公司聯絡。

本電郵及其附件(如有)乃寄予此電郵地址之一般使用者之密件，或會受保密權涵蓋。如閣下不是本電郵的收件人或閣下錯誤接收本電郵，請立即聯絡 [pmd\\_hk@ocbc.com](mailto:pmd_hk@ocbc.com) 及從閣下之系統刪除此電郵，並請勿複製、轉寄、披露或使用此電郵之任何部份。

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For now,  
and beyond

## Important Update: Mobile Banking App Push Notifications to Replace Selected Transaction SMS Notifications

Dear Valued Customer,

Thank you for choosing OCBC Bank (Hong Kong) Limited ("the Bank") banking service. We are pleased to announce an important update regarding the replacement of selected transaction SMS notifications with mobile banking app push notifications, which will enhance your banking experience and support the Bank's commitment to sustainability.



### Mobile Banking App Push Notifications to Replace Some Transaction SMS Notifications:

#### Applicable Customers:

This update only applies to customers who have subscribed to mobile banking app push notifications. Starting from 25 July 2025, the Bank will replace selected transaction SMS notifications with mobile banking app push notifications (see "Applicable Transactions" for details). You do not need to make any additional settings to enjoy a more convenient banking experience.

#### Applicable Transactions\*:

- Update eBanking account list
- Transfer to FPS proxy (small value transfer)
- Transfer to registered other bank account
- Transfer to registered OCBC account
- Transfer failed (exceed daily transaction limit)
- Transfer to non-registered other bank account

\* Email notification for the above transactions will be continued as usual.

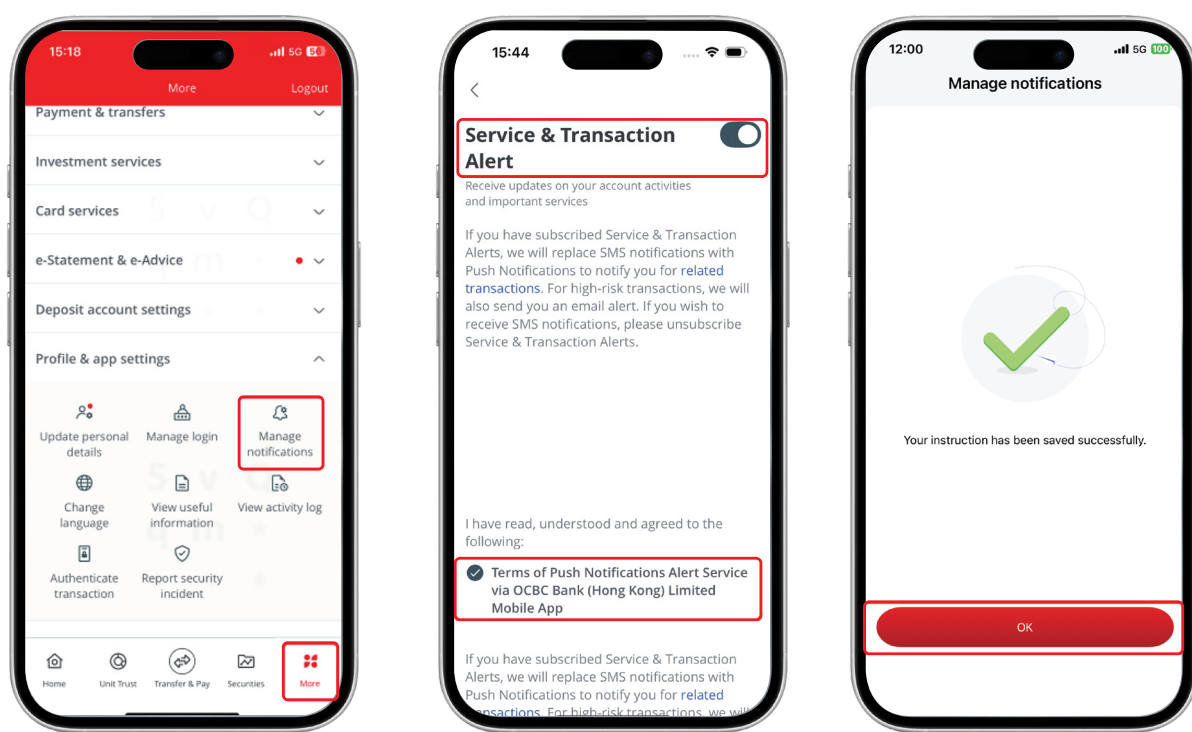
Except for the above Applicable Transactions, the notification method for other transaction types remains unchanged. The Bank will continue to expand mobile banking app push notifications to more transaction types. Please stay tuned!



### How to Subscribe to Mobile Banking App Push Notifications?

Log in to the mobile banking app and select "More" > "Personal Data and App Settings" > "Manage notifications" > Enable "Service and Transaction Alert", read and agree the terms and conditions and then click "Confirm" > enter SMS one-time password to complete the instruction.

Please note that if you unsubscribe from push notifications, the Bank will revert to sending transaction notifications in the original way.



If you have any questions, please feel free to reach out to our customer service team [852] 3199 9188.

Best regards,

OCBC Bank (Hong Kong) Limited

Please do not reply this email.

#### Reminder for Terms and Conditions

The following information will be provided in an exclusively non-paper based format, physical copies are available upon request at the branches. You can download and store those terms and conditions from hyperlinks mentioned in this information material or from the Bank's website at [www.ocbc.com.hk](http://www.ocbc.com.hk) within 30 days. You may not be able to download and store such version of the information after the expiry of the specified timeframe.

According to the Personal Data (Privacy) Ordinance, you may choose not to receive promotion materials from OCBC Bank (Hong Kong) Limited. If you no longer wish to receive any promotional materials or any commercial electronic messages from OCBC Bank (Hong Kong) Limited in future, please email to [pmd\\_hk@ocbc.com](mailto:pmd_hk@ocbc.com) or mail to the Data Protection Officer of OCBC Bank (Hong Kong) Limited, 161 Queen's Road Central, Hong Kong.

#### Security Reminder:

OCBC Bank (Hong Kong) Limited maintains strict security standards and procedures to prevent unauthorized access to information about its customers. OCBC Bank (Hong Kong) Limited will never contact its customers by email or otherwise and ask customers to validate personal information such as user ID, account number or password information, and will not send out emails with embedded links to other websites for transactions. If you receive such a request, you should contact OCBC Bank (Hong Kong) Limited at [852] 3199 9188.

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