

Notice of Bank Service Fee Revision (effective from 1 August 2022)

Dear Valued Customer,

In order to maintain high quality banking services, service fees in respect of Outgoing Electronic Payment for batch transactions will be revised with effect from 1 August 2022 ("Effective Date"). Please refer to the table below summarizing the changes for your reference.

Summary of Service Fees Revision

Type of Service	Description	Before 1 August 2022	After 1 August 2022
Outgoing Electronic Payment for batch transactions (Auto credit and Auto debit) to OCBC Wing Hang or non-OCBC Wing Hang accounts	Paper submission	HK\$2 per item (Minimum: HK\$ 200)	HK\$20 per item (Minimum: HK\$ 2,000)
	Machine readable instruction	HK\$300 (for MAS) per instruction	HK\$6 (for MAS) per item (Minimum: HK\$ 500)

Should you have any queries, please call our Customer Services Hotline at 2815 9919.

Thank you for banking with us. We look forward to serving you again.

OCBC WING HANG BANK LIMITED
June 2022

Your options

A Accept the revised fees

You will be deemed to have accepted to the revised fees if you continue using or retaining your relevant account after the Effective Date.

B Do not accept the revised fees

Please notify us in writing of your objection to the revised fees **before 1 August 2022** so that appropriate arrangements can be made to discontinue the service.
