

## Enhanced SMS Notification On Securities Trading

For enhancing the performance and safeguard of securities trading service, beginning from 21 July 2016, if customers have provided a valid mobile phone number to OCBC Wing Hang, the customers will receive free SMS notification of executed securities trading order without any prior registration, so as to timely confirm the securities trading result.

If your mobile phone number is changed, please come to any of our branches to update your valid number to ensure you can receive the SMS notifications. For any enquiries, please call our customer service hotline 3199 9182.

## eBanking Service Security Tips

**Despite the enormous efforts taken by us, you are playing an important role in ensuring the system security. The following security tips are highly recommended:**

- Set your PIN which is hard to guess and never use the same User ID and PIN for other services. Change your PIN regularly and never store it on computers, mobile phones or other electronic devices.
- Keep your User ID and PIN private and never disclose to anyone else including our staff and police. Banks will not ask for any sensitive personal information (including passwords) through phone calls or emails.
- Always contact us immediately if you lose your User ID or PIN, or suspect your Internet Banking/Mobile Banking account is stolen.
- Do NOT click any hyperlink in email which is link to the Internet Banking services.
- Beware of any unusual login screen or process (e.g. a suspicious pop-up window or request for providing additional personal information) and whether anyone is trying to peek at your password. Log out immediately after use.
- Check your bank's SMS messages and other messages in a timely manner and verify your transaction records. Inform us immediately in case of any suspicious situations.
- Install anti-virus and anti-spyware software and update the software regularly to ensure you have the latest protection.
- Protect your computer and mobile phone for logging into your Internet banking. Avoid using public computers or public Wi-Fi to access Internet banking services.