

Notice of Business Customer Bank Service Fees Revision (effective from 1 Jan 2024)

Dear Valued Customer,

In order to maintain high quality banking services, various bank service fees will be revised with effect from 1 Jan 2024 ("Effective Date"). Please find the enclosed table summarizing the changes for your reference.

Should you have any queries, please call our Customer Services Hotline at 2815 9919.

Thank you for banking with us. We look forward to serving you again.

OCBC BANK (HONG KONG) LIMITED Nov 2023

SUMMARY OF SERVICE FEES REVISION

OCBC Bank 華僑銀行 OCBC Centre 161 Queen's Road Central Hong Kong SAR



Customer Services Hotline 2815 9919

Your options

A Accept the revised fees

You will be deemed to have accepted to the revised fees if you continue using or retaining your relevant account on or after the Effective Date.

B Do not accept the revised fees

Please notify us in writing of your objection to the revised fees before **1 Jan 2024** so that appropriate arrangements can be made to discontinue the service.

Type of Service	Description	Before 1 Jan 2024	From 1 Jan 2024
Outward FPS (Faster Payment System)	Transfer through FPS to Non-OCBC accounts (Per single transaction via OCBC Velocity or Business eBanking ¹)	N/A	 HK\$5 / RMB 5 for transaction amount below or equal to HK\$500,000 / RMB 500,000; HK\$10 / RMB10 for transaction amount above HK\$500,000 / RMB 500,000
	Transfer through FPS (Batch transaction ²); Payroll or Management Payroll on OCBC Velocity to Non-OCBC accounts	N/A	 HK\$1 per item (For HK\$ denominated transaction) RMB 1 per item (For RMB denominated transaction)
Outward Remittance (This service is rendered to account holder only)	Telegraphic Transfer - Over counter	HK\$215	HK\$250
Outgoing Electronic Payment for batch transactions (Auto credit and Auto debit) to OCBC or Non- OCBC accounts	Online submission (Fund Collection ³ on OCBC Velocity)	N/A	HK\$1 per item (applicable to transaction to Non- OCBC account only)

¹ Business eBanking Transfer through FPS includes transfer transactions via 'Fund Transfer', 'Nominated Account Transfer' or 'FPS Small Value Transfer' services ² Batch transactions include transactions triggered via 'Add New Item' and file upload on OCBC Velocity

³ Prior direct debit authorisation set up is required by debtor(s)