

防範欺詐及金融罪行

為防騙徒利用客戶遺失之身份證作出冒充，並進行未經授權的銀行交易（例如由客戶賬戶進行提款或轉賬），或擅自更改客戶於銀行登記的聯絡資料，現特此提醒客戶，如遇下列情況，應立即通知我們確認或更新現有的個人或公司的詳細資料：

- (1) 遺失及隨後換領先前提供給本行的身份證明文件。
- (2) 客戶知悉之任何可疑情況，例如懷疑客戶的結單或賬戶詳細資料已被洩露或盜取。

就上述情況，請立即致電本行 24 小時客戶服務熱線（852）31999188 通知我們。若有資料更新，請攜同文件正本前往任何一間本行分行以作確認。

華僑永亨銀行有限公司
2016 年 7 月

Prevention on Fraud and Financial Crime

To prevent fraudsters using customers' lost identity cards to impersonate them and conduct unauthorized banking transactions (such as withdrawals or transfers from the customers' accounts) or change the customers' contact information registered with the Bank, customers are reminded to inform us immediately to confirm or update existing personal or business details in the following circumstances:

- (1) Loss and subsequent replacement of identity documents previously provided to the Bank.
- (2) Customer becoming aware of any suspicious circumstances e.g. customer's statements or account details are suspected to have been compromised or stolen.

Under the above circumstances, please inform us forthwith by calling our 24-hour customer service hotline at (852) 3199 9188. In case there is new information update, please carry your original documents and visit any of our branches for confirmation.

OCBC Wing Hang Bank Limited
July 2016