MEDIA RELEASE

OCBC HONG KONG STATEMENT ON FRAUDULENT WEBSITE

Hong Kong, 21 October 2026 – OCBC Bank (Hong Kong) Limited ("OCBC Hong Kong") would like to alert its customers and members of the public the following fraudulent websites at

- hxxps[:]//carousell[.]shop-service[.]top/merchant/bank-confirm/ocbc/000886018
- hxxps[:]//carousell[.]shop-service[.]top/merchant/bank-confirm/ocbc/892350465

OCBC Hong Kong has no connection with the websites. The official OCBC Hong Kong website is found at www.ocbc.com.hk

We have reported the matter to the Hong Kong Monetary Authority and the Hong Kong Police Force.

If customers are concerned that they may have inadvertently disclosed their personal information or have received any requests for information in the fraudulent websites, please contact our customer service hotline at (852) 3199 9188, and should report to the Hong Kong Police Force immediately for investigation.

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About OCBC

OCBC is the longest established Singapore bank, formed in 1932 from the merger of three local banks, the oldest of which was founded in 1912. It is one of the world's most highly-rated banks, with Aa1 by Moody's and AA- by both Fitch and S&P. Recognised for its financial strength and stability, OCBC is consistently ranked among the World's Top 50 Safest Banks by Global Finance and has been named Best Managed Bank in Singapore by The Asian Banker.

OCBC is the second largest financial services group in Southeast Asia by assets. The Group offers a broad array of commercial banking, specialist financial and wealth management services, ranging from consumer, corporate, investment, private and transaction banking to treasury, insurance, asset management and stockbroking services.

OCBC's private banking services are provided by its wholly-owned subsidiary Bank of Singapore, which operates on a unique open-architecture product platform to source for the best-in-class products to meet its clients' goals. Its insurance subsidiary, Great Eastern Holdings, is the oldest and most established life insurance group in Singapore and Malaysia. Its asset management subsidiary, Lion Global Investors,

is one of the leading asset management companies in Southeast Asia. Its brokerage subsidiary, OCBC Securities, is one of the leading securities firms in Singapore.

The Group's key markets are Singapore, Malaysia, Indonesia and Greater China. It has close to 380 branches and representative offices in 19 countries and regions.

For more information, please visit www.ocbc.com.hk to learn more about OCBC Hong Kong.

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