



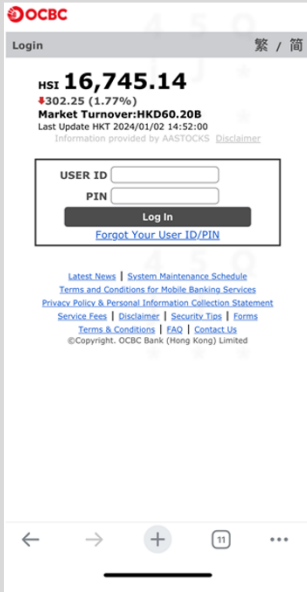
Discontinue of accessing Mobile Banking Services via mobile browser notice

Dear Valued Customers,

Thank you for banking with us.

To continue striving for providing enhanced eBanking services to customers, **starting from 21 March 2024 (the “Effective Date”), access to Mobile Banking Services via mobile device browser will be discontinued* (the “Discontinued Service”).** Our Internet Banking and Mobile App services will NOT be affected. You can always access our Internet Banking via OCBC Bank website or download our Mobile App “OCBC Bank Hong Kong” from official application stores or OCBC Bank website for more comprehensive eBanking services. The transaction histories and status enquiries can be viewed in Internet Banking and Mobile App as usual after the Effective Date.

* The Discontinued Service login page for reference



Access Mobile Banking Services via m.ocbc.com.hk through mobile device browser will be discontinued.



After the Effective Date, you can still use the same login credential to access Internet Banking and Mobile App anytime and anywhere. Services coverage in Internet Banking and Mobile App are more comprehensive. For example, you can view eStatement in Internet Banking and Mobile App. Please use our Internet Banking or Mobile App for better customer experience. The pending transaction instructions and preset orders (e.g. Securities, Foreign Currency & Gold) submitted through the Discontinued Service before the Effective Date will be proceeded as usual after the Effective Date.

If you have any questions, please contact our Customer Service Hotline at 3199 9188.

OCBC Bank (Hong Kong) Limited

February 2024

Remarks: In the event of any inconsistency between the English and Chinese versions, the English version shall prevail.