

親愛的客戶：

短訊發送人登記制

華僑銀行(香港)已參與由通訊事務管理局辦公室、香港金融管理局、香港警務處、香港銀行公會及電訊業界合作推出「短訊發送人登記制」並登記成為「已獲認證的發送人」，自 2024 年 1 月 28 日起，本行將以「#」號開頭的「已登記的短訊發送人名稱」發出短訊予使用本地流動服務之客戶。

本行所登記的短訊發送人名稱如下：

#OCBCHK
#OCBCHK1
#OCBCHK2
#OCBCHK3

客戶可在通訊事務管理局辦公室網站查閱參與銀行及電訊供應商名單及「已登記的短訊發送人名稱」。請注意現時「短訊發送人登記制」不涵蓋：

- 1) 雙向短訊(即客戶需要回覆，提供簡單命令或確認的短訊)。
- 2) 非香港營辦商提供之一卡多號/一卡雙號流動服務的本地用戶，如其身處的地方不支援收發發送人名稱由字母數字組成的短訊，未必能成功接收以「#」號開頭的「已登記的短訊發送人名稱」發出的短訊。詳情請參閱通訊事務管理局辦公室網站。

當收到任何聲稱來自銀行的短訊時，客戶都應提高警覺。如有任何懷疑，請立即聯絡本行 3199 9188。

華僑銀行(香港)有限公司 謹啟
2024 年 2 月

中文譯本如與英文版本有歧異，概以英文版本為準。

Dear Valued Customer,

SMS Sender Registration Scheme

OCBC Bank (Hong Kong) has joined the "SMS Sender Registration Scheme" which was established by the Office of the Communications Authority, the Hong Kong Monetary Authority, the Hong Kong Police Force, the Hong Kong Association of Banks and the telecommunications industry. Since 28 Jan 2024, the bank has been using "Registered SMS Sender IDs" with prefix "#" to send SMS to local subscribers of mobile services in Hong Kong.

The SMS sender IDs registered by our bank are as follows.

#OCBCHK
#OCBCHK1
#OCBCHK2
#OCBCHK3

Customers can check the list of participating banks and telecommunications providers and the "Registered SMS sender IDs" on the Office of Communications Authority website. Please note that the current "SMS Sender Registration System" does not include:

- 1) 2-way SMS (i.e., the one that the customer has to reply by providing simple command or confirmation).
- 2) Those SCMN/1C2N SIM cards issued by non-Hong Kong operators may have issues in receiving SMS with prefix "#" in the registered sender ID in a place which does not support Sender IDs with alphanumeric characters.

For details, please refer to the website of the Office of The Communication Authority.

Customers should always remain vigilant when receiving any SMS that claims to be sent by our bank and contact us at 3199 9188 immediately when in doubt.

Yours faithfully,
OCBC Bank (Hong Kong) Limited
February 2024

In case of inconsistency between the English and Chinese versions of this letter, the English version shall prevail.